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**DATA PROTECTION IN THE AGE OF AI: LEGAL IMPLICATIONS FOR
UGANDA'S DIGITAL TRANSFORMATION**

BY

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GRADUATE TRAINING IN PARTIAL FULFILMENT OF THE REQUIREMENTS
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UNIVERSITY**


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DECLARATION

I, KATUUMA LUWUTA ENOCK, hereby declare with honesty and to the best of my knowledge that the work presented in this thesis titled, '*DATA PROTECTION IN THE AGE OF AI: LEGAL IMPLICATIONS FOR UGANDA'S DIGITAL TRANSFORMATION*' has never been submitted to any institution of learning and is of my research efforts.

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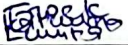
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LIST OF ACRONYMS

AI	Artificial Intelligence
AICE	Artificial Intelligence Centre of Excellence
AU	African Union
CBK	Central Bank of Kenya
CIPESA	Collaboration on International ICT Policy for East and Southern Africa
DPIA	Data Protection Impact Assessment
DPPA	Data Protection and Privacy Act
DPO	Data Protection Officer
EAC	East African Community
EU	European Union
GDPR	General Data Protection Regulation
ICT	Information and Communication Technology
ISO	International Organisation for Standardisation
ITU	International Telecommunication Union
ML	Machine Learning
NITA-U	National Information Technology Authority Uganda
ODPC	Office of the Data Protection Commissioner
OECD	Organisation for Economic Cooperation and Development
PDPO	Personal Data Protection Office
PIPEDA	Personal Information Protection and Electronic Documents Act
POPIA	Protection of Personal Information Act
UNESCO	United Nations Educational, Scientific and Cultural Organisation
XAI	Explainable Artificial Intelligence

PRIMARY SOURCES OF LAW

A. International and Regional Instruments

i) International Treaties and Conventions

African Union Convention on Cyber Security and Personal Data Protection (2014)

ii) International Soft Law Instruments

AI Act, Regulation (EU) 2024/1689 of the European Parliament and of the Council of 13 June 2024 laying down harmonised rules on artificial intelligence

General Data Protection Regulation, Regulation (EU) 2016/679

ISO/IEC 23053:2022, Framework for AI systems using machine learning (ML)

OECD *Framework for the Classification of AI Systems* (OECD Publishing 2024)

OECD Principles on Artificial Intelligence (2019)

UNESCO Recommendation on the Ethics of Artificial Intelligence (2021)

iii) Regional Soft Law Instruments

East African Community Framework for Cyber Laws (2012, revised 2018)

African Union Digital Transformation Strategy for Africa (2020-2030) (2020)

B. National Legislation and Laws

i) Constitutions

Constitution of the Republic of Uganda

Constitution of the Republic of South Africa, 1996

ii) Legislation

Canada

Personal Information Protection and Electronic Documents Act, SC 2000, c 5

Bill C-27, An Act to enact the Consumer Privacy Protection Act, the Personal Information and Data Protection Tribunal Act and the Artificial Intelligence and Data Act

Kenya

Data Protection Act, 2019

South Africa

Protection of Personal Information Act 4 of 2013

Promotion of Access to Information Act 2 of 2000

Uganda

Data Protection and Privacy Act Cap 97

Access to Information Act Cap 95

Medical and Dental Practitioners Act Cap 300

Administration of the Judiciary Act, Cap 4

Uganda Communications (Consumer Protection) Regulations, 2019

ABSTRACT

This dissertation examines the adequacy of Uganda's data protection legal framework in addressing challenges posed by artificial intelligence technologies, with particular focus on the Data Protection and Privacy Act Cap 97 and its application to AI-driven data processing. The research employs doctrinal legal methodology supplemented by comparative analysis to assess how existing legal provisions apply to AI systems and identify regulatory gaps requiring attention.

The study reveals that while Uganda's data protection framework provides important foundational protections that extend to AI applications, significant limitations exist in addressing AI-specific challenges. The Data Protection and Privacy Act Cap 97 lacks explicit provisions for automated decision-making, algorithmic transparency, and explanation rights that are essential for maintaining individual autonomy in AI contexts. Traditional data protection concepts, including consent, purpose limitation, and data minimisation, encounter practical difficulties when applied to complex AI systems involving machine learning algorithms and emergent analytical capabilities.

Comparative analysis of regulatory approaches in Kenya, South Africa, the European Union, and Canada identifies transferable mechanisms, including risk-based regulation, principles-based frameworks, and multi-stakeholder governance models that could inform Uganda's AI governance development. The research demonstrates that regional coordination within the East African Community framework offers particular advantages for collaborative capacity building and harmonised regulatory approaches.

Sectoral analysis reveals that AI deployment across financial services, healthcare, and public administration creates both opportunities for enhanced service delivery and challenges for rights implementation. Common compliance difficulties include consent mechanism limitations, transparency requirement complexity, and remedy mechanism inadequacies that affect AI applications regardless of deployment context.

The research concludes that Uganda requires targeted legal reforms, including explicit automated decision-making provisions, enhanced transparency requirements, strengthened enforcement mechanisms, and regional coordination initiatives to ensure adequate data protection in AI-driven digital transformation. The study recommends legislative amendments to the Data Protection and Privacy Act Cap 97, development of AI-specific regulatory guidance, establishment of algorithmic impact assessment requirements, and enhanced stakeholder engagement mechanisms to balance innovation facilitation with rights protection in Uganda's emerging AI ecosystem.

CHAPTER ONE

INTRODUCTION

1.1 Introduction

The advent of artificial intelligence (AI) technologies has fundamentally altered the global digital landscape, transforming how data is collected, processed, and utilised across various sectors of society. Uganda, like many developing nations, stands at a critical juncture in its digital transformation journey, embracing technological innovations while simultaneously navigating the complex legal implications they present.¹ The intersection of artificial intelligence and data protection in Uganda presents unique challenges and opportunities that necessitate careful scholarly examination. As AI systems increasingly process vast amounts of personal and non-personal data to deliver services, make predictions, and automate decision-making processes, the adequacy of existing legal frameworks to protect individual rights while fostering innovation becomes a pressing concern.²

Uganda has made significant strides in establishing a foundational legal framework for data protection through the Data Protection and Privacy Act, Cap 97, which represents the country's first comprehensive legislation addressing the protection of personal data.³ However, this legislation was conceptualised and enacted before the widespread deployment of sophisticated AI systems in the country. Consequently, there exists a potential misalignment between the rapid advancement of AI technologies and the legal mechanisms designed to regulate their impact on data protection.⁴ This misalignment is particularly concerning in the Ugandan context, where digital literacy remains relatively low, yet adoption of AI-driven systems in financial services, healthcare, agriculture, and public administration continues to accelerate.

The proliferation of AI technologies in Uganda occurs within a broader continental and global context. African countries are increasingly recognising the need for robust data protection frameworks that specifically address the unique challenges posed by artificial intelligence.⁵ International instruments such as the African Union Convention on Cyber Security and

¹ Alex B. Makulilo, 'Privacy and Data Protection in Africa: A State of the Art' (2012) 2 International Data Privacy Law 163.

² Ronald Kakungulu-Mayambala, 'Privacy and Data Protection in Uganda' In Alex Makulilo (ed) *African Data Privacy Laws. Law, Governance and Technology Series* (Springer 2016).

³ Data Protection and Privacy Act (Uganda), 2019.

⁴ Arthur Gwagwa, and others, 'Artificial intelligence (AI) deployments in Africa: Benefits, challenges and policy dimensions' (2020) 26 The African Journal of Information and Communication (AJIC) 1.

⁵ Olufunmilayo B. Arewa, *Disrupting Africa: Technology, Law, and Development* (CUP 2021).

Personal Data Protection (Malabo Convention) and the General Data Protection Regulation (GDPR) of the European Union provide normative frameworks that influence regulatory approaches across jurisdictions.⁶ Understanding how these frameworks might inform Uganda's legal response to AI-related data protection challenges requires careful consideration of local contexts, capabilities, and developmental priorities.

This research seeks to critically analyse the interplay between artificial intelligence technologies and data protection in Uganda's evolving digital ecosystem. It examines the adequacy of the current legal framework to address emerging challenges, explores comparative approaches from relevant jurisdictions, assesses impacts on stakeholders, and proposes context-appropriate legal reforms. By undertaking this analysis, the research aims to contribute to scholarly discourse on technology regulation in developing countries while providing practical insights for policymakers, legal practitioners, and technology stakeholders in Uganda.

1.2 Background

The intersection of artificial intelligence and data protection in Uganda must be understood within the broader historical context of the country's technological evolution and regulatory development. Uganda's journey towards digital transformation began in earnest during the early 2000s, marked by significant policy initiatives aimed at harnessing information and communication technologies (ICTs) for national development.⁷ The National Information and Communication Technology Policy Framework of 2003 represented one of the earliest comprehensive attempts to articulate a vision for Uganda's digital future, though it predated widespread concerns about data protection in technological deployments.⁸ This policy framework laid the groundwork for subsequent digital initiatives but did not anticipate the sophisticated data processing capabilities that artificial intelligence would eventually introduce to the Ugandan landscape.

The evolution of data protection consciousness in Uganda has followed a gradual trajectory, influenced by international developments and regional harmonisation efforts. Before the enactment of dedicated legislation, data protection principles were scattered across various

⁶ African Union, 'African Union Convention on Cyber Security and Personal Data Protection' (2014); Regulation (EU) 2016/679 (General Data Protection Regulation).

⁷ Nora Mulira, Apolo Kyeyune and Ali Ndiwalana, 'Uganda ICT Sector Performance Review 2009/2010: Towards Evidence-based ICT Policy and Regulation' (2010) 2 Research ICT in Africa Policy Paper 13.

⁸ Government of Uganda, 'National Information and Communication Technology Policy Framework' (2003).

sectoral regulations, creating a fragmented approach that proved increasingly inadequate as digital services proliferated.⁹ The telecommunications sector, through the Uganda Communications Commission, implemented limited data protection requirements for service providers, while financial institutions operated under separate prudential guidelines issued by the Bank of Uganda.¹⁰ This sectoral approach created regulatory inconsistencies and enforcement challenges that became increasingly problematic as cross-sectoral data flows intensified with technological advancement.

Uganda's engagement with artificial intelligence technologies has evolved concurrently with its data protection framework, though often along separate policy tracks. The initial deployment of rudimentary machine learning applications in Uganda began in the mid-2010s, primarily in the banking sector for credit scoring algorithms and in the telecommunications industry for network optimisation.¹¹ These early implementations operated in a regulatory environment that had not yet conceptualised the unique data protection challenges associated with algorithmic decision-making. By 2018, AI applications had expanded into healthcare diagnostics, agricultural advisory services, and public sector administration, creating more complex data processing scenarios with limited regulatory oversight.¹²

The enactment of the Data Protection and Privacy Act in 2019 marked a watershed moment in Uganda's data protection journey, establishing comprehensive principles for personal data processing that aligned with international standards while reflecting local contextual considerations.¹³ The legislation established core principles including lawfulness, purpose limitation, data minimisation, accuracy, storage limitation, integrity, and confidentiality. It further created institutional mechanisms for enforcement through the National Information Technology Authority Uganda (NITA-U) and established rights for data subjects, including access, rectification, and erasure.¹⁴ However, the legislation was primarily conceptualised to address traditional data processing challenges rather than the specific complexities introduced by artificial intelligence systems.

⁹ Mayambala, *op cit*.

¹⁰ Uganda Communications Commission, 'Consumer Protection Guidelines for the Communications Sector' (2015); Bank of Uganda, 'Guidelines on Customer Information Security' (2016).

¹¹ Saida Nambogo, 'Assessing the effectiveness of artificial intelligence in financial analysis At Stanbic Bank Uganda' (Master's Thesis, Makerere University 2023).

¹² United Nations Development Programme, 'Artificial Intelligence for Development in Africa: Case Studies from Uganda and Rwanda' (UNDP 2019).

¹³ Data Protection and Privacy Act (Uganda), 2019.

¹⁴ National Information Technology Authority Uganda, 'Data Protection Implementation Guidelines' (NITA-U 2020).

Concurrent with these legal developments, Uganda's national digital transformation agenda has accelerated through initiatives such as Digital Uganda Vision and the National Development Plan III (2020/21-2024/25), which explicitly identify artificial intelligence as a strategic technology for advancing national development priorities.¹⁵ Government agencies have increasingly deployed AI-powered systems for service delivery, while private sector entities have adopted algorithmic solutions across financial services, agriculture, healthcare, and retail sectors. This rapid adoption has created a growing tension between innovation imperatives and data protection considerations, particularly given the capacity constraints in regulatory oversight.¹⁶

The regional context has significantly influenced Uganda's approach to both artificial intelligence and data protection. The East African Community has pursued harmonisation of cyber laws and data protection frameworks, though implementation remains uneven across member states.¹⁷ Similarly, the African Union's Digital Transformation Strategy (2020-2030) and the aforementioned Malabo Convention have established continental aspirations for balancing technological innovation with appropriate safeguards for personal data. These regional frameworks have created normative expectations that shape Uganda's regulatory responses, though domestic implementation reflects particular national priorities and capacities.¹⁸

Global developments in AI governance and data protection have also informed Uganda's evolving approach. The European Union's General Data Protection Regulation has emerged as an influential model globally, introducing concepts such as data protection impact assessments, privacy by design, and algorithmic transparency that have relevance to AI regulation.¹⁹ Similarly, emerging international principles for ethical AI development from organisations such as the OECD and UNESCO have created normative frameworks that increasingly influence national policy discussions in Uganda and across Africa.²⁰ These international developments provide important reference points while raising questions about their adaptability to Uganda's specific socioeconomic context.

¹⁵ Ministry of ICT and National Guidance, 'Digital Uganda Vision' (Government of Uganda 2020); National Planning Authority, 'Third National Development Plan (2020/21-2024/25)' (Government of Uganda 2020).

¹⁶ Isaac Tomusange, Ayoung Yoon, and Norman Mukasa, 'The Data Sharing Practices and Challenges in Uganda' (2016) 54 Proceedings of the Association for Information Science and Technology 814.

¹⁷ East African Community, 'EAC Framework for Cyber Laws' (2012, revised 2018).

¹⁸ African Union, 'Digital Transformation Strategy for Africa (2020-2030)' (2020).

¹⁹ Regulation (EU) 2016/679 (General Data Protection Regulation).

²⁰ Organisation for Economic Cooperation and Development, 'OECD Principles on Artificial Intelligence' (2019); UNESCO, 'Recommendation on the Ethics of Artificial Intelligence' (2021).

Understanding this historical trajectory provides essential context for examining the current intersection of artificial intelligence and data protection in Uganda. The concurrent but often disconnected evolution of these two domains has created a situation where technological deployment frequently outpaces regulatory capacity, creating potential protection gaps that require scholarly and policy attention.²¹ The background of fragmented sectoral approaches, relatively recent comprehensive legislation, accelerating technological adoption, and influential regional and international frameworks collectively shape the contemporary challenges that this research seeks to address.

Artificial Intelligence refers to computational systems designed to perform tasks that typically require human intelligence, including learning, reasoning, problem-solving, perception, and language understanding.²² AI systems range from rule-based expert systems to more sophisticated machine learning algorithms that identify patterns in data and improve their performance without explicit programming.²³ Machine learning, a subset of AI, encompasses various approaches including supervised learning (training on labelled data), unsupervised learning (identifying patterns in unlabelled data), and reinforcement learning (learning through trial and error with reward signals).²⁴ Deep learning, a subset of machine learning using neural networks with multiple layers, has enabled significant advances in image recognition, natural language processing, and complex decision-making tasks.²⁵

In the Ugandan context, institutions across various sectors have increasingly deployed AI systems over the past decade, with varying levels of sophistication and impact. The financial sector has been at the forefront of adoption, with several commercial banks implementing machine learning algorithms for credit scoring, fraud detection, and customer segmentation.²⁶ These systems analyse transaction patterns, demographic information, and alternative data sources to make lending decisions and identify suspicious activities.²⁷ The telecommunications sector has similarly embraced AI for network optimisation, customer service automation through chatbots, and predictive maintenance of infrastructure.²⁸ Mobile network operators

²¹ Nambogo, op cit.

²² Stuart Russell and Peter Norvig, *Artificial Intelligence: A Modern Approach* (4th edn, Pearson 2020).

²³ Arthur L Samuel, 'Some Studies in Machine Learning Using the Game of Checkers' (1959) 3 IBM Journal of Research and Development 210.

²⁴ Tom M Mitchell, *Machine Learning* (McGraw-Hill 1997).

²⁵ Ian Goodfellow, Yoshua Bengio and Aaron Courville, *Deep Learning* (MIT Press 2016).

²⁶ Financial Sector Deepening Uganda, 'The merits of a one-to-many supotech expansion: transforming financial regulation in a digital world' (FSDU 2025).

²⁷ PYMNTS, 'Machine Learning Helps Expand Credit Access in Emerging Markets' PYMNTS (29 January 2023).

²⁸ OptimusAI. 'AI Credit Scoring: How Mobile Money is Lending to the Unbanked' OptimusAI (19 May 2025).

have developed AI-driven services for microloans and digital financial services that serve previously unbanked populations.²⁹

In healthcare, several initiatives have piloted AI diagnostic tools, particularly for conditions like malaria, tuberculosis, and cervical cancer, where specialist expertise remains limited in rural areas.³⁰ These systems analyse medical images to identify potential disease indicators, supporting healthcare workers in resource-constrained settings.³¹ Agricultural applications have focused on crop disease identification, yield prediction, and precision farming recommendations, with several mobile applications providing smallholder farmers with AI-driven advice based on photographic disease identification and local environmental data.³²

Institutional experiences with AI deployment in Uganda have revealed both significant potential benefits and notable challenges. Organisations report efficiency improvements, cost reductions, and enhanced service delivery capabilities, particularly in extending services to previously underserved populations.³³ However, these deployments have also encountered substantial challenges, including data quality limitations, contextual mismatch of algorithms developed for different environments, infrastructure constraints affecting reliability, and significant skills gaps in AI development and oversight.³⁴ Legal uncertainty regarding compliance requirements for AI systems has further complicated institutional adoption, with organisations expressing concern about potential liability and regulatory responses. These practical deployment experiences provide important context for examining the adequacy of Uganda's data protection framework in addressing the unique challenges presented by artificial intelligence technologies.

²⁹ Uganda Communications Commission, 'Annual Communications Sector Report 2023' (UCC 2023).

³⁰ Kalule Grancia Mugalula, 'Regulation of Artificial Intelligence in Uganda's Healthcare: exploring an appropriate regulatory approach and framework to deliver universal health coverage' (2025) 24 *International Journal for Equity in Health* 158.

³¹ Ministry of Health, 'The Uganda Health Information and Digital Health Strategic Plan 2020/21-2024/25' (Government of Uganda 2020).

³² Genesis Analytics, 'AI and Automation in Agriculture' (Genesis Analytics 2023).

³³ Jane Anyango, 'Uganda Launches AI Health Lab at Makerere University' *Makerere University News* (31 May 2024).

³⁴ Collaboration on International ICT Policy for East and Southern Africa (CIPESA), 'Policy Alternatives for an Artificial Intelligence Ecosystem in Uganda' (2025).

1.3 Problem Statement

Uganda's digital transformation initiatives have increasingly incorporated artificial intelligence technologies across multiple sectors, from financial services to healthcare, agriculture, and public administration. This technological advancement occurs against the backdrop of a data protection legal framework that lacks essential provisions to address the unique legal challenges posed by AI systems. The fundamental problem lies in critical definitional and substantive gaps within Uganda's Data Protection and Privacy Act, Cap 97, that create legal uncertainty and potential rights violations in AI-driven data processing contexts.

The Data Protection and Privacy Act, while establishing important foundational principles, lacks AI-specific definitions, including "artificial intelligence," "automated decision-making," "algorithmic processing," and "machine learning." This definitional lacuna creates interpretive uncertainty about how traditional data protection concepts apply to sophisticated AI operations. More critically, the Act provides no specific legal provisions for automated decision-making, unlike international frameworks such as Article 22 of the EU General Data Protection Regulation, creating a legal vacuum where individuals lack rights to human review, algorithmic transparency, or procedural safeguards when subject to significant automated decisions affecting employment, credit, healthcare, or other essential services. The legislative gaps extend to enforcement and remedial mechanisms, where current provisions prove inadequate for addressing AI-specific legal challenges. The Act's enforcement framework lacks provisions for algorithmic auditing, technical compliance assessment, and remedies for algorithmic discrimination and bias-related harms. Cross-border transfer provisions inadequately address the dynamic international processing characteristic of cloud-based AI services, creating legal ambiguity about adequacy assessments and responsibility allocation in multi-jurisdictional AI processing chains.

The problem acquires particular legal urgency because AI systems deployed without clear legal frameworks may operate in violation of fundamental data protection principles, while individuals lack effective legal remedies for AI-related harms. The absence of specific legal provisions for automated decision-making creates regulatory gaps where organisations face compliance uncertainty that may either stifle beneficial innovation through over-caution or enable potentially harmful AI practices through inadequate legal oversight. Additionally, existing data subject rights, while comprehensive for traditional data processing, cannot effectively address AI transparency requirements, algorithmic output corrections, or challenges

to automated profiling and decision-making. Without addressing these specific legal gaps through legislative amendment, regulatory guidance, and interpretive clarification, Uganda risks establishing an AI ecosystem that operates outside effective legal frameworks, potentially undermining both data protection rights and the beneficial development of artificial intelligence technologies.

1.4 Objectives

1.4.1 General Objective

To critically analyse the adequacy of Uganda's current data protection legal framework in addressing challenges posed by artificial intelligence technologies and propose reforms necessary for balancing innovation with data protection in Uganda's digital transformation journey.

1.4.2 Specific Objectives

1. To examine the current legal and regulatory framework for data protection in Uganda and identify gaps in addressing artificial intelligence applications, particularly regarding algorithmic transparency, automated decision-making, and data processing at scale.
2. To analyse comparative approaches to AI regulation and data protection in selected jurisdictions, including Kenya, South Africa, the European Union, and Canada, with lessons applicable to the Ugandan context.
3. To assess the impact of artificial intelligence technologies on the data protection rights of Ugandan citizens and organisations through examination of deployment patterns in key sectors, including financial services, healthcare, agriculture, and public administration.
4. To develop recommendations for legal and policy reforms that would enhance data protection in Uganda's AI-driven digital transformation while maintaining an enabling environment for responsible innovation.

1.5 Research Questions

1. What are the limitations of Uganda's current data protection legal framework in addressing challenges posed by artificial intelligence technologies, particularly regarding algorithmic transparency, automated decision-making, and data processing at scale?
2. What lessons can Uganda learn from comparative jurisdictions, including Kenya, South Africa, the European Union, and Canada, regarding the regulation of AI technologies and data protection?
3. How do artificial intelligence technologies impact the data protection rights of Ugandan citizens and organisations across key sectors, including financial services, healthcare, agriculture, and public administration?
4. What legal and policy reforms would enhance data protection in Uganda's AI-driven digital transformation while maintaining an enabling environment for responsible innovation?

1.6 Significance and Justification of the Research

This research carries substantial significance across multiple dimensions, including academic contribution, policy development, practical application, and societal impact. From an academic perspective, this study addresses a critical gap in the scholarly literature regarding the intersection of artificial intelligence and data protection in the Ugandan legal context. While considerable research has examined these issues in Global North contexts, significantly less attention has been devoted to the unique challenges faced by developing countries with emerging digital economies. By focusing specifically on Uganda's legal framework, this research contributes to the growing body of scholarship on technology regulation in Africa, offering insights that may prove valuable beyond Uganda's borders to countries with similar technological trajectories and regulatory environments.

The research makes a significant contribution to evidence-based policy development in Uganda. As government agencies and regulatory bodies grapple with the rapid deployment of artificial intelligence technologies, they require a nuanced analysis of existing legal frameworks and their limitations. This research provides policymakers with a comprehensive assessment of regulatory gaps and potential approaches to addressing them, informed by both theoretical understanding and practical considerations. Legal practitioners advising clients on

technology deployment similarly benefit from the analytical framework this research develops, creating greater clarity regarding compliance obligations and risk management strategies in AI-driven data processing.

From a practical perspective, this research responds to growing uncertainty among technology developers, businesses, and organisations deploying AI systems in Uganda. These stakeholders currently operate in a regulatory environment characterised by considerable ambiguity regarding compliance requirements for AI-driven data processing. By clarifying existing obligations and identifying areas requiring regulatory development, this research contributes to a more predictable legal environment that enables responsible innovation while protecting individual rights. The research serves as a valuable resource for organisations seeking to understand their legal obligations when implementing AI systems that process personal data.

The societal significance of this research cannot be overstated. As artificial intelligence systems increasingly mediate access to essential services, employment opportunities, and information resources in Uganda, ensuring adequate protection of individual data rights becomes fundamental to preserving human dignity and autonomy. This research contributes to broader societal goals of establishing a digital ecosystem that respects fundamental rights while harnessing technological benefits for development. By developing context-appropriate recommendations that balance protection with innovation, this research supports Uganda's aspiration to achieve an inclusive digital transformation that benefits all segments of society.

This research is further distinguished by its interdisciplinary approach, bridging legal analysis with technological understanding and development considerations. By engaging with the technical dimensions of artificial intelligence alongside legal frameworks, the research offers a holistic perspective that purely doctrinal analysis might miss. This integrated approach is essential for developing meaningful legal responses to technologies that continue to evolve in capabilities and applications. The research contributes to the emerging field of technology law in Africa, providing methodological insights that may inform similar studies in other jurisdictions facing comparable challenges in regulating emerging technologies.

1.7 Justification of the Research

This research is particularly timely and necessary given ongoing discussions about amendments to the Data Protection and Privacy Act and the development of an Artificial

Intelligence Policy for Uganda. The government's current review of its data protection framework provides a critical window of opportunity for evidence-based recommendations that could shape Uganda's regulatory approach for years to come. Without timely scholarly input, policy decisions may be made without adequate consideration of the complex interplay between AI technologies and data protection requirements, potentially creating regulatory frameworks that either stifle innovation or inadequately protect individual rights.

The urgency of this research is underscored by the rapid pace of AI deployment across Uganda's key economic sectors. Financial institutions, healthcare providers, agricultural service companies, and government agencies are implementing AI systems at an accelerating rate, often without clear guidance on compliance requirements or best practices for protecting personal data. This regulatory uncertainty creates immediate risks for both organisations and individuals, as non-compliant systems may violate data protection rights while compliant organisations may face competitive disadvantages due to overcautious approaches. The research addresses this time-sensitive need by providing clarity on existing legal obligations and practical guidance for implementation.

Current developments in regional and international AI governance frameworks further justify the immediate need for this research. The African Union's ongoing work on continental AI governance principles, the European Union's implementation of the AI Act, and other international regulatory developments create external pressures that influence Uganda's domestic approach. Understanding how Uganda can learn from these developments while maintaining regulatory sovereignty requires the immediate analysis that this research provides. Delay in conducting such analysis may result in Uganda adopting regulatory approaches that are poorly suited to its specific context or development priorities.

The research is justified by institutional capacity constraints within Uganda's regulatory ecosystem that require immediate attention. The National Information Technology Authority Uganda (NITA-U) and other relevant institutions face significant challenges in developing expertise to oversee sophisticated AI systems. These capacity gaps create enforcement challenges that undermine the effectiveness of existing legal frameworks. By identifying these constraints and proposing solutions, this research provides essential guidance for strengthening institutional capacity to regulate AI technologies effectively.

The growing international attention to AI governance and data protection creates reputational and economic incentives for Uganda to establish robust regulatory frameworks quickly.

International investors, development partners, and technology companies increasingly consider regulatory sophistication when making investment and partnership decisions. Uganda's ability to demonstrate thoughtful, evidence-based approaches to AI regulation may influence its attractiveness as a destination for technology investment and innovation. This research contributes to building that regulatory credibility by providing a scholarly foundation for policy decisions.

Finally, the research is justified by the irreversible nature of many AI deployment decisions and their long-term implications for society. Unlike traditional technologies that can be more easily modified or withdrawn, AI systems often create dependencies and social arrangements that persist long after initial implementation. Ensuring that these systems are deployed within appropriate legal frameworks from the outset is far more effective than attempting retrospective regulation. The research addresses this critical need by providing guidance for establishing appropriate regulatory foundations before widespread AI deployment becomes entrenched in ways that may be difficult to modify..

1.8 Scope of the Research

1.8.1 Temporal Scope

This research focuses primarily on the contemporary legal landscape in Uganda, covering developments from the enactment of the Data Protection and Privacy Act in 2019 through the present day. This temporal focus allows for the examination of the initial implementation challenges of the Act while capturing recent technological deployments and regulatory responses. Historical context dating to Uganda's first National Information and Communication Technology Policy (2003) was provided where necessary to understand the evolution of the regulatory approach, but the analysis concentrates on current frameworks and their adequacy for addressing present and anticipated future challenges. The research considers projected technological developments over the next five years to ensure recommendations maintain relevance in a rapidly evolving landscape.

1.8.2 Geographical Scope

The primary geographical focus of this research is Uganda, examining the national legal framework and its implementation across the country. The research acknowledges that implementation experiences may vary across different regions of Uganda, particularly between urban centres with greater technological penetration and rural areas where digital adoption remains more limited. While the primary focus remains on Uganda, the research incorporates comparative analysis from selected jurisdictions - specifically Kenya, South Africa, the European Union, and Canada - chosen for their relevance to the Ugandan context. This comparative dimension provides valuable insights while maintaining analytical depth through the focused Ugandan case study. Kenya and South Africa were selected as regional comparators with similar developmental contexts and technological adoption patterns in Africa. The European Union was chosen given its influential General Data Protection Regulation and comprehensive AI Act that have shaped global regulatory approaches. Canada was selected for its specific guidance on AI and privacy, providing practical regulatory frameworks that balance innovation with protection in a developed economy context that offers insights for Uganda's aspirations.

1.8.3 Contextual Scope

This research examines the intersection of data protection regulation and artificial intelligence technologies, with specific emphasis on four key sectors where AI deployment in Uganda has advanced most significantly: financial services, healthcare, agriculture, and public administration. This sectoral focus allows for in-depth analysis of concrete implementation challenges rather than purely theoretical concerns. Within these sectors, the research addresses specific data protection issues raised by artificial intelligence, including algorithmic transparency, automated decision-making, data processing at scale, and the use of non-personal data that may nevertheless impact individuals. The research deliberately excludes broader questions of AI ethics beyond data protection considerations, general digital infrastructure challenges, and comprehensive technology policy, focusing instead on the specific legal interface between data protection principles and artificial intelligence applications.

1.9 Theoretical Framework

This research is anchored in several complementary theoretical perspectives that collectively provide a robust analytical framework for examining the intersection of artificial intelligence and data protection in Uganda. The primary theoretical foundation draws from regulatory theory, particularly the concept of responsive regulation developed by Ayres and Braithwaite.³⁵ This theoretical approach emphasises the importance of designing regulatory frameworks that respond dynamically to technological evolution while balancing multiple policy objectives. Responsive regulation theory is particularly relevant in the Ugandan context, where resource constraints necessitate strategic regulatory approaches that leverage multiple instruments and stakeholders. This theoretical lens helps analyse how Uganda's data protection framework might evolve to address AI-specific challenges while acknowledging implementation capacity limitations.

Complementing this regulatory perspective, the research draws upon legal transplant theory as articulated by Watson and subsequently developed by scholars examining legal transfers in the African context.³⁶ This theoretical framework provides analytical tools for examining how Uganda might adapt regulatory approaches from other jurisdictions while ensuring contextual appropriateness. Legal transplant theory is particularly relevant given the influence of the European Union's General Data Protection Regulation on Uganda's data protection framework and the potential adoption of emerging AI governance principles from various international sources. This theoretical perspective helps identify factors that influence the successful adaptation of external regulatory models to Uganda's specific legal, institutional, and socioeconomic environment.

The research further employs the capabilities approach developed by Sen and Nussbaum as a normative framework for evaluating how data protection in AI systems relates to human development objectives.³⁷ This theoretical perspective emphasises that technological regulation should ultimately enhance human capabilities and substantive freedoms. The capabilities approach provides valuable analytical dimensions for assessing how data protection frameworks might address power asymmetries in AI deployment and ensure that

³⁵ Ian Ayres and John Braithwaite, *Responsive Regulation: Transcending the Deregulation Debate* (Oxford University Press 1992).

³⁶ Alan Watson, *Legal Transplants: An Approach to Comparative Law* (University of Georgia Press 1993); Tijaniana Makulilo, 'Protection of Personal Data in Sub-Saharan Africa' (PhD thesis, University of Bremen 2017).

³⁷ Amartya Sen, *Development as Freedom* (Oxford University Press 1999); Martha Nussbaum, *Creating Capabilities: The Human Development Approach* (Harvard University Press 2011).

technological benefits are equitably distributed. This normative lens is particularly relevant given Uganda's developmental context and the integration of digital transformation with broader national development objectives.

Additionally, the research engages with socio-legal theories examining the relationship between law and technology, particularly Lessig's concept of "code as law" and subsequent scholarly developments regarding algorithmic regulation.³⁸ These theoretical perspectives highlight how technological architecture itself functions as a regulatory mechanism, often with greater practical impact than formal legal rules. This theoretical dimension is essential for analysing the interplay between Uganda's formal data protection requirements and the technological design choices embedded in AI systems deployed within the country. It provides analytical tools for examining how legal requirements might be translated into technical specifications and compliance mechanisms.

These theoretical perspectives collectively provide a multidimensional framework for analysing Uganda's data protection challenges in the age of artificial intelligence. By integrating regulatory theory, legal transplant analysis, capabilities approach, and socio-legal perspectives on technology, the research achieves analytical depth while maintaining practical relevance. This theoretical framework guides both the analysis of existing legal limitations and the development of reform recommendations that balance protection, innovation, and development objectives in the Ugandan context.

1.10 Literature Review

The intersection of artificial intelligence (AI) and data protection has generated substantial scholarly attention globally, though research specifically examining these issues within the Ugandan context remains limited. This literature review synthesises existing scholarship across several thematic dimensions, identifying conceptual frameworks, empirical findings, and analytical approaches that inform this research while highlighting significant gaps that this study addresses.

Makulilo has conducted extensive research on data protection frameworks across Africa, providing valuable comparative perspectives on regulatory approaches and implementation

³⁸ Lawrence Lessig, *Code and Other Laws of Cyberspace* (Basic Books 1999); Karen Yeung, 'Algorithmic Regulation: A Critical Interrogation' (2018) 12 *Regulation & Governance* 505.

challenges.³⁹ His analysis of early data protection legislation in various African jurisdictions highlights the influence of European models and the challenges of contextual adaptation. While offering important regional context, Makulilo's work predates Uganda's Data Protection and Privacy Act and does not specifically address the AI dimension. This research builds upon Makulilo's comparative foundation while extending the analysis to examine Uganda's more recent legislative developments and their adequacy for addressing AI-specific challenges.

Focusing more specifically on East Africa, Unwanted Witness has examined the evolution of privacy protection in Uganda, tracing the constitutional foundations and sectoral approaches that preceded comprehensive legislation.⁴⁰ Their analysis provides valuable historical context but primarily examines conventional data processing rather than the novel challenges introduced by artificial intelligence systems. This research extends their historical analysis by examining how Uganda's evolving legal framework addresses the distinctive data protection implications of algorithmic processing and automated decision-making.

Rutenberg and colleagues have produced pioneering work examining artificial intelligence regulation across several African jurisdictions, highlighting the tension between promoting innovation and ensuring adequate protection.⁴¹ Their analysis identifies common regulatory gaps across the continent but offers limited depth on Uganda's specific legal and institutional context. This research builds upon their continental mapping by providing a more detailed analysis of Uganda's regulatory framework while developing context-specific recommendations that reflect the country's particular developmental priorities and institutional capacities.

Kakungulu-Mayambala offers one of the few comprehensive analyses of Uganda's Data Protection and Privacy Act, examining its provisions against international standards and implementation challenges.⁴² While providing valuable doctrinal analysis of the legislation, his work does not specifically address the Act's application to artificial intelligence technologies or identify AI-specific regulatory gaps. This research extends Kakungulu-Mayambala's analysis by specifically examining how the Act's provisions apply to AI systems and identifying necessary adaptations to address novel technological challenges.

³⁹ Alex B. Makulilo, 'Privacy and Data Protection in Africa: A State of the Art' (2012) 2 *International Data Privacy Law* 163; Alex B. Makulilo (ed), *African Data Privacy Laws* (Springer 2016).

⁴⁰ Unwanted Witness Uganda and Others, 'The Right to Privacy in Uganda' (Privacy International 2016).

⁴¹ Isaac Rutenberg and others (eds), *Artificial Intelligence and the Law in Africa* (Lexis Nexis 2024).

⁴² Mayambala, op cit.

From a more technical perspective, Mwesigwa has examined machine learning deployments in Uganda's financial sector, highlighting data quality challenges and potential discriminatory impacts.⁴³ His research provides valuable insights into practical implementation issues but offers a limited analysis of the legal and regulatory dimensions. This research complements Mwesigwa's technical analysis by examining the legal frameworks governing these deployments and their adequacy for addressing identified risks.

Taking a broader African perspective, Gwagwa and colleagues have analysed AI governance frameworks across the continent, highlighting the influence of external models and the challenge of developing contextually appropriate approaches.⁴⁴ Their research provides valuable insights into regional harmonisation efforts but offers limited depth on Uganda's specific regulatory environment. This research builds upon their regional analysis by examining how Uganda navigates these external influences while developing a regulatory approach that reflects national priorities and capacities.

Examining the implementation challenges of data protection legislation in resource-constrained environments, Shao and others have analysed institutional capacity limitations in Uganda's regulatory ecosystem.⁴⁵ Their work highlights practical enforcement challenges but primarily focuses on conventional data processing rather than the additional complexity introduced by AI systems. This research extends its institutional analysis by examining how capacity constraints specifically affect regulatory oversight of sophisticated AI applications and developing recommendations that reflect these practical limitations.

From an international perspective, Kuner has examined the extraterritorial application of data protection laws, particularly the European Union's GDPR, and their implications for developing countries.⁴⁶ His analysis highlights how external regulatory frameworks influence national approaches but offers a limited examination of how these influences manifest specifically in Uganda. This research builds upon Kuner's analysis of regulatory diffusion by examining how international standards are interpreted and implemented within Uganda's specific legal and institutional context.

⁴³ Jimmy Ebong, and Babu Georg, 'Financial Inclusion through Digital Financial Services (DFS): A Study in Uganda' (2021) 14 *Journal of Risk and Financial Management* 393.

⁴⁴ Arthur Gwagwa and others, 'Responsible Artificial Intelligence in Sub-Saharan Africa: Landscape and State of Play' (AI4D Africa 2021).

⁴⁵ Deo Shao and others, 'Comparative analysis of data protection regulations in East African countries' (Digital Policy, Regulation and Governance 2024).

⁴⁶ Christopher Kuner, 'The Internet and the Global Reach of EU Law' in Marise Cremona and Joanne Scott (eds), *EU Law Beyond EU Borders: The Extraterritorial Reach of EU Law* (Oxford University Press 2019).

Focusing on the intersection of data protection and development, Taylor has analysed how regulatory approaches might balance protection with innovation objectives in developing economies.⁴⁷ While offering valuable conceptual frameworks, her analysis provides a limited empirical examination of specific national contexts. This research applies Taylor's conceptual approach to Uganda's specific developmental context, examining how regulatory design might simultaneously advance data protection and digital transformation objectives.

Addressing algorithmic governance specifically, the Centre for Intellectual Property and Information Technology Law (CIPIT) has examined automated decision-making in public administration within several East African countries, highlighting transparency and accountability challenges.⁴⁸ Their research provides valuable regional context but offers a limited analysis of Uganda's legal framework for governing these systems. This research extends their work by specifically analysing how Uganda's data protection legislation addresses automated decision-making and developing recommendations for strengthening these provisions.

Beyond the foundational scholarship previously reviewed, several recent contributions have enriched understanding of the intersection between data protection law and artificial intelligence technologies, particularly in contexts relevant to Uganda's regulatory environment.

Veale and Borgesius have examined the practical implementation challenges of the GDPR's automated decision-making provisions, demonstrating how legal requirements for explanation and human intervention encounter technical limitations when applied to complex machine learning systems.⁴⁹ Their analysis reveals that legal frameworks often assume a level of algorithmic interpretability that may not exist in practice, particularly for deep learning models that operate as "black boxes" even to their developers. This scholarship proves particularly relevant for Uganda's regulatory development, as it highlights the need for legal provisions that acknowledge technical constraints while maintaining meaningful rights protection.

Mittelstadt and colleagues have developed comprehensive frameworks for understanding algorithmic accountability in the context of data protection law, identifying five distinct accountability gaps that traditional legal frameworks struggle to address: epistemic

⁴⁷ Linnet Taylor, 'The Ethics of Big Data as a Public Good: Which Public? Whose Good?' (2016) 374 *Philosophical Transactions of the Royal Society A* 20160126.

⁴⁸ The Centre for Intellectual Property and Information Technology Law (CIPIT), 'The Applications, Challenges and Regulation of Automated Decision-Making (ADM) in Africa' (CIPIT 2024).

⁴⁹ Michael Veale and Frederik Zuiderveen Borgesius, 'Demystifying the Draft EU Artificial Intelligence Act' (2021) 22 *Computer Law Review International* 97.

(understanding how algorithms work), normative (determining appropriate standards), traceability (identifying responsible parties), moral agency (attributing responsibility), and practical (implementing effective oversight).⁵⁰ Their work demonstrates that effective AI governance requires more than extending existing data protection principles; it demands new accountability mechanisms specifically designed for algorithmic systems. This analysis directly informs Uganda's need for AI-specific legal provisions that go beyond the current framework's general data protection principles.

Wachter, Mittelstadt, and Floridi have critically examined the concept of a "right to explanation" in automated decision-making, arguing that existing legal frameworks, including the GDPR, provide weaker explanation rights than commonly assumed.⁵¹ They distinguish between rights to be informed about automated decision-making (which exist) and rights to receive meaningful explanations of specific algorithmic decisions (which remain limited). This scholarship has significant implications for Uganda's legal framework, which currently lacks explicit provisions addressing either form of transparency in AI contexts, suggesting the need for carefully designed explanation requirements that balance individual rights with practical implementation constraints.

Brkan has analysed the relationship between data protection law and algorithmic discrimination, arguing that traditional data protection frameworks prove insufficient for addressing bias and fairness concerns in AI systems because they focus on procedural compliance rather than substantive outcomes.⁵² Her work demonstrates that effective protection against algorithmic discrimination requires legal frameworks that explicitly address fairness, bias testing, and discriminatory impact assessment rather than relying solely on general data protection principles. This analysis highlights a critical gap in Uganda's Data Protection and Privacy Act, which lacks specific provisions addressing algorithmic fairness or requiring bias assessment for AI systems.

Yeung has examined algorithmic regulation as a form of governance that operates through code rather than traditional legal rules, arguing that effective oversight requires understanding how technical design choices implement policy decisions.⁵³ Her work demonstrates that legal

⁵⁰ Brent Mittelstadt and others, 'The Ethics of Algorithms: Mapping the Debate' (2016) 3 *Big Data & Society* 1.

⁵¹ Sandra Wachter, Brent Mittelstadt and Luciano Floridi, 'Why a Right to Explanation of Automated Decision-Making Does Not Exist in the General Data Protection Regulation' (2017) 7 *International Data Privacy Law* 76.

⁵² Maja Brkan, 'Do Algorithms Rule the World? Algorithmic Decision-Making and Data Protection in the Framework of the GDPR and Beyond' (2019) 27 *International Journal of Law and Information Technology* 91.

⁵³ Karen Yeung, 'Algorithmic Regulation: A Critical Interrogation' (2018) 12 *Regulation & Governance* 505.

frameworks must address both explicit data processing rules and implicit governance through algorithmic architecture, requiring regulatory approaches that can evaluate technical systems rather than merely reviewing formal compliance documentation. This scholarship suggests that Uganda's regulatory framework needs enhanced technical capacity and investigative powers specifically designed for algorithmic oversight.

Selbst and colleagues have developed the concept of "fairness through awareness," demonstrating that effective regulation of AI systems requires understanding their sociotechnical context rather than treating them as purely technical artifacts.⁵⁴ Their work shows that algorithmic systems produce different impacts depending on deployment contexts, user populations, and implementation practices, suggesting that legal frameworks need flexibility to address contextual variations while maintaining core protection principles. This analysis proves particularly relevant for Uganda, where AI deployment occurs in contexts significantly different from the Global North environments where most algorithmic systems are developed, requiring regulatory approaches that can assess contextual appropriateness rather than assuming universal applicability.

This review of existing literature reveals several significant gaps that the present research addresses. First, while considerable research examines data protection and AI regulation separately, limited scholarship analyses their intersection specifically within the Ugandan context. This research addresses this gap by providing an integrated analysis of how Uganda's data protection framework applies to AI systems. Second, existing scholarship offers a limited assessment of the Data Protection and Privacy Act's adequacy for addressing AI-specific challenges, a gap this research directly addresses through targeted analysis of legislative provisions and their application to algorithmic systems. Third, the literature provides limited guidance on contextually appropriate regulatory reforms that reflect Uganda's specific developmental priorities and institutional capacities. This research addresses this gap by developing recommendations grounded in Uganda's particular socioeconomic and institutional context.

Furthermore, existing scholarship frequently employs either purely legal analysis without engaging with technical dimensions of AI systems or technical analysis without substantive legal examination. This research addresses this methodological gap by integrating doctrinal legal analysis with a technical understanding of AI systems and their distinctive data processing

⁵⁴ Andrew D Selbst and others, 'Fairness and Abstraction in Sociotechnical Systems' (2019) FAT* '19: Proceedings of the Conference on Fairness, Accountability, and Transparency 59.

characteristics. Additionally, the literature offers a limited examination of sectoral applications in Uganda and their specific regulatory challenges. This research addresses this empirical gap by examining AI deployment and data protection implications across key sectors, including financial services, healthcare, agriculture, and public administration.

By addressing these identified gaps, this research makes a significant contribution to understanding the intersection of artificial intelligence and data protection in Uganda's evolving digital landscape. It extends existing scholarship by providing an integrated analysis of legal frameworks, technological characteristics, and contextual factors, developing a comprehensive understanding that supports evidence-based policy development and practical implementation strategies.

1.11 Methodology

This research employs a primarily doctrinal methodology, complemented by comparative legal analysis, to examine the intersection of artificial intelligence and data protection in Uganda's legal framework. The doctrinal approach enables systematic examination of legal principles, rules, and concepts relevant to data protection in the context of artificial intelligence technologies.⁵⁵ This methodology is particularly appropriate given the research objectives, which focus on analysing the adequacy of existing legal frameworks and developing reform recommendations. The following sections detail the specific methodological approaches, data sources, analytical techniques, limitations, and ethical considerations.

1.11.1 Doctrinal Legal Research Approach

The core methodological approach involves a comprehensive doctrinal analysis of Uganda's data protection legal framework, with particular emphasis on the Data Protection and Privacy Act Cap 97 and its implementing regulations. This analysis examines the legislation's substantive provisions, underlying principles, jurisdictional scope, enforcement mechanisms, and institutional arrangements. The doctrinal analysis identifies conceptual foundations, interprets key provisions, and evaluates their applicability to artificial intelligence

⁵⁵ Terry Hutchinson and Nigel Duncan, 'Defining and Describing What We Do: Doctrinal Legal Research' (2012) 17 *Deakin Law Review* 83.

technologies.⁵⁶ This approach enables the systematic identification of regulatory gaps, ambiguities, and implementation challenges specifically related to AI applications.

The doctrinal analysis extends beyond primary legislation to examine relevant constitutional provisions, particularly Article 27 of the Constitution of Uganda, establishing the right to privacy. Additionally, the research analyses sector-specific regulations that intersect with data protection requirements, including financial sector regulations, health information privacy rules, and telecommunications licensing conditions. This comprehensive approach ensures that the analysis captures the full regulatory ecosystem governing data protection in AI applications rather than focusing narrowly on standalone legislation.

1.11.2 Comparative Legal Analysis

Complementing the doctrinal approach, this research employs comparative legal analysis to examine regulatory approaches in selected jurisdictions with potential relevance for Uganda.⁵⁷ The comparative analysis focuses on four jurisdictions: Kenya and South Africa (as regional comparators with similar developmental contexts), the European Union (given its influential General Data Protection Regulation), and Canada (which has developed specific guidance on AI and privacy). These jurisdictions were selected based on their regulatory sophistication, contextual relevance, and potential transferability of approaches to the Ugandan environment.

The comparative analysis employs a functional equivalence approach, examining how different legal systems address common functional challenges in regulating AI-driven data processing.⁵⁸ This approach acknowledges that regulatory objectives may be achieved through different legal mechanisms across jurisdictions. The analysis examines specific dimensions, including provisions addressing automated decision-making, requirements for algorithmic transparency, approaches to data protection impact assessments, and institutional oversight mechanisms for AI systems. This structured comparison enables the identification of potential regulatory models that might inform Uganda's approach while highlighting contextual factors that influence transferability.

⁵⁶ Mark Van Hoecke, 'Legal Doctrine: Which Method(s) for What Kind of Discipline?' in Mark Van Hoecke (ed), *Methodologies of Legal Research* (Hart Publishing 2011).

⁵⁷ Geoffrey Samuel, 'Comparative Law and its Methodology' in Dawn Watkins and Mandy Burton (eds), *Research Methods in Law* (Routledge 2017).

⁵⁸ Konrad Zweigert and Hein Kötz, *An Introduction to Comparative Law* (Tony Weir tr, 3rd edn, Oxford University Press 1998).

1.11.3 Legal Sources and Documentation

The research relies on primary and secondary legal sources systematically collected and analysed. Primary sources include:

1. The Constitution of Uganda (1995, as amended)
2. The Data Protection and Privacy Act (2019) and implementing regulations
3. Sector-specific legislation and regulations intersecting with data protection
4. Judicial decisions interpreting privacy and data protection provisions
5. Regulatory guidance documents issued by relevant authorities
6. Comparative legislation from selected jurisdictions
7. International and regional instruments influencing Uganda's approach

Secondary sources complement these primary materials, including:

1. Academic legal literature on data protection and AI regulation
2. Policy papers and reports from government agencies and international organisations
3. Submissions to legislative consultations on data protection matters
4. Technical documentation describing AI systems deployed in Uganda
5. Institutional analyses of regulatory capacity and implementation challenges
6. Commentary on judicial interpretation of data protection provisions

These sources are systematically collected through legal databases, regulatory repositories, academic journals, and official government publications. The collection process employs structured search strategies using standardised terminology to ensure comprehensive coverage of relevant materials. The research also considers other relevant materials, including government policy documents, international guidelines, and emerging jurisprudence, to ensure comprehensive coverage of pertinent legal developments.

1.11.4 Analytical Techniques

The research employs several analytical techniques to examine the collected legal materials. Legal textual analysis is applied to primary legislation, examining the language, structure, and conceptual foundations of relevant provisions.⁵⁹ This technique enables the identification of definitional gaps, jurisdictional ambiguities, and conceptual limitations in addressing AI-specific challenges. The analysis pays particular attention to technological assumptions embedded in legal provisions and their applicability to evolving AI capabilities.

Systematic case analysis is applied to available judicial decisions interpreting data protection provisions, though the relatively recent enactment of comprehensive legislation limits available jurisprudence. The analysis examines judicial reasoning, interpretive approaches, and the application of general principles to specific factual scenarios. This technique provides insights into how legal provisions might be applied to novel technological contexts not explicitly contemplated in the legislation.

Gap analysis is employed to systematically identify regulatory lacunae specifically relevant to artificial intelligence applications. This technique involves mapping legal requirements against technical characteristics of AI systems to identify areas where existing provisions provide inadequate guidance or protection.⁶⁰ The analysis examines dimensions including consent mechanisms for complex data processing, transparency requirements for algorithmic systems, accountability mechanisms for automated decisions, and remedial provisions for algorithmic harm.

Comparative mapping techniques are applied to analyse regulatory approaches across jurisdictions, identifying commonalities, divergences, and contextual adaptations. This technique enables a structured comparison of regulatory mechanisms while acknowledging the socio-legal contexts that influence their implementation. The comparative mapping pays particular attention to how different jurisdictions have addressed similar challenges in balancing innovation with protection.

⁵⁹ Máiréad Enright, 'Legal Textual Analysis' in Dawn Watkins and Mandy Burton (eds), *Research Methods in Law* (Routledge 2017).

⁶⁰ Lee A. Bygrave, 'Hardwiring Privacy' in Roger Brownsword, Eloise Scotford and Karen Yeung (eds), *The Oxford Handbook of Law, Regulation and Technology* (Oxford University Press 2017).

1.11.5 Justification for Doctrinal Methodology Without Field Interviews

While field interviews with stakeholders such as the Personal Data Protection Office (PDPO) and the National Information Technology Authority Uganda (NITA-U) could provide valuable practical insights into implementation experiences, this research's objectives are optimally served through doctrinal legal methodology for several compelling reasons that relate to the nature of legal analysis, the current state of AI deployment, and the research questions being addressed.

First, the research objectives focus primarily on assessing the adequacy of Uganda's legal framework itself rather than evaluating its practical implementation. The central research questions examine whether existing legal provisions provide sufficient conceptual coverage, definitional clarity, and procedural mechanisms for AI governance - questions that require textual analysis of legislation, constitutional provisions, and regulatory instruments rather than stakeholder perspectives on implementation challenges.⁶¹ Doctrinal methodology enables systematic examination of legislative gaps, interpretive ambiguities, and conceptual limitations that exist within the legal framework itself, independent of implementation experiences. As Hutchinson and Duncan argue, doctrinal legal research proves particularly appropriate when the research objective centres on analysing "what the law is" and identifying its internal coherence and adequacy rather than examining "how law operates in practice."⁶²

Second, Uganda's AI ecosystem remains in nascent stages of development, with limited deployment history that would provide sufficient empirical data for meaningful analysis. The Personal Data Protection Office was operationalized only in August 2021, and comprehensive AI applications across key sectors have emerged primarily within the last few years.⁶³ This limited implementation history means that stakeholder interviews would necessarily reflect preliminary experiences rather than mature implementation patterns, potentially providing insights that may not remain relevant as AI deployment evolves. Field research conducted at this early stage risks capturing transient implementation challenges rather than structural legal inadequacies that require legislative attention. The rapidly evolving nature of AI technology, acknowledged by the Internal Examiner during examination, further reinforces the value of

⁶¹ Terry Hutchinson and Nigel Duncan, 'Defining and Describing What We Do: Doctrinal Legal Research' (2012) 17 Deakin Law Review 83.

⁶² Ibid.

⁶³ OneTrust DataGuidance, 'Comparing privacy laws: GDPR v. Data Protection and Privacy Act' OneTrust DataGuidance (2021).

doctrinal analysis over time-sensitive empirical data that may quickly become obsolete as technological capabilities advance.

Third, the comparative legal analysis employed in this research necessarily relies on doctrinal examination of foreign jurisdictions' legal frameworks, creating methodological coherence through consistent analytical approaches across all examined jurisdictions. Introducing field interviews for Uganda while maintaining doctrinal analysis for comparative jurisdictions (Kenya, South Africa, the European Union, and Canada) would create methodological inconsistency that could undermine the validity of comparative findings. The functional equivalence approach employed in comparative analysis requires examining how different legal systems address common regulatory challenges through textual analysis of legislative provisions, judicial decisions, and regulatory guidance - methods that align with doctrinal methodology but would be difficult to integrate with interview-based empirical research.⁶⁴

Fourth, the research questions addressing legal reform recommendations can be effectively answered through doctrinal analysis combined with comparative legal study without requiring field interviews. Identifying appropriate legal mechanisms for addressing automated decision-making, algorithmic transparency, and cross-border data flows requires understanding how other jurisdictions have structured legal provisions to address these challenges, which can be accomplished through systematic analysis of foreign legal frameworks.⁶⁵ The adaptation of these mechanisms to Uganda's context requires consideration of constitutional provisions, existing legal frameworks, and institutional capacities that can be assessed through document analysis rather than requiring stakeholder interviews. As Zweigert and Kötz demonstrate in their foundational work on comparative legal methodology, effective legal transplantation depends primarily on understanding functional equivalence and contextual factors that can be evaluated through doctrinal analysis.⁶⁶

Fifth, regulatory authorities' perspectives on AI governance challenges are often reflected in publicly available regulatory guidance, policy documents, consultation submissions, and official reports that can be analysed through doctrinal methodology without requiring direct interviews. The Personal Data Protection Office has issued implementation guidelines and

⁶⁴ Konrad Zweigert and Hein Kötz, *An Introduction to Comparative Law* (Tony Weir tr, 3rd edn, Oxford University Press 1998).

⁶⁵ Geoffrey Samuel, 'Comparative Law and its Methodology' in Dawn Watkins and Mandy Burton (eds), *Research Methods in Law* (Routledge 2017).

⁶⁶ Zweigert and Kötz (n 10).

regulatory guidance that provide insights into regulatory thinking regarding AI applications.⁶⁷ These official documents offer more reliable evidence of regulatory positions than individual interviews, which might reflect personal opinions rather than official institutional stances. National Information Technology Authority Uganda similarly publishes strategic documents and policy positions that inform understanding of governmental approaches to AI governance.⁶⁸ Analysing these publicly available materials through doctrinal methodology provides comprehensive coverage of institutional perspectives while maintaining focus on official positions rather than individual viewpoints.

Sixth, the research's emphasis on identifying legislative gaps and proposing legal reforms aligns with doctrinal methodology's strengths in systematic analysis of legal texts, identification of internal inconsistencies, and development of theoretically grounded recommendations. As Van Hoecke explains, doctrinal legal research excels at "the analysis and systematization of law, and the detection of gaps, inconsistencies and unclarities in the law."⁶⁹ These capabilities directly address the research objectives of examining Uganda's legal framework adequacy and proposing targeted reforms. Field interviews, while potentially valuable for understanding implementation challenges, would provide less systematic insights into the structural legal deficiencies that require legislative attention rather than merely improved implementation practices.

Finally, the limited availability of specialized expertise regarding AI legal issues in Uganda's regulatory environment creates practical constraints for field research that would compromise data quality. As documented in existing literature, Uganda's AI ecosystem faces significant expertise gaps that extend to regulatory authorities.⁷⁰ Interviews with officials who may have limited technical understanding of AI systems or limited experience with AI-specific legal challenges would provide insights of questionable reliability and validity. The research's reliance on international best practices, comparative legal frameworks, and technical literature provides more robust foundations for analysis than interviews with stakeholders who are themselves navigating novel regulatory challenges without established expertise.

⁶⁷ National Information Technology Authority Uganda, 'Data Protection Implementation Guidelines' (NITA-U 2020).

⁶⁸ Ministry of ICT and National Guidance, 'Digital Uganda Vision' (Government of Uganda 2020).

⁶⁹ Mark Van Hoecke, 'Legal Doctrine: Which Method(s) for What Kind of Discipline?' in Mark Van Hoecke (ed), *Methodologies of Legal Research* (Hart Publishing 2011).

⁷⁰ Collaboration on International ICT Policy for East and Southern Africa (CIPESA), 'Policy Alternatives for an Artificial Intelligence Ecosystem in Uganda' (2025).

These methodological considerations demonstrate that doctrinal legal analysis, supplemented by comparative legal study, provides the most appropriate research approach for addressing this dissertation's core objectives. While empirical research including field interviews might complement this analysis in future studies once Uganda's AI implementation has matured sufficiently to provide meaningful empirical data, the current research stage and the nature of the research questions make doctrinal methodology optimal for achieving the stated research objectives. The approach enables systematic examination of legal adequacy, identification of regulatory gaps, and development of theoretically grounded reform recommendations that can inform Uganda's evolving approach to AI governance.

1.11.6 Methodological Limitations and Mitigation Strategies

This research methodology encompasses several limitations that must be acknowledged and addressed through appropriate mitigation strategies. Firstly, the doctrinal approach focuses primarily on formal legal frameworks rather than practical implementation experiences, which remain limited given the relatively recent enactment of Uganda's comprehensive legislation. While the research incorporates available implementation data, the analysis necessarily emphasises textual adequacy rather than operational effectiveness, which would require extensive empirical investigation beyond the scope of this study. To mitigate this limitation, the research supplements doctrinal analysis with available case studies, regulatory guidance documents, and reported enforcement actions to provide insights into practical implementation challenges. Additionally, the research engages with available reports from regulatory authorities and stakeholder submissions to legislative consultations that offer perspectives on implementation experiences.

Secondly, the comparative analysis faces limitations regarding contextual transferability. Regulatory approaches developed in jurisdictions with different technological landscapes, institutional capacities, and socioeconomic contexts may have limited applicability to Uganda's specific circumstances. While the research acknowledges these contextual differences, the comparative insights necessarily remain tentative and require careful adaptation to local conditions. To address this limitation, the research employs a structured analytical framework that explicitly identifies contextual factors influencing transferability and develops criteria for assessing the adaptability of comparative approaches to Uganda's specific environment. The analysis emphasises functional equivalence rather than direct transplantation of regulatory

models, focusing on underlying principles and objectives that can be achieved through context-appropriate mechanisms.

Thirdly, the rapidly evolving nature of artificial intelligence technologies creates methodological challenges for legal analysis. Legal frameworks designed for current technological capabilities may quickly become outdated as AI systems advance. While the research attempts to anticipate technological trajectories, its forward-looking analysis inevitably contains speculative elements that cannot be definitively validated. To mitigate this limitation, the research focuses on developing flexible analytical frameworks and principles that can accommodate technological evolution rather than prescriptive rules tied to specific technical capabilities. The recommendations emphasise adaptive regulatory approaches that can respond to technological development through guidance documents and implementation standards rather than requiring frequent legislative amendments.

Fourthly, the predominantly textual analysis limits the examination of how legal provisions translate into technical specifications and compliance mechanisms within AI systems. Understanding this operational dimension would require technical analysis beyond traditional legal methodologies. While the research acknowledges this limitation, comprehensive socio-technical analysis exceeds its scope. To address this constraint, the research engages with available technical standards, industry best practices, and regulatory guidance documents that bridge legal requirements and technical implementation. Where possible, the analysis references technical literature and implementation guides that explain how legal principles can be operationalised in AI system design and deployment.

Finally, the reliance on published materials creates limitations regarding access to internal regulatory deliberations, compliance challenges, and enforcement strategies that may not be publicly documented. While the research incorporates available regulatory guidance, a more comprehensive understanding would require direct engagement with regulatory authorities and regulated entities through empirical methods beyond this study's parameters. To mitigate this limitation, the research utilises available public consultation documents, parliamentary debates, regulatory impact assessments, and other publicly accessible materials that provide insights into regulatory thinking and stakeholder perspectives. Additionally, the research acknowledges these limitations explicitly and identifies areas where further empirical research would enhance understanding of the regulatory landscape.

These mitigation strategies, while not eliminating all methodological constraints, enhance the reliability and comprehensiveness of the research findings within the parameters of doctrinal legal methodology. The research clearly distinguishes between established legal analysis and areas where empirical investigation would provide additional insights, ensuring transparency about the scope and limitations of the conclusions drawn.

1.11.7 Ethical Considerations

Although this research primarily involves doctrinal legal analysis rather than human subjects research, several ethical considerations warrant acknowledgement. Firstly, the research maintains scholarly integrity through transparent citation practices, accurate representation of sources, and clear distinction between established findings and speculative analysis. This commitment to academic honesty ensures that the research provides a reliable foundation for policy development.

Secondly, the research acknowledges limitations in data availability and avoids drawing definitive conclusions where evidence remains incomplete. This epistemic humility is particularly important when analysing emerging technologies and recently enacted legal frameworks with limited implementation history. The research clearly distinguishes between established patterns and preliminary observations requiring further investigation.

Thirdly, the research maintains political neutrality while acknowledging normative dimensions of regulatory design. While legal analysis inevitably encompasses value judgments about the appropriate balancing of competing interests, the research explicitly identifies normative assumptions and presents multiple perspectives on contested issues. This approach ensures that the analysis supports informed policy deliberation rather than advocating for predetermined outcomes.

Finally, the research considers the distributive implications of regulatory recommendations, acknowledging how different approaches might affect various stakeholders. Particular attention is paid to how regulatory design might impact vulnerable populations with limited digital literacy or technological access. This ethical commitment ensures that the analysis considers equity dimensions alongside technical legal considerations.

1.12 Chapter Synopsis

Chapter One: Introduction

This chapter establishes the foundation for the dissertation by introducing the research problem at the intersection of artificial intelligence and data protection in Uganda. It provides the background context of Uganda's digital transformation journey and the emergence of AI technologies within the country's borders. The chapter articulates the specific research problem regarding potential misalignment between the current data protection framework and the unique challenges posed by AI systems. It sets forth the research objectives and questions that guide the investigation, justifies the significance of the study across academic, policy, and practical dimensions, and delineates the scope and theoretical framework underpinning the analysis. The chapter reviews existing literature on the subject, highlighting significant gaps that this research addresses. Finally, it outlines the doctrinal and comparative methodological approach employed, acknowledging limitations and ethical considerations, before providing a roadmap of the dissertation structure.

Chapter Two: Uganda's Data Protection Legal Framework and its Application to Artificial Intelligence

This chapter conducts a comprehensive analysis of Uganda's current data protection legal framework, with a particular focus on the Data Protection and Privacy Act and its applicability to artificial intelligence technologies. It examines the substantive provisions, underlying principles, jurisdictional scope, enforcement mechanisms, and institutional arrangements established by the legislation, identifying how they apply to AI-specific challenges, including algorithmic transparency, automated decision-making, and data processing at scale. The chapter systematically identifies regulatory gaps, conceptual limitations, and implementation challenges specifically related to AI applications across key sectors, including financial services, healthcare, agriculture, and public administration. This analysis establishes the foundation for subsequent chapters by clearly articulating the limitations of the current framework that require addressing through regulatory reform.

Chapter Three: Comparative Approaches to AI Regulation and Data Protection

This chapter employs comparative legal analysis to examine regulatory approaches in selected jurisdictions with potential relevance for Uganda, specifically focusing on Kenya, South Africa, the European Union, and Canada. It analyses how these jurisdictions have addressed

common functional challenges in regulating AI-driven data processing, examining dimensions including provisions for automated decision-making, requirements for algorithmic transparency, approaches to data protection impact assessments, and institutional oversight mechanisms. The chapter employs a functional equivalence approach that acknowledges contextual differences while identifying potentially transferable regulatory models. It evaluates the contextual factors that influence transferability to Uganda's specific legal and institutional environment, concluding with lessons that might inform Uganda's regulatory development while acknowledging necessary adaptations to local conditions.

Chapter Four: Impact of Artificial Intelligence on Data Protection Rights in Uganda

This chapter assesses how artificial intelligence technologies impact the data protection rights of Ugandan citizens and organisations across key sectors, including financial services, healthcare, agriculture, and public administration. It examines emerging patterns of AI deployment in these sectors, identifying specific data protection challenges arising from algorithmic opacity, automated decision-making, data processing at scale, and the use of non-personal data. The chapter analyses how these technological characteristics interact with contextual factors in Uganda, including relatively low digital literacy, significant power asymmetries between technology providers and users, and institutional capacity constraints. It evaluates the practical protection available to data subjects in an increasingly AI-driven digital environment, identifying vulnerabilities that require addressing through both legal reform and complementary measures such as institutional capacity building and public awareness initiatives.

Chapter Five: Conclusions and Recommendations

This final chapter synthesises the findings from previous chapters to develop comprehensive recommendations for legal and policy reforms that would enhance data protection in Uganda's AI-driven digital transformation. It articulates specific legislative amendments, regulatory guidance, institutional arrangements, and complementary measures necessary to address identified gaps while maintaining an enabling environment for responsible innovation. The chapter structures recommendations according to priority and feasibility, acknowledging resource constraints while establishing a progressive implementation roadmap. It further identifies areas requiring additional research, including empirical investigation of implementation experiences, technical standards development, and sector-specific regulatory approaches. The chapter concludes by articulating the broader implications of the research

findings for Uganda's digital transformation journey, emphasising the importance of establishing a legal framework that simultaneously protects individual rights, enables technological innovation, and advances national development objectives.

CHAPTER TWO

UGANDA'S DATA PROTECTION LEGAL FRAMEWORK AND ITS APPLICATION TO ARTIFICIAL INTELLIGENCE

2.1 Introduction

This chapter examines Uganda's current data protection legal framework and its application to artificial intelligence technologies, with particular focus on identifying regulatory gaps and implementation challenges that arise when traditional data protection principles encounter sophisticated algorithmic systems. The analysis proceeds through systematic doctrinal examination of Uganda's Data Protection and Privacy Act, Cap 97, alongside relevant constitutional provisions and sectoral regulations that collectively govern personal data processing in the country. The chapter employs a gap analysis methodology to assess the adequacy of existing legal provisions when applied to AI-specific challenges, including algorithmic transparency, automated decision-making, and large-scale data processing operations that characterise contemporary artificial intelligence deployments.

The analytical framework adopted in this chapter recognises that Uganda's data protection legislation was conceptualised and enacted during 2019, prior to the widespread deployment of sophisticated AI systems across key economic sectors within the country. The establishment of Uganda's first Artificial Intelligence Health Lab at Makerere University was announced only in 2024, with initial target diseases primarily centred on malaria, tuberculosis, and intestinal parasites,¹ indicating that comprehensive AI deployment commenced after the legislative framework was already in place. This temporal disconnect between legal framework development and technological implementation creates analytical opportunities to examine whether existing provisions adequately address emergent regulatory challenges or require substantial adaptation to accommodate AI-specific concerns.

The chapter's scope encompasses constitutional foundations for privacy protection, a comprehensive analysis of the Data Protection and Privacy Act Cap 97, implementing regulations issued by the Personal Data Protection Office, sectoral applications across financial services, healthcare, agriculture, and public administration, and institutional arrangements for

¹ Jane Anyango, 'Uganda Launches AI Health Lab at Makerere University' Makerere University News (31 May 2024).

enforcement and oversight. The examination pays particular attention to how traditional data protection concepts such as consent, purpose limitation, and data minimisation apply to AI systems that often involve complex processing operations, multiple data sources, and emergent uses that may not have been contemplated at the time of initial data collection.

Methodologically, the chapter employs doctrinal legal analysis supplemented by practical examples drawn from documented AI deployments in Uganda, where available. The analysis systematically identifies areas where existing legal provisions provide adequate guidance for AI applications, circumstances where interpretation or clarification may be required, and situations where substantive gaps exist that could undermine effective data protection in AI contexts. This structured approach enables the development of specific recommendations for regulatory adaptation while acknowledging the foundational strengths of Uganda's existing legal framework.

2.2 Historical Development of Data Protection Law in Uganda

The evolution of data protection law in Uganda reflects a gradual progression from fragmented sectoral approaches toward comprehensive legislative frameworks, influenced by constitutional foundations, regional harmonisation efforts, and international standards. Understanding this historical trajectory provides essential context for assessing how current provisions apply to artificial intelligence technologies and identifying areas where the legal framework may require adaptation to address novel technological challenges effectively.

2.2.1 Constitutional Foundations and Early Regulatory Approaches

Uganda's approach to data protection finds its constitutional foundation in Article 27 of the Constitution of the Republic of Uganda, which establishes privacy as a fundamental right by providing that "no person shall be subjected to interference with the privacy of that person's home, correspondence, communication or other property."² This constitutional provision, enacted in 1995, predated widespread concerns about digital privacy but established important normative foundations that would later inform specific data protection legislation. The protection under the Constitution is supplemented by the Data Protection and Privacy Act, Cap

² Constitution of the Republic of Uganda, art 27.

97 and the Data Protection and Privacy Regulations, 2021, which regulate the collection, processing, use, storage, and disclosure of personal data.³

Before the enactment of comprehensive data protection legislation, Uganda's regulatory approach was characterised by sectoral fragmentation, with different industries operating under distinct privacy and data handling requirements that created inconsistencies and enforcement challenges. The National Information Technology Authority, Uganda (NITA-U) Act offers a foundation for improving infrastructure to support AI regulation efforts, and established NITA-U, a body responsible for regulating, coordinating, and promoting information technology in the country.⁴ The telecommunications sector operated under consumer protection guidelines issued by the Uganda Communications Commission in 2015, which included limited provisions regarding subscriber data protection but lacked comprehensive coverage of data processing principles or individual rights mechanisms.⁵

Financial institutions operated under separate prudential guidelines issued by the Bank of Uganda, including the Guidelines on Customer Information Security of 2016, which addressed data security requirements but provided limited guidance on data collection limitations, consent mechanisms, or individual access rights.⁶ This sectoral approach created regulatory inconsistencies that became increasingly problematic as cross-sectoral data flows intensified with technological advancement and as organisations began deploying systems that processed data across traditional industry boundaries.

2.2.2 Regional and International Influences

Uganda's approach to data protection has been significantly influenced by regional harmonisation efforts and international standards, particularly through the East African Community framework and broader African Union initiatives. Given that 36 of 54 African countries have enacted formal data protection regulations and the African Union (AU) recently ratified the Malabo Convention, a legal framework for data protection and cybersecurity, in June 2023, such regulations could help bolster responsible AI governance across the continent.⁷

³ Data Protection Laws in Uganda, Data Protection Laws of the World.

⁴ Collaboration on International ICT Policy for East and Southern Africa (CIPESA), 'Policy Alternatives for an Artificial Intelligence Ecosystem in Uganda' (2025).

⁵ Uganda Communications (Consumer Protection) Regulations, 2019.

⁶ Bank of Uganda, 'Cyber Risk Management Guidelines' (2024).

⁷ Charles Asiegbu and Chinasa T. Okolo, 'How AI is Impacting Policy Processes and Outcomes in Africa'

The East African Community's Framework for Cyber Laws, originally developed in 2012 and revised in 2018, provided normative guidance for member states' approaches to data protection and established expectations for regional coordination in addressing cross-border data flows and enforcement cooperation.⁸ This framework influenced Uganda's legislative development by establishing common principles and encouraging harmonised approaches to data protection challenges that transcend national boundaries.

At the continental level, the African Union Convention on Cyber Security and Personal Data Protection, commonly known as the Malabo Convention, provided a normative framework that influenced Uganda's legislative approach. The Convention, adopted in 2014, established continental standards for data protection while recognising the need for national implementation that reflects specific legal and institutional contexts.⁹ Uganda's eventual ratification of this Convention created international legal obligations that informed the development of national legislation.

The influence of the European Union's General Data Protection Regulation also shaped Uganda's approach, though implementation reflected particular national priorities and institutional capacities rather than direct transplantation of European models. Several of the above-listed entities have mandates to find ways to build national AI expertise - and, by extension, ensure that AI deployment occurs within appropriate legal frameworks.¹⁰ This selective adaptation approach enabled Uganda to benefit from international regulatory experience while maintaining legal frameworks suited to local conditions and development priorities.

2.2.3 Evolution Toward Comprehensive Legislation

The progression toward comprehensive data protection legislation in Uganda was driven by several converging factors, including technological advancement, regional harmonisation pressures, economic integration requirements, and growing awareness of privacy risks associated with digital transformation initiatives. The results reveal that the Ugandan government is deploying AI technologies in various agencies to enhance efficiency and

(Brookings, 16 May 2024).

⁸ East African Community, 'EAC Framework for Cyber Laws' (2012, revised 2018).

⁹ African Union, 'African Union Convention on Cyber Security and Personal Data Protection' (2014).

¹⁰ Arthur Gwagwa and others, 'Artificial Intelligence (AI) Deployments in Africa: Benefits, Challenges and Policy Dimensions' (2020) 26 *The African Journal of Information and Communication* 1.

productivity, improve accuracy and precision, solve environmental challenges, enhance fraud detection and security, and enable personalisation and customisation of citizen-centric services.¹¹

Government recognition of the need for comprehensive legal frameworks coincided with Uganda's broader digital transformation agenda, articulated through instruments such as the Digital Uganda Vision and integration of technology considerations into the Third National Development Plan (2020/21-2024/25).¹² These policy frameworks identified digital transformation as essential for achieving national development objectives while acknowledging the need for appropriate regulatory safeguards to protect individual rights and maintain public trust in digital systems.

The legislative development process involved extensive stakeholder consultation, drawing on input from government agencies, private sector organisations, civil society groups, and technical experts to ensure that the resulting legislation would be both practically implementable and responsive to Uganda's specific regulatory needs. Parliamentary deliberations reflected awareness of the need to balance protection objectives with innovation considerations, recognising that overly restrictive regulations could impede beneficial technological development while inadequate protections could undermine individual rights and social acceptance of digital transformation.

The enactment of the Data Protection and Privacy Act in 2019 marked the culmination of this evolutionary process, establishing Uganda's first comprehensive legal framework for personal data protection. However, as subsequent analysis reveals, this legislation was developed primarily with traditional data processing activities in mind rather than the sophisticated algorithmic operations that characterise contemporary artificial intelligence systems, creating implementation challenges that require careful examination and potential regulatory adaptation.

¹¹ Teddy Nalubega and Dominique E. Uwizeyimana, 'Artificial Intelligence Technologies Usage for Improved Service Delivery in Uganda' (2024) 12 Africa's Public Service Delivery & Performance Review a770.

¹² Ministry of ICT and National Guidance, 'Digital Uganda Vision' (Government of Uganda 2020); National Planning Authority, 'Third National Development Plan (2020/21-2024/25)' (Government of Uganda 2020).

2.3 The Data Protection and Privacy Act Cap 97: Core Provisions and Principles

The Data Protection and Privacy Act Cap 97 represents Uganda's comprehensive legislative response to the challenges of protecting personal data in an increasingly digital society. Enacted in 2019, the Act establishes fundamental principles for data processing, creates institutional mechanisms for oversight, and provides individual rights and organisational obligations that collectively form the foundation of Uganda's data protection regime. Understanding the Act's core provisions and their application to artificial intelligence technologies requires a systematic examination of its scope, definitional framework, fundamental principles, and procedural requirements.

2.3.1 Scope and Applicability

The territorial and personal jurisdiction of the Data Protection and Privacy Act Cap 97 extends to both domestic and transnational data processing activities that affect Ugandan citizens or occur within Uganda's borders. The Act applies to a person, institution or public body collecting, processing, holding or using personal data within Uganda, and also applies outside Uganda that collects, processes, holds, or uses personal data relating to Ugandan citizens.¹³ This extraterritorial scope proves particularly significant for artificial intelligence applications, where data processing often occurs across multiple jurisdictions through cloud computing infrastructure, algorithmic processing services, and international data analytics platforms.

The Act's definition of "data" encompasses information processed "by means of equipment operating automatically in response to instructions given for that purpose," which clearly captures artificial intelligence systems that process data through automated algorithmic operations.¹⁴ This definitional approach ensures that AI technologies fall within the Act's regulatory scope regardless of the specific technical architecture or processing methodology employed. However, the legislation does not provide AI-specific definitions or recognition of distinctive characteristics of algorithmic processing, such as machine learning training processes, model inference operations, or emergent data uses that may arise through algorithmic analysis.

¹³ Data Protection and Privacy Act Cap 97, s 1.

¹⁴ *Ibid*, s 2.

The concept of "processing" under the Act is broadly defined to include "any operation or set of operations which is performed upon personal data," encompassing collection, recording, organisation, storage, adaptation, alteration, retrieval, consultation, use, disclosure, dissemination, alignment, combination, blocking, erasure, and destruction.¹⁵ This comprehensive definition adequately captures the various data operations involved in AI system development and deployment, including training data preparation, model development, inference operations, and result generation. The broad definitional approach provides regulatory coverage for evolving AI technologies without requiring frequent legislative amendments.

Jurisdictional complexity arises when AI systems process data across multiple territories, particularly through cloud computing platforms or distributed processing architectures. The Act's extraterritorial provisions establish obligations for entities processing Ugandan personal data regardless of their physical location, but practical enforcement challenges may arise when processing occurs through international service providers or when AI models are trained using datasets that combine Ugandan data with information from other jurisdictions.

2.3.2 Fundamental Data Protection Principles

The Data Protection and Privacy Act Cap 97 establishes the fundamental principles that govern all personal data processing activities: lawfulness, purpose limitation, data minimisation, accuracy, storage limitation, integrity and confidentiality, accountability, and transparency.¹⁶ These principles, derived from international best practices, provide the normative foundation for evaluating whether specific data processing activities comply with Uganda's legal requirements. However, their application to artificial intelligence systems raises complex interpretive questions that require careful analysis.

The principle of lawfulness requires that personal data processing be based on legitimate legal grounds, including consent, contract performance, legal obligation compliance, vital interest protection, public task performance, or legitimate interest pursuit.¹⁷ For AI systems, establishing lawful bases can be complex because algorithmic processing often involves multiple processing purposes, emergent uses not contemplated at collection time, and data

¹⁵ Ibid.

¹⁶ *ibid* s 3.

¹⁷ *ibid* ss 3(1)(d), 12.

applications that extend beyond original collection contexts. Traditional credit models often ignore people who don't have bank loans, mortgages, or long-term credit cards, but AI credit scoring changes that by pulling data from a range of sources, transaction histories, digital wallets, eCommerce receipts, mobile phone usage, and even behaviour on financial apps.¹⁸

Purpose limitation requires that personal data be collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes.¹⁹ This principle creates particular challenges for AI systems that may identify new analytical possibilities or applications as algorithms identify patterns in data that were not anticipated at collection time. Machine learning systems, in particular, may generate insights that suggest beneficial new uses for existing datasets, creating tension between innovation opportunities and purpose limitation requirements.

Data minimisation mandates that personal data processing be adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed.²⁰ AI systems often benefit from large, diverse datasets that enable more accurate pattern recognition and prediction capabilities, potentially creating tension with minimisation requirements.²¹ However, emerging privacy-preserving AI techniques, such as federated learning and differential privacy, may provide technological solutions that enable AI benefits while respecting minimisation principles.

The accuracy principle requires that personal data be accurate and, where necessary, kept up to date, with reasonable steps taken to ensure that inaccurate data is erased or rectified.²² For AI systems, accuracy concerns extend beyond input data quality to encompass algorithmic accuracy, model performance, and output reliability.²³ Inaccurate training data can propagate errors throughout AI systems, while model drift over time can reduce prediction accuracy even with initially accurate training datasets.²⁴

¹⁸ Viacheslav Petrenko, 'AI-Based Credit Scoring: Transforming Financial Risk Assessment' LITSLINK (28 April 2025).

¹⁹ Data Protection and Privacy Act Cap 97, s 12.

²⁰ *ibid* s 14.

²¹ Petrenko, *op cit*.

²² DPPA, s 15.

²³ Stuart Russell and Peter Norvig, *Artificial Intelligence: A Modern Approach* (4th edn, Pearson 2020).

²⁴ *Ibid*.

2.3.3 Legal Bases for Data Processing

The Act establishes six legal bases for personal data processing: consent, contract performance, legal obligation compliance, vital interest protection, public task performance, and legitimate interest pursuit.²⁵ Each basis presents distinct considerations when applied to artificial intelligence applications, requiring careful analysis of how traditional legal concepts adapt to algorithmic processing contexts.

Consent, defined as "any freely given, specific, informed and unambiguous indication of the data subject's wish," requires that individuals have a genuine choice, adequate information, and a clear understanding of proposed processing activities.²⁶ For AI systems, obtaining meaningful consent can be challenging because algorithmic processing operations may be technically complex, involve multiple processing stages, and generate emergent insights that cannot be fully anticipated at consent time.²⁷ Through AI, the relative machine learning credit models can be tailored to enhance and eventually replace outdated credit thinking that has left 'others' out over the years,²⁸ indicating that AI applications may evolve in ways that make initial consent descriptions inadequate.

Contract performance as a legal basis applies when data processing is necessary for the performance of a contract to which the data subject is a party or in order to take steps at the request of the data subject prior to entering into a contract.²⁹ This basis proves relevant for AI applications that directly support contractual relationships, such as credit scoring systems that evaluate loan applications or fraud detection systems that protect payment processing. However, questions arise about the scope of "necessity" when AI systems provide enhanced but not strictly essential services.

Public task performance applies to processing that is necessary for the performance of a task carried out in the public interest or the exercise of official authority vested in the controller.³⁰ The Ugandan government is deploying AI technologies in various agencies to enhance efficiency and productivity, improve accuracy and precision, solve environmental challenges, enhance fraud detection and security, and enable personalisation and customisation of citizen-

²⁵ DPPA, s 7.

²⁶ *ibid* s 1.

²⁷ Paul Whelpton, 'AI: The Future of Credit Scoring and Financial Inclusion' JUMO (7 October 2021).

²⁸ *Ibid*.

²⁹ DPPA, s 7(2)(c).

³⁰ *ibid* s 7(2)(b).

centric services.³¹ This legal basis supports government AI applications but requires careful definition of public interest purposes and appropriate safeguards for algorithmic decision-making in public contexts.

2.3.4 Intellectual Property Dimensions of AI Data Processing

The intersection of artificial intelligence systems and intellectual property rights presents complex legal challenges that Uganda's Data Protection and Privacy Act does not explicitly address, creating regulatory gaps that extend beyond traditional personal data protection concerns. AI systems, particularly large language models and machine learning algorithms, frequently process vast datasets that include copyrighted materials, proprietary information, and other intellectual property-protected works without explicit authorisation from rights holders.³² This practice has generated significant international litigation, most notably in cases where companies like OpenAI face allegations of copyright infringement for processing protected works in training datasets for systems like ChatGPT without obtaining proper licenses or consent from copyright owners.³³

The Data Protection and Privacy Act's focus on "personal data" creates a conceptual limitation that may not encompass the rights of intellectual property owners whose works are processed in AI training and operation.³⁴ AI systems routinely train on datasets containing published texts, academic articles, photographs, artistic creations, software code, and technical documentation that remain subject to copyright protection.³⁵ When these materials are processed for machine learning purposes, questions arise about whether data protection principles adequately address the rights of intellectual property owners, particularly when such processing occurs without consent, compensation, or even notification to rights holders.³⁶

This regulatory gap becomes particularly problematic in cross-border AI processing contexts, where Ugandan intellectual property may be processed internationally through cloud-based AI

³¹ Teddy Nalubega and Dominique E. Uwizeyimana, 'Artificial Intelligence Technologies Usage for Improved Service Delivery in Uganda' (2024) 12 Africa's Public Service Delivery & Performance Review a770.

³² Ryan Abbott, 'Artificial Intelligence and Intellectual Property: An Introduction' in Ryan Abbott (ed), *Research Handbook on Intellectual Property and Artificial Intelligence* (Edward Elgar 2022) 669.

³³ Matthew Butterick and Joseph Saveri, 'Tremblay et al v. OpenAI, Inc. et al' (US District Court for the Northern District of California 2023) Case No. 3:23-cv-03223.

³⁴ Data Protection and Privacy Act, s 2.

³⁵ Mark A Lemley and Bryan Casey, 'Fair Learning' (2021) 99 Texas Law Review 743.

³⁶ *ibid.*

services without adequate legal safeguards. The Act's cross-border transfer provisions address personal data protection but provide no framework for ensuring that intellectual property rights receive equivalent protection when AI processing occurs in foreign jurisdictions.³⁷ Copyright holders and other intellectual property owners lack the data subject rights that would enable them to access information about how their works are being processed, request corrections to algorithmic outputs derived from their materials, or object to processing that may harm their economic interests.³⁸

The regulatory challenge is compounded by the emerging commercial value of training datasets, where intellectual property-protected works contribute significant value to AI system capabilities while rights holders receive no compensation or recognition.³⁹ This creates tension between Uganda's objectives of promoting beneficial AI development and protecting intellectual property rights that support creative industries and innovation incentives. The current legal framework provides no mechanism for balancing these competing interests or establishing fair compensation mechanisms when copyrighted works contribute to commercially valuable AI systems.⁴⁰

Addressing this regulatory gap requires legislative consideration of expanded definitions that recognise intellectual property owners as stakeholders in AI data processing, transparency obligations requiring disclosure of copyrighted material usage in AI systems, and cross-sectoral coordination between data protection and intellectual property enforcement mechanisms.⁴¹ The absence of such provisions creates legal uncertainty that may expose Uganda to international intellectual property disputes while undermining the development of a comprehensive legal framework for responsible AI governance.⁴²

2.4 Rights of Data Subjects in AI-Driven Systems

The Data Protection and Privacy Act Cap 97 establishes comprehensive rights for data subjects that provide individuals with mechanisms to understand, access, correct, and control personal

³⁷ Data Protection and Privacy Act, s 19.

³⁸ Lemley and Casey, *op cit*.

³⁹ Jenna Burrell and Marion Fourcade, 'The Society of Algorithms' (2021) 47 Annual Review of Sociology 213.

⁴⁰ Abbott, *op cit*.

⁴¹ Yanisky-Ravid Shlomit and Luis Antonio Velez-Hernandez, 'Copyrightability of Artworks Produced by Creative Robots and Originality: The Formality-Objective Model or the Romantic-Subjective Model?' (2018) 19 Minnesota Journal of Law, Science & Technology 1.

⁴² Burrell and Fourcade, *op cit*.

data processing activities. These rights take on particular significance in AI-driven systems where algorithmic processing may be opaque, automated decisions may significantly impact individuals, and traditional transparency mechanisms may prove inadequate. Examining how these rights apply to artificial intelligence applications reveals both the strengths of Uganda's legal framework and areas where interpretation or enhancement may be necessary.

2.4.1 Transparency and Information Rights

The right to be informed represents a foundational element of data protection that enables individuals to understand how their personal data is being processed and make informed decisions about their privacy. Under the Act, data controllers must provide individuals with specific information, including the identity of the controller, purposes of processing, legal basis for processing, recipients of data, retention periods, and the existence of individual rights.⁴³ When applied to AI systems, these transparency requirements encounter both technical and practical challenges that require careful consideration.

AI systems often involve complex processing operations that may be difficult to explain in accessible language, particularly when machine learning algorithms identify patterns or make predictions through processes that are not easily interpretable even by technical experts.⁴⁴ Banks' credit scoring models are required by financial authorities to be explainable, and this paper proposes an explainable artificial intelligence (XAI) model for predicting credit default, which enables the interpretation of explanatory variables affecting the predictions.⁴⁵ This regulatory requirement for explainability in financial services demonstrates recognition that AI transparency is both technically achievable and legally necessary, though implementation may require sophisticated technical approaches.

Particular challenges arise when AI systems involve automated decision-making that significantly affects individuals. The Act does not explicitly address automated decision-making, creating interpretive questions about whether enhanced transparency requirements apply when algorithms make decisions with substantial individual impact. International best practices suggest that automated decision-making warrants additional transparency measures,

⁴³ DPPA, s 13.

⁴⁴ Petrenko, *op cit*.

⁴⁵ Petter Eilif de Lange, 'Explainable AI for Credit Assessment in Banks' (2022) 15 *Journal of Risk and Financial Management* 556.

including information about decision-making logic, the significance of decisions, and available challenge mechanisms.

Dynamic processing environments characteristic of AI systems create ongoing transparency obligations that extend beyond initial information provision. As AI models are updated, retrained, or deployed for new purposes, controllers must consider whether additional information should be provided to affected individuals. The Act's requirement for "timely" information provision suggests that significant changes in AI system operation may trigger updated transparency obligations.

2.4.2 Access and Rectification Rights

The right of access enables individuals to obtain confirmation of whether their personal data is being processed, access to that data, and information about processing activities, including purposes, categories of data, recipients, retention periods, and the source of data obtained from third parties.⁴⁶ When applied to AI systems, access rights encounter both technical and conceptual challenges that require innovative implementation approaches while maintaining the substantive protection the right provides.

AI systems may process personal data through multiple stages, including initial collection, training dataset preparation, model training, inference operations, and result storage, creating questions about which elements of this processing chain are subject to access requests. Individuals may reasonably seek access to input data used for algorithmic decisions affecting them, algorithmic outputs such as scores or classifications applied to them, and information about how their data contributed to system training or model development.

Technical implementation challenges arise because AI systems may not store personal data in formats that are easily accessible or meaningful to individuals.⁴⁷ Machine learning models encode patterns derived from training data rather than storing identifiable personal information, creating questions about what constitutes accessible "personal data" in AI contexts.⁴⁸ However, when AI systems generate outputs specifically related to identified individuals, such as credit

⁴⁶ DPPA, ss 16, 24.

⁴⁷ Arthur L Samuel, 'Some Studies in Machine Learning Using the Game of Checkers' (1959) 3 IBM Journal of Research and Development 210.

⁴⁸ Tom M Mitchell, *Machine Learning* (McGraw-Hill 1997).

scores or risk assessments, these outputs likely constitute accessible personal data under the Act.

The Act establishes that access rights should not adversely affect the rights and freedoms of others,⁴⁹ which may limit access to AI system components that could reveal proprietary algorithms, competitive information, or processing details that could enable system manipulation. Balancing individual access rights with legitimate business interests requires careful consideration of which AI system elements are necessary for meaningful access versus those that exceed reasonable access expectations.

Rectification rights enable individuals to obtain the correction of inaccurate personal data and the completion of incomplete data.⁵⁰ For AI systems, rectification encompasses both the correction of input data and the updating of algorithmic outputs that were based on inaccurate information.⁵¹ AI software basically does all the work, detecting malaria parasites and circling them in red, which enables more tests to be run accurately in a shorter time and with little strain.⁵² While this automated processing may reduce human error in data analysis, it also creates new requirements for ensuring that algorithmic outputs can be corrected when input data is rectified.

Complex questions arise when individuals seek to rectify algorithmic outputs such as credit scores or risk assessments that were generated through machine learning processes. Simply correcting input data may not automatically update algorithmic outputs if models are not retrained or if corrections affect historical processing that contributed to current model parameters.⁵³ Organisations deploying AI systems must develop technical and procedural mechanisms that enable effective rectification throughout their algorithmic processing chains.

2.4.3 Objection and Restriction Rights

The right to object enables individuals to oppose personal data processing based on legitimate interests, direct marketing, or public task performance.⁵⁴ When applied to AI systems,

⁴⁹ *ibid* s 24(4).

⁵⁰ *ibid* s 16, 24.

⁵¹ Samuel, *op cit*.

⁵² Henry Nzekwe, 'An AI Lab in Uganda Is Using Smartphones To Diagnose Malaria And Tuberculosis In Two Minutes' WeeTracker (12 February 2019).

⁵³ Samuel, *op cit*.

⁵⁴ DPPA, s 25.

objection rights create particular challenges because algorithmic processing often serves multiple purposes, involves automated decision-making, and may not easily accommodate individual exemptions without affecting system performance or creating discriminatory outcomes.⁵⁵

For AI systems processing data based on legitimate interests, individuals may object when they believe their "particular situation" justifies stopping processing.⁵⁶ This provision recognises that individuals may face unique circumstances that warrant special consideration even when processing generally serves legitimate purposes. AI systems that profile individuals or make automated decisions may particularly warrant objection rights when algorithmic processing produces outcomes that individuals view as inappropriate or harmful to their specific circumstances.

The Act provides stronger objection rights for direct marketing, establishing that processing must stop when individuals object to marketing-related data use.⁵⁷ AI systems used for targeted advertising, personalised marketing, or customer segmentation must accommodate objection requests by removing individuals from marketing-related processing while potentially continuing other legitimate processing activities. This requirement necessitates technical architectures that can selectively restrict processing purposes while maintaining system functionality for remaining legitimate uses.

Restriction rights enable individuals to limit processing in specific circumstances, including when data accuracy is contested, processing is unlawful but deletion is not desired, data is no longer needed for original purposes but remains necessary for legal claims, or objection requests are pending.⁵⁸ AI systems must accommodate restriction requests by implementing technical measures that prevent restricted data from contributing to algorithmic processing while maintaining data availability for legitimate purposes or legal requirements.

Implementation challenges arise because AI systems may not easily distinguish between restricted and unrestricted data during processing operations, particularly when machine learning models have already incorporated restricted data into training processes. Organisations must develop technical and procedural safeguards that ensure restriction rights are effectively implemented throughout their AI processing chains while maintaining system

⁵⁵ Samuel, op cit.

⁵⁶ Ibid.

⁵⁷ ibid s 26.

⁵⁸ ibid ss 25, 26.

performance and avoiding discriminatory outcomes that could result from selective data exclusion.

The Act does not explicitly address automated decision-making or provide specific rights related to algorithmic processing, creating potential gaps in protection when individuals are subject to significant automated decisions. International best practices suggest that individuals should have rights to human review of automated decisions, explanation of decision-making logic, and opportunities to challenge algorithmic outcomes. While Uganda's existing rights framework provides some protection through access, rectification, and objection mechanisms, consideration may be warranted for additional rights specifically addressing automated decision-making contexts.

2.5 Obligations of Data Controllers and Processors in AI Deployments

The Data Protection and Privacy Act establishes comprehensive obligations for data controllers and processors that extend beyond basic compliance requirements to encompass proactive measures for protecting personal data throughout processing lifecycles. When applied to artificial intelligence deployments, these obligations require sophisticated technical and organisational approaches that address the unique characteristics of algorithmic processing, including automated decision-making, large-scale data analysis, and emergent insights that may not have been anticipated at system design time.

2.5.1 Data Protection by Design and Default

The Act requires that data controllers implement appropriate technical and organisational measures to ensure that, by default, only personal data which are necessary for each specific purpose of the processing is processed.⁵⁹ This principle of data protection by default mandates that systems be configured to provide maximum privacy protection without requiring individual action, while data protection by design requires that privacy considerations be integrated into system architecture from initial development stages.⁶⁰

⁵⁹ DPPA, s 14(1).

⁶⁰ Ibid.

For AI systems, implementing data protection by design necessitates incorporating privacy-preserving technologies and methodologies throughout the machine learning lifecycle. Modern AI systems can employ techniques such as differential privacy, federated learning, and homomorphic encryption to enable algorithmic processing while minimising privacy risks.⁶¹ These technical approaches enable organisations to achieve AI benefits while respecting data minimisation and purpose limitation requirements established under Uganda's legal framework.

Data minimisation in AI contexts requires careful consideration of the relationship between dataset size, algorithmic performance, and privacy protection. While AI systems often benefit from large, diverse datasets that enable more accurate pattern recognition, privacy-preserving techniques can enable effective machine learning with reduced individual privacy impact.⁶² Organisations deploying AI systems must balance performance optimisation with minimisation requirements, potentially employing techniques such as synthetic data generation, data aggregation, or selective feature extraction to reduce privacy exposure while maintaining algorithmic effectiveness.⁶³

Purpose limitation by design requires AI system architectures that prevent data collected for specific purposes from being automatically available for incompatible uses. The Ugandan government's deployment of AI technologies across various agencies for enhancing efficiency and productivity requires careful attention to purpose limitation to ensure that data collected for one governmental function is not inappropriately used for other purposes.⁶⁴ Technical implementation may involve compartmentalised data storage, access controls that enforce purpose restrictions, or architectural approaches that physically separate datasets intended for different processing purposes.

⁶¹ Cynthia Dwork and Aaron Roth, 'The Algorithmic Foundations of Differential Privacy' (2014) 9 *Foundations and Trends in Theoretical Computer Science* 211.

⁶² Russell and Norvig, *op cit*.

⁶³ This analysis represents the author's interpretation of the tension between AI performance requirements and data protection principles.

⁶⁴ Nalubega and Uwizeyimana, *op cit*.

2.5.2 Data Protection Impact Assessments for AI Systems

Data Protection Impact Assessments (DPIAs) represent a critical mechanism for identifying and mitigating privacy risks before implementing high-risk processing activities.⁶⁵ While the Act does not mandate DPIAs, they would typically be required when the processing is likely to result in a high risk to the rights and freedoms of data subjects.⁶⁶ AI systems frequently meet this threshold due to their potential for automated decision-making, large-scale processing, and significant individual impact.⁶⁷

Uganda's AI Health Lab has developed diagnostic tools for malaria, tuberculosis, and cervical cancer that process medical data to make diagnostic decisions, representing the type of high-risk AI application that would require a comprehensive impact assessment.⁶⁸ Healthcare AI applications involve sensitive personal data, automated decision-making with significant health implications, and potential for both individual and population-level impacts that warrant thorough risk evaluation.

DPIAs would include a systematic description of the envisaged processing operations and the purposes of the processing, an assessment of the necessity and proportionality of the processing operations in relation to the purposes, an assessment of the risks to the rights and freedoms of data subjects, and the measures envisaged to address the risks.⁶⁹ For AI systems, these requirements necessitate detailed analysis of algorithmic processing stages, data flows, decision-making processes, and potential adverse impacts on affected individuals.⁷⁰

The technical complexity of AI systems creates particular challenges for impact assessment processes. AI diagnostic systems that automatically detect malaria parasites and circle them in red demonstrate how algorithmic processing can be both technically sophisticated and difficult to explain in accessible terms.⁷¹ DPIA processes must translate technical AI operations into accessible risk assessments that enable meaningful evaluation by stakeholders who may lack technical expertise.

⁶⁵ Harshvardhan J. Pandit, 'A Semantic Specification for Data Protection Impact Assessments (DPIA)' in Anastasia Dimou, Sebastian Neumaier, Tassilo Pellegrini, Sahar Vahdati (eds) *Towards a Knowledge-Aware AI SEMANTiCS 2022 - Proceedings of the 18th International Conference on Semantic Systems, 13-15 September 2022, Vienna, Austria* (IOS Press) 36-50.

⁶⁶ *ibid.*

⁶⁷ *Ibid.*

⁶⁸ Jane Anyango, *op cit*; Makerere AI Health Lab, 'Home' <https://www.makerereaihealthlab.com/> accessed 2 July 2025.

⁶⁹ Pandit, *op cit.*

⁷⁰ *Ibid.*

⁷¹ Nzekwe, *op cit.*

2.5.3 Data Protection Officer Requirements

The Act requires certain organisations to designate Data Protection Officers (DPOs) responsible for monitoring compliance, serving as contact points for data subjects, and providing expert advice on data protection matters.⁷² For organisations deploying AI systems, DPO requirements take on particular significance due to the technical complexity and evolving nature of algorithmic processing compliance requirements.

A DPO appointment is mandatory for public authorities, organisations whose core activities involve regular and systematic monitoring of individuals, or organisations whose core activities involve large-scale processing of sensitive personal data.⁷³ Given the Ugandan government's deployment of AI technologies across various agencies, public sector DPOs must develop specialised expertise in AI governance to fulfil their monitoring and advisory functions effectively.⁷⁴

Practical implementation challenges arise because AI expertise remains relatively scarce in Uganda's labour market, creating difficulties for organisations seeking to fulfil DPO requirements with appropriate technical knowledge.⁷⁵ Uganda's nascent AI ecosystem faces significant gaps in technical expertise, which extends to data protection professionals capable of overseeing AI deployments.⁷⁶ Organisations may need to invest in training existing personnel, engage external consultants, or develop collaborative arrangements to ensure adequate DPO expertise.

2.6 Cross-Border Data Transfers in AI Applications

Contemporary AI systems frequently involve cross-border data transfers through cloud computing infrastructure, international algorithmic processing services, and global technology platforms that process Ugandan personal data outside the country's borders. The Data Protection and Privacy Act establishes specific requirements for international data transfers

⁷² *ibid* s 6.

⁷³ *ibid*.

⁷⁴ Nalubega and Uwizeyimana, *op cit*.

⁷⁵ CIPESA, *op cit*.

⁷⁶ *Ibid*.

that aim to ensure continued protection for personal data when processing occurs in other jurisdictions.

2.6.1 Adequacy Determinations and AI Services

The Act permits data transfers to countries that provide "adequate protection" for personal data, defined as protection "essentially equivalent to the protection provided by this Act".⁷⁷ The African Union's ratification of the Malabo Convention in June 2023 established a continental framework for data protection that may influence adequacy determinations within Africa,⁷⁸ though individual country assessments remain necessary to evaluate practical implementation and enforcement effectiveness.

For AI applications, adequacy assessments must consider not only recipient country legal frameworks but also how these frameworks apply to algorithmic processing activities. Cloud-based AI services may involve data processing across multiple jurisdictions, creating complexity in adequacy evaluation when different processing stages occur in different countries with varying protection levels.

AI credit scoring systems used across Africa often involve international technology providers and cloud computing infrastructure, requiring careful evaluation of data protection adequacy in countries where processing occurs.⁷⁹ Financial AI applications may involve particularly sensitive personal data and automated decision-making with significant individual impact, heightening the importance of ensuring adequate protection throughout international processing chains.

2.6.2 Safeguards for AI-Related Data Transfers

When adequacy determinations are unavailable, the Act does not, however, make provision for data transfers. Standard contractual clauses represent a commonly used safeguard mechanism that establishes contractual obligations for data importers to maintain protection

⁷⁷ DPPA, s 19.

⁷⁸ Asiegbu and Okolo, *op cit*.

⁷⁹ Whelpton, *op cit*; PYMNTS, 'Machine Learning Helps Expand Credit Access in Emerging Markets' PYMNTS (29 January 2023).

equivalent to Ugandan standards.⁸⁰ For AI applications, contractual clauses must address specific risks associated with algorithmic processing, including requirements for transparent automated decision-making, algorithmic audit rights, and mechanisms for individual challenge of AI-generated decisions.⁸¹

Uganda's AI ecosystem development requires careful attention to international collaboration while maintaining appropriate data protection safeguards.⁸² Technical assistance arrangements, research collaborations, and technology transfer initiatives may involve international data sharing that requires robust safeguard mechanisms to ensure continued protection for Ugandan personal data.⁸³

Binding corporate rules enable multinational organisations to establish internal policies that govern intra-group data transfers while ensuring consistent protection across jurisdictions.⁸⁴ For global technology companies providing AI services, binding corporate rules may provide efficient mechanisms for ensuring protection across complex international processing arrangements.⁸⁵ Certification and code of conduct mechanisms offer sector-specific approaches to establishing transfer safeguards.⁸⁶ The financial services sector's requirements for explainable AI could potentially be addressed through industry-specific certification schemes that establish standards for transparent algorithmic processing.⁸⁷ Such mechanisms may prove particularly valuable for AI applications where sector-specific requirements exceed general data protection standards.

Technical implementation challenges arise because AI systems may dynamically route data processing across multiple international locations based on computing capacity, cost optimisation, or performance requirements. Organisations must ensure that safeguard mechanisms cover all potential processing locations and that dynamic routing decisions maintain compliance with transfer requirements.

Emerging technologies such as confidential computing, secure multi-party computation, and homomorphic encryption may provide technical solutions that enable international AI

⁸⁰ Norton Rose Fulbright, 'A deeper dive into the new Standard Contractual Clauses' (June 2021) Norton Rose Fulbright.

⁸¹ Ibid.

⁸² CIPESA, op cit.

⁸³ Ibid.

⁸⁴ PriceWaterhouseCoopers (PwC), 'Binding Corporate Rules The General Data Protection Regulation' (PwC 2019).

⁸⁵ Ibid.

⁸⁶ ibid.

⁸⁷ de Lange, op cit.

processing while maintaining data protection even in jurisdictions with less robust legal frameworks.⁸⁸ These privacy-preserving technologies align with the Act's emphasis on technical measures for protecting personal data and may offer innovative approaches to addressing cross-border transfer challenges in AI contexts.

2.7 Enforcement Mechanisms and Institutional Framework

The effectiveness of Uganda's data protection legal framework depends critically on robust institutional arrangements and enforcement mechanisms that can address the technical complexity and rapid evolution of artificial intelligence technologies. The Data Protection and Privacy Act Cap 97 establishes the Personal Data Protection Office as the primary regulatory authority while creating comprehensive powers for investigation, enforcement, and guidance provision that must adapt to the unique challenges posed by AI systems.

2.7.1 Personal Data Protection Office (PDPO) Powers and Functions

The Personal Data Protection Office operates as an independent office under the National Information Technology Authority Uganda (NITA-U) with responsibility for implementing and enforcing the Data Protection and Privacy Act.⁸⁹ The Personal Data Protection Office was operationalised in August 2021, following the passing of the Data Protection and Privacy Regulations in March 2021,⁹⁰ establishing Uganda's institutional framework for data protection oversight relatively recently in the context of rapidly advancing AI deployment across various sectors.

The PDPO's regulatory oversight functions encompass monitoring compliance with data protection requirements, investigating complaints and potential violations, issuing guidance on legal interpretation, and developing regulatory policies that address emerging technological challenges.⁹¹ For AI systems, these oversight responsibilities require developing technical expertise to understand algorithmic processing operations, assess compliance with data

⁸⁸ Russell and Norvig, op cit.

⁸⁹ DPPA, s 4.

⁹⁰ OneTrust DataGuidance, 'Comparing privacy laws: GDPR v. Data Protection and Privacy Act' OneTrust DataGuidance (2021).

⁹¹ DPPA, s 5.

protection principles, and evaluate the effectiveness of technical and organisational safeguards implemented by AI-deploying organisations.

The establishment of Uganda's AI Health Lab at Makerere University and the development of diagnostic tools for malaria, tuberculosis, and cervical cancer represent the type of high-impact AI deployment that requires sophisticated regulatory oversight.⁹² Healthcare AI applications involve sensitive personal data, automated decision-making with significant health implications, and complex technical architectures that challenge traditional regulatory approaches designed for conventional data processing activities.⁹³

The Act grants the PDPO broad investigative powers, including the authority to require information from data controllers and processors, conduct inspections of processing facilities, access data processing systems, and examine documentation related to compliance activities.⁹⁴ For AI systems, effective investigation requires technical capabilities to understand algorithmic operations, evaluate model training processes, assess data governance procedures, and determine whether automated decision-making complies with transparency and fairness requirements.

Technical complexity creates practical challenges for regulatory oversight because AI systems may involve proprietary algorithms, complex mathematical operations, and processing logic that is not easily interpretable even by technical experts. The financial services sector's movement toward explainable AI demonstrates recognition that algorithmic transparency is both technically achievable and regulatorily necessary,⁹⁵ suggesting approaches that regulatory authorities might adopt for overseeing AI compliance across different sectors.

2.7.2 Registration and Notification Requirements

The Act establishes mandatory registration requirements for "every person, institution or public body collecting or processing personal data",⁹⁶ creating a comprehensive registry that enables regulatory oversight while providing transparency about data processing activities occurring within Uganda's jurisdiction. Registration validity extends for one year, requiring renewal

⁹² Jane Anyango, *op cit*; Makerere AI Health Lab, *op cit*.

⁹³ *Ibid*.

⁹⁴ DPPA, s 5.

⁹⁵ de Lange, *op cit*.

⁹⁶ DPPA, s 29(2).

within three months before expiry, with failure to register or renew constituting an offence liable to fines or imprisonment.⁹⁷

For AI-deploying organisations, registration requirements necessitate disclosure of processing purposes, data categories, technical and organisational safeguards, and retention periods that must accurately reflect the complexity of algorithmic operations.⁹⁸ Machine learning systems may involve multiple processing stages, including data collection, preprocessing, model training, inference operations, and result storage, each of which may require description in registration documentation to ensure comprehensive regulatory visibility.

The Ugandan government's deployment of AI technologies across various agencies for enhancing efficiency, accuracy, fraud detection, and service personalisation creates extensive registration obligations for public sector entities.⁹⁹ Public sector AI applications may involve particularly sensitive processing contexts, including law enforcement, social services, and administrative decision-making that warrant enhanced regulatory scrutiny through detailed registration disclosures.

The Act requires registration information to include the purpose for which the personal data is collected or processed,¹⁰⁰ creating potential challenges for AI systems where processing purposes may evolve as algorithms identify new analytical possibilities or applications. Organisations must consider whether purpose evolution triggers updated registration obligations and how to balance innovation flexibility with regulatory transparency requirements.

Cross-border processing arrangements common in AI deployments may, however, create additional registration complexity when international service providers, cloud computing platforms, or algorithmic processing services are involved in data processing chains. Registration documentation must accurately reflect international processing arrangements while ensuring regulatory visibility into overseas processing activities that affect Ugandan personal data.

⁹⁷ OneTrust DataGuidance, op cit.

⁹⁸ DPPA, s 29.

⁹⁹ Nalubega and Uwizeyimana, op cit.

¹⁰⁰ DPPA, s 29(2).

2.7.3 Sanctions and Remedies

The Act establishes comprehensive enforcement mechanisms, including administrative penalties, criminal sanctions, and individual remedy procedures that provide deterrent effects while offering redress for data protection violations.¹⁰¹ For AI applications, enforcement mechanisms must address both traditional data protection violations and novel harms that may arise from algorithmic processing, automated decision-making, and emergent AI capabilities.

Administrative penalties may include fines up to specified amounts or percentages of annual turnover, processing prohibitions, data transfer suspensions, and corrective measures requiring specific compliance actions.¹⁰² Uganda's developing AI ecosystem requires proportionate enforcement approaches that deter violations while avoiding excessive penalties that could impede beneficial innovation.¹⁰³ Penalty determination must consider factors including violation severity, organisational size, compliance efforts, and potential harm to affected individuals.

Individual remedy mechanisms enable data subjects to seek compensation for material or non-material damage resulting from data protection violations.¹⁰⁴ For AI systems, potential damages may include direct financial harm from incorrect automated decisions, discrimination resulting from biased algorithmic processing, or dignitary harm from inappropriate profiling or categorisation.¹⁰⁵ Remedy procedures must accommodate the technical complexity of AI-related harm while providing accessible mechanisms for individual redress.

AI diagnostic systems that automatically detect medical conditions demonstrate how algorithmic errors could result in significant individual harm requiring effective remedy mechanisms.¹⁰⁶ Healthcare AI applications involve potential for both false positive and false negative diagnostic errors, each of which may cause distinct types of harm requiring appropriate compensation or corrective measures.¹⁰⁷

¹⁰¹ Ibid Part VIII.

¹⁰² Ibid s 38.

¹⁰³ CIPESA, op cit.

¹⁰⁴ DPPA, s 33.

¹⁰⁵ Nzekwe, op cit.

¹⁰⁶ Ibid.

¹⁰⁷ Mugalula, op cit.

2.8 Sectoral Analysis: AI Applications and Data Protection Challenges

Artificial intelligence deployment in Uganda varies significantly across economic sectors, with each presenting distinct data protection challenges that reflect specific regulatory environments, data sensitivities, and societal impacts. Understanding these sectoral variations provides crucial insights into how the Data Protection and Privacy Act Cap 97 applies to practical AI implementations while identifying areas where sector-specific guidance or regulatory adaptation may be necessary.

2.8.1 Financial Services and Algorithmic Decision-Making

The financial services sector represents the most advanced area of AI deployment in Uganda, with institutions implementing machine learning algorithms for credit scoring, fraud detection, and risk assessment that fundamentally alter traditional banking operations. Ugandan FinTech companies such as Numida have built credit scoring models that serve traders in informal and semiformal markets using alternative data sources that don't require electronic transaction data,¹⁰⁸ demonstrating how AI enables financial inclusion while creating novel data protection challenges.

Credit scoring applications involve complex automated decision-making processes that significantly impact individuals' access to financial services, employment opportunities, and economic participation.¹⁰⁹ AI credit scoring systems analyse transaction patterns, demographic information, mobile phone usage, and behavioural data from financial apps to make lending decisions,¹¹⁰ creating comprehensive individual profiles that extend far beyond traditional financial information.

The Act's consent requirements encounter particular challenges in financial AI contexts where individuals may have limited genuine choice about data processing, especially when AI-driven services represent the only available means of accessing credit or financial services.¹¹¹ Traditional credit models excluded many people who don't have formal financial histories, but

¹⁰⁸ Machine Learning Helps Expand Credit Access in Emerging Markets, op cit.

¹⁰⁹ Petrenko, op cit.

¹¹⁰ Ibid.

¹¹¹ Whelpton, op cit.

AI credit scoring uses alternative data to enable financial inclusion,¹¹² creating tension between beneficial inclusion objectives and individual control over personal data.

Purpose limitation principles face stress when financial AI systems identify unexpected correlations or predictive patterns that suggest beneficial new applications for existing datasets.¹¹³ Machine learning algorithms may discover that data collected for credit scoring also predicts other financial behaviours, insurance risks, or economic outcomes, creating pressure to expand processing purposes beyond original collection objectives.¹¹⁴

Financial regulators increasingly require explainable AI systems that enable interpretation of decision-making factors affecting individual credit assessments,¹¹⁵ demonstrating regulatory recognition that algorithmic transparency is both technically feasible and legally necessary. However, implementing transparency requirements must balance individual explanation rights with the protection of proprietary algorithms and the prevention of system gaming.

Data accuracy takes on heightened importance in financial AI contexts where algorithmic errors can have lasting consequences for individual economic opportunities. Incorrect data inputs can propagate through machine learning models, affecting not only immediate decisions but also model training processes that influence future algorithmic performance.

2.8.2 Healthcare AI and Medical Data Protection

Healthcare represents a sector where AI deployment intersects with highly sensitive personal data and life-affecting automated decisions that require sophisticated data protection approaches. Uganda's AI Health Lab has developed diagnostic tools using smartphone-mounted microscopes and deep learning models for malaria, tuberculosis, and cervical cancer detection,¹¹⁶ illustrating how AI can address critical healthcare challenges while raising complex privacy considerations.

AI diagnostic systems that automatically analyse blood samples and circle detected malaria parasites in red demonstrate the potential for both improved healthcare delivery and automated

¹¹² Ibid.

¹¹³ Ibid.

¹¹⁴ Ibid.

¹¹⁵ de Lange, *op cit*.

¹¹⁶ Jane Anyango, *op cit*; Makerere AI Health Lab, *op cit*.

decision-making that affects patient treatment.¹¹⁷ These systems process highly sensitive health information through automated analytical processes that may not be easily explainable to patients or healthcare providers.

Consent mechanisms in healthcare AI face particular complexity because medical treatment contexts may involve emergency situations, power imbalances between patients and providers, and technical complexity that makes informed consent difficult to achieve.¹¹⁸ AI X-ray systems deployed across Uganda for tuberculosis screening in remote areas demonstrate how healthcare AI can improve access to diagnostic services while creating challenges for traditional consent processes.¹¹⁹

Data minimisation principles encounter tension with AI systems that often perform better with larger, more diverse datasets that enable improved diagnostic accuracy and broader population health insights.¹²⁰ Healthcare AI applications may benefit from comprehensive medical records, population health data, and longitudinal health information that exceeds minimum requirements for specific diagnostic tasks.

The government's investment in 22 AI X-ray systems across five mobile vans for tuberculosis diagnosis illustrates public sector healthcare AI deployment that must balance population health benefits with individual privacy protection.¹²¹ Public health applications may invoke legitimate interests or public task legal bases while requiring careful attention to proportionality and individual rights protection.

Cross-border data transfers in healthcare AI create particular sensitivities because medical information represents some of the most sensitive personal data, while international AI services may offer diagnostic capabilities unavailable domestically.¹²² Organisations must carefully evaluate the adequacy of protection in countries where healthcare AI processing occurs while considering the potential health benefits of accessing advanced international diagnostic capabilities.

¹¹⁷ Nzekwe, op cit.

¹¹⁸ Kalule Grancia Mugalula, 'Regulation of Artificial Intelligence in Uganda's Healthcare: exploring an appropriate regulatory approach and framework to deliver universal health coverage' (2025) 24 *International Journal for Equity in Health* 158.

¹¹⁹ Ibid.

¹²⁰ Ibid.

¹²¹ Ibid.

¹²² Ibid.

2.8.3 Public Sector AI and Administrative Decision-Making

Government deployment of AI technologies for service delivery, administrative efficiency, and policy implementation creates unique data protection challenges that involve constitutional considerations, democratic accountability, and public trust in governmental operations. The Ugandan government deploys AI technologies across various agencies to enhance efficiency, improve accuracy, solve environmental challenges, enhance fraud detection, and enable personalisation of citizen-centric services.¹²³

Public sector AI applications often invoke public task legal bases for data processing, but must demonstrate that algorithmic processing serves legitimate governmental functions while respecting individual rights and maintaining democratic accountability.¹²⁴ Automated decision-making in government contexts may affect fundamental rights, including access to services, benefit eligibility, and regulatory compliance, requiring enhanced procedural safeguards.

Transparency requirements take on constitutional dimensions in public sector contexts where citizens have democratic rights to understand governmental decision-making processes. Uganda's AI governance framework requires mechanisms to enforce ethical use of AI by various stakeholders, emphasising transparency and accountability in AI deployment.¹²⁵ Public sector AI systems may require enhanced transparency measures beyond commercial applications to maintain democratic legitimacy.

Data minimisation in government AI contexts must balance administrative efficiency objectives with privacy protection while ensuring that algorithmic processing does not exceed necessary governmental functions. Public sector AI systems may have access to comprehensive citizen data across multiple agencies, creating particular risks of function creep where systems deployed for specific purposes expand to serve broader surveillance or control objectives.

Individual rights enforcement against government AI systems may require enhanced procedural protections, including administrative review processes, judicial oversight mechanisms, and democratic accountability measures that ensure citizens can effectively challenge automated governmental decisions. Constitutional rights to due process may require human review of significant automated decisions affecting individual rights or benefits.

¹²³ Nalubega and Uwizeyimana, op cit.

¹²⁴ Ibid.

¹²⁵ CIPESA, op cit.

2.8.4 Agricultural AI and Rural Data Protection

Agricultural AI applications represent an emerging area where technology deployment intersects with rural development objectives, smallholder farmer empowerment, and traditional agricultural practices. AI applications in agriculture include precision farming and crop monitoring systems that analyse satellite and forestry inventory data for predicting land cover changes,¹²⁶ demonstrating how agricultural AI can support sustainable development while creating novel data protection considerations.

Rural data protection challenges arise because smallholder farmers may have limited digital literacy, reduced bargaining power relative to technology providers, and cultural practices around land use and agricultural knowledge that may not align with individual data protection frameworks. Collective and community impacts of agricultural AI may extend beyond individual privacy concerns to encompass broader questions of food security, land rights, and economic development.

Agricultural AI applications for crop disease identification and yield prediction often rely on photographic data and environmental information that may have a limited individual privacy impact but significant collective implications for farming communities.¹²⁷ Data protection frameworks designed for individual rights may require adaptation to address community and collective dimensions of agricultural data processing.

Consent mechanisms face practical challenges in rural contexts where farmers may have limited understanding of AI technologies, reduced access to alternative services, and economic pressures that limit genuine choice about data processing. Power imbalances between international technology companies and smallholder farmers may require enhanced protection measures to ensure meaningful consent and fair data processing terms.

Cross-border data flows in agricultural AI often involve international technology platforms, satellite data services, and global agricultural commodity systems that create complex data protection challenges for ensuring the continued protection of farmer data across international processing chains. Adequate protection assessments must consider not only legal frameworks but practical enforcement capabilities in agricultural technology contexts.

¹²⁶ Makerere AI Health Lab, op cit.

¹²⁷ Genesis Analytics, 'AI and Automation in Agriculture' (Genesis Analytics 2023).

2.9 Identified Gaps and Limitations

The analysis of Uganda's data protection legal framework reveals significant areas where existing provisions prove inadequate or insufficiently developed to address the unique challenges posed by artificial intelligence technologies. These gaps span definitional concepts, procedural mechanisms, substantive protection measures, and enforcement capabilities that collectively create uncertainty for AI deployers while potentially undermining protection for individuals affected by algorithmic processing.

2.9.1 Definitional and Conceptual Gaps

The Data Protection and Privacy Act Cap 97 lacks AI-specific terminology and provisions that would provide clarity for organisations deploying algorithmic systems and individuals affected by automated decision-making. The Act does not define artificial intelligence, machine learning, automated decision-making, or algorithmic processing, creating interpretive uncertainty about how traditional data protection concepts apply to sophisticated AI operations. This definitional absence requires organisations to extrapolate from general data protection principles without clear guidance on AI-specific compliance requirements.

Automated decision-making represents a particularly significant conceptual gap because the Act does not explicitly address circumstances where algorithms make decisions with substantial individual impact. Unlike international frameworks that provide specific rights and protections for automated decision-making, Uganda's legislation offers no special provisions for algorithmic transparency, human review rights, or challenge mechanisms when individuals are subject to significant automated decisions affecting employment, credit, healthcare, or other important life opportunities.

The Act's individual-focused rights framework may prove inadequate for addressing collective and community impacts that characterise many AI applications. Agricultural AI systems, population health algorithms, and urban planning applications may affect entire communities while processing data in ways that do not clearly fit individual consent and control mechanisms. The legislation provides limited recognition of group privacy interests or collective data protection concerns that extend beyond individual personal data processing.

Algorithmic transparency requirements remain underdeveloped, with the Act providing general transparency obligations that may prove insufficient for complex AI systems where meaningful explanation requires technical sophistication beyond conventional information disclosure. The legislation does not address specific requirements for explaining algorithmic logic, providing information about decision-making factors, or enabling individuals to understand how automated systems affect them.

Data protection impact assessment requirements, while mandatory for high-risk processing, lack specific guidance for AI applications that would help organisations identify relevant risks and appropriate mitigation measures. The absence of AI-specific DPIA guidance creates uncertainty about risk assessment methodologies, stakeholder consultation requirements, and regulatory expectations for algorithmic impact evaluation.

2.9.2 Procedural and Enforcement Gaps

Regulatory oversight capabilities face significant limitations due to the technical complexity of AI systems and the specialised expertise required for effective compliance monitoring. The Personal Data Protection Office operates with limited technical resources and specialised knowledge necessary for understanding sophisticated AI operations, evaluating algorithmic compliance, and developing appropriate regulatory guidance for emerging technologies.

Enforcement mechanisms lack specific provisions for AI-related violations that may involve algorithmic bias, automated decision-making errors, or systemic processing harms that affect multiple individuals through common algorithmic operations. Traditional enforcement approaches designed for conventional data processing violations may prove inadequate for addressing AI-specific harms that involve complex causation chains, technical system failures, or emergent algorithmic behaviours.

Cross-sectoral coordination presents challenges because AI systems often operate across traditional regulatory boundaries, involving financial, healthcare, telecommunications, and other sectors simultaneously. The Act provides limited mechanisms for coordinating oversight when AI applications span multiple regulatory domains or when algorithmic processing affects multiple sectoral interests.

International cooperation mechanisms remain underdeveloped despite the global nature of AI systems and the frequent involvement of international technology providers, cloud computing

platforms, and cross-border data processing arrangements. The legislation provides limited guidance for coordinating with foreign regulators, sharing enforcement information, or addressing violations that involve international processing chains.

Technical audit capabilities represent a significant institutional gap because effective AI oversight requires specialised expertise in algorithmic assessment, model evaluation, bias detection, and system performance monitoring that extends beyond traditional data protection compliance review. The regulatory framework lacks specific provisions for algorithmic auditing, technical inspection procedures, or expert evaluation mechanisms.

2.9.3 Substantive Protection Gaps

Algorithmic discrimination protection remains limited because the Act does not specifically address bias, fairness, or discriminatory outcomes that may result from AI processing despite compliance with general data protection principles. AI systems may produce discriminatory results through biased training data, algorithmic design choices, or emergent processing patterns while meeting consent, purpose limitation, and data minimisation requirements.

Data subject rights encounter practical limitations when applied to AI systems that may involve complex processing chains, distributed storage systems, and automated operations that make traditional access, rectification, and deletion rights difficult to implement effectively. The Act provides limited guidance for adapting individual rights to algorithmic processing contexts where personal data may be embedded in machine learning models or transformed through processing operations.

Consent mechanisms prove inadequate for AI applications that involve dynamic processing, emergent insights, and evolving analytical capabilities that cannot be fully anticipated at consent time. The Act's consent requirements assume static processing purposes and predictable data uses that may not align with machine learning systems that identify new patterns or applications through algorithmic analysis.

Purpose limitation enforcement faces challenges when AI systems generate insights or capabilities that suggest beneficial new applications for existing datasets beyond the original collection purposes. The legislation provides limited guidance for evaluating purpose compatibility when algorithmic processing reveals unexpected analytical possibilities or when machine learning identifies new correlations that suggest valuable applications.

Cross-border transfer protections may prove insufficient for AI applications that involve dynamic international processing, algorithmic operations across multiple jurisdictions, and cloud computing arrangements that automatically distribute processing based on capacity and performance considerations. The Act's transfer mechanisms assume relatively static international arrangements rather than dynamic AI processing environments.

Data retention requirements encounter complexity when applied to AI systems where personal data may be transformed through machine learning training processes, embedded in algorithmic models, or aggregated in ways that make individual data identification and deletion technically challenging while maintaining system functionality.

2.10 Conclusion

This comprehensive analysis of Uganda's data protection legal framework reveals a legislative structure that provides important foundational protection for personal data while facing significant challenges when applied to artificial intelligence technologies. The Data Protection and Privacy Act establishes robust general principles, comprehensive individual rights, and institutional oversight mechanisms that create a solid foundation for data protection governance. However, the temporal disconnect between the Act's development and widespread AI deployment has created regulatory gaps spanning definitional clarity, automated decision-making provisions, cross-border processing arrangements, and enforcement capabilities that collectively create implementation uncertainty while potentially undermining protection effectiveness.

The regulatory gaps identified through this analysis require organisations to interpret general data protection requirements without clear guidance on algorithmic compliance expectations, while enforcement mechanisms designed for conventional data processing may prove inadequate for addressing AI-specific harms involving algorithmic bias, automated discrimination, or systemic processing impacts. The absence of AI-specific provisions, particularly regarding automated decision-making rights, algorithmic transparency requirements, and intellectual property dimensions of AI data processing, creates legal uncertainty that affects both technology deployers and individuals whose rights may be impacted by sophisticated algorithmic systems. Institutional capacity constraints present

additional challenges because effective AI oversight requires technical expertise and specialised knowledge that extend beyond traditional data protection compliance monitoring.

Despite these limitations, Uganda's legal framework provides important strengths that can support beneficial AI development while protecting individual rights through its emphasis on risk-based compliance approaches, proportionate technical and organisational measures, and stakeholder consultation mechanisms. The foundation provided by the Data Protection and Privacy Act, Cap 97, creates a platform for adaptive governance efforts, though success will depend on sustained commitment to evolving approaches through legislative adaptation, regulatory guidance development, institutional capacity building, and stakeholder engagement to ensure that Uganda's data protection framework effectively governs AI applications while supporting responsible innovation. This analysis establishes the foundation for subsequent comparative examination of international approaches to AI governance and data protection, enabling identification of regulatory models that might inform Uganda's continued development of effective AI governance frameworks.

CHAPTER THREE

COMPARATIVE APPROACHES TO AI REGULATION AND DATA PROTECTION

3.1 Introduction

The rapid advancement of artificial intelligence technologies across global jurisdictions has prompted diverse regulatory responses that reflect varying legal traditions, institutional capacities, economic priorities, and societal values. Understanding these comparative approaches provides valuable insights for Uganda's continued development of AI governance frameworks, particularly as the country seeks to balance innovation promotion with adequate protection of individual rights and collective interests. This chapter examines regulatory approaches in four selected jurisdictions - Kenya, South Africa, the European Union, and Canada - to identify transferable mechanisms, institutional models, and implementation strategies that could inform Uganda's evolving approach to AI regulation and data protection.

The selection of comparative jurisdictions reflects strategic considerations regarding their potential relevance to Uganda's specific context and regulatory development needs. Kenya represents a regional peer within the East African Community that shares similar developmental challenges, technological adoption patterns, and regulatory environments, making it particularly relevant for understanding how comparable African economies approach AI governance within similar resource and capacity constraints.¹ South Africa provides insights into constitutional rights-based approaches to technology regulation within an African context, demonstrating how established democratic institutions and comprehensive rights frameworks can be adapted to address emerging technological challenges.²

The European Union offers the world's most comprehensive AI regulatory framework through the AI Act, providing insights into risk-based regulation, technical standards development, and systematic approaches to algorithmic accountability that may offer scalable elements despite significant contextual differences.³ Canada represents a federal jurisdiction with a principles-

¹ Arthur Gwagwa and others, 'Artificial Intelligence (AI) Deployments in Africa: Benefits, Challenges and Policy Dimensions' (2020) 26 *The African Journal of Information and Communication* 1.

² Sizwe Snail Ka Mtuze and Masego Morige, 'Towards Drafting Artificial Intelligence (AI) Legislation in South Africa' (2024) 45 *Obiter* 161.

³ Regulation (EU) 2024/1689 of the European Parliament and of the Council of 13 June 2024 laying down

based regulatory tradition that emphasises stakeholder engagement, flexible implementation, and balancing innovation promotion with risk mitigation through mechanisms that may prove adaptable to Uganda's developmental context.⁴

This comparative analysis employs functional equivalence methodology to examine how different legal systems address common regulatory challenges in AI governance while acknowledging that regulatory objectives may be achieved through varying legal mechanisms that reflect specific institutional and cultural contexts.⁵ The analysis focuses on identifying underlying principles, institutional arrangements, and implementation strategies that could be adapted to Uganda's circumstances rather than advocating for direct transplantation of foreign regulatory models that may not align with local conditions and priorities.

The chapter's analytical scope encompasses legal frameworks governing AI development and deployment, institutional arrangements for regulatory oversight, individual rights protection mechanisms, sectoral applications across key economic areas, and implementation strategies that address technical complexity while maintaining democratic accountability. Particular attention is devoted to how comparative jurisdictions address automated decision-making, algorithmic transparency, cross-border data flows, and the integration of AI governance with existing data protection frameworks.

The analysis recognises that effective regulatory transfer requires careful attention to contextual factors, including legal system characteristics, institutional capacity, economic development levels, technological infrastructure, and social acceptance of regulatory intervention.⁶ The examination, therefore, combines doctrinal analysis of legal frameworks with institutional assessment and practical evaluation of implementation experiences to identify approaches that could realistically be adapted to Uganda's specific circumstances.

3.2 Analytical Framework for Comparative Study

The effectiveness of comparative legal analysis in technology regulation depends on employing analytical frameworks that can identify functional similarities across different legal systems

harmonised rules on artificial intelligence (AI Act).

⁴ Government of Canada, 'Artificial Intelligence and Data Commissioner' (Innovation, Science and Economic Development Canada 2024).

⁵ Konrad Zweigert and Hein Kötz, *An Introduction to Comparative Law* (Tony Weir tr, 3rd edn, Oxford University Press 1998).

⁶ Alan Watson, *Legal Transplants: An Approach to Comparative Law* (University of Georgia Press 1993).

while recognising contextual factors that influence regulatory transferability. This section establishes the methodological approach for examining AI governance frameworks across selected jurisdictions, providing criteria for evaluating regulatory mechanisms and assessing their potential adaptation to Uganda's specific legal, institutional, and developmental context.

3.2.1 Functional Equivalence Methodology

Functional equivalence analysis recognises that different legal systems may achieve similar regulatory objectives through varying institutional mechanisms and legal instruments that reflect particular constitutional arrangements, administrative traditions, and cultural preferences.⁷ Rather than focusing on formal similarities between legal provisions, this approach examines how different jurisdictions address common functional challenges, including algorithmic accountability, individual rights protection, innovation facilitation, and democratic oversight of automated decision-making systems.

The application of functional equivalence to AI regulation requires identifying core regulatory functions that transcend specific legal traditions, including establishing legitimate uses of AI technologies, protecting individual rights from algorithmic harm, ensuring transparency and accountability in automated decision-making, facilitating beneficial innovation while managing associated risks, and maintaining democratic control over technological deployment in public and private sectors.⁸ These functions may be achieved through constitutional provisions, comprehensive legislation, sectoral regulation, administrative guidance, industry self-regulation, or hybrid approaches that combine multiple regulatory instruments.

The concentration of AI development in countries such as the United States, the United Kingdom, and China creates concerns that Africa may fall behind in regulating AI, given existing challenges in data protection across the continent.⁹ This developmental context necessitates analytical approaches that can identify regulatory mechanisms suitable for emerging economies with limited regulatory capacity while ensuring adequate protection for individual and collective rights.

⁷ Zweigert and Kötz, *op cit*.

⁸ Ryan Calo, 'Robotics and the Lessons of Cyberlaw' (2015) 103 *California Law Review* 513.

⁹ Charles Asiegbu and Chinasa T. Okolo, 'How AI is Impacting Policy Processes and Outcomes in Africa' (Brookings, 16 May 2024).

Functional analysis must also consider regulatory effectiveness, examining not only formal legal provisions but also practical implementation experiences, enforcement outcomes, and stakeholder responses that determine whether regulatory frameworks achieve their intended objectives.¹⁰ This practical dimension proves particularly important for AI regulation, where technical complexity and rapid technological evolution create implementation challenges that may undermine formal regulatory provisions.

3.2.2 Assessment Criteria for AI Governance Frameworks

Evaluating AI governance approaches requires multi-dimensional assessment criteria that encompass legal adequacy, institutional effectiveness, technical feasibility, and socio-economic appropriateness. Legal adequacy involves examining whether regulatory frameworks provide comprehensive coverage of AI applications, clear obligations for relevant stakeholders, adequate individual rights protection, and effective enforcement mechanisms that can address violations and provide meaningful remedies.¹¹

Institutional effectiveness encompasses the capacity of regulatory authorities to understand AI technologies, monitor compliance with legal requirements, investigate violations, provide guidance to regulated entities, and adapt regulatory approaches to technological evolution.¹² Uganda's AI ecosystem development faces significant gaps in regulation, calling for comprehensive and AI-specific legal and institutional governance frameworks to provide regulatory oversight over AI and the diverse actors in the AI ecosystem.¹³ This capacity dimension proves particularly critical for assessing transferability to contexts with limited regulatory resources.

Technical feasibility involves evaluating whether regulatory requirements can be practically implemented given available technologies, industry practices, and cost constraints that affect both regulatory authorities and regulated entities. AI regulation must balance ambitions for comprehensive oversight with practical limitations in monitoring algorithmic systems, auditing

¹⁰ Audrey Zhang Yang, 'A Comparative Analysis of AI Governance Frameworks' (2024) *Washington Journal of Law, Technology & Arts*.

¹¹ Centre for AI Safety, '2024 Annual Impact Report' (CAIS 2024).

¹² OECD, 'OECD Framework for the Classification of AI Systems' (OECD Publishing 2024).

¹³ Collaboration on International ICT Policy for East and Southern Africa (CIPESA), 'Policy Alternatives for an Artificial Intelligence Ecosystem in Uganda' (2025).

complex technical processes, and enforcing requirements that may exceed current technical capabilities.¹⁴

Socio-economic appropriateness requires considering whether regulatory approaches align with developmental priorities, cultural values, and economic constraints that characterise different jurisdictions. Policy responses to AI in Africa should build on national digital agendas and prioritise inclusive digital, data and computing infrastructure and skills development to support local AI capacity, favouring local economies and ecosystems.¹⁵ This contextual dimension ensures that comparative analysis identifies approaches that could realistically be adapted to Uganda's specific circumstances.

3.2.3 Contextual Factors Affecting Transferability

Successful regulatory transfer requires careful attention to contextual factors that influence whether approaches developed in one jurisdiction can be effectively adapted to different legal, institutional, and socio-economic environments. Constitutional and legal system characteristics shape the available regulatory instruments, enforcement mechanisms, and rights protection frameworks that determine how AI governance can be structured within particular jurisdictions.¹⁶

Institutional capacity represents a critical constraint affecting regulatory transferability, particularly for AI governance that requires technical expertise, sophisticated monitoring capabilities, and coordination across multiple regulatory authorities and sectors. Most of the African population is characterised as late majority and laggard adopters of innovation, taking a 'wait-and-see' approach to technology adoption, which requires regulatory approaches that can build confidence while facilitating beneficial adoption.¹⁷

Economic development levels influence both the regulatory resources available for AI oversight and the economic priorities that shape regulatory approaches. Developing economies may prioritise innovation facilitation and economic development over comprehensive rights

¹⁴ Margot Kaminski, 'The Right to Explanation, Explained' (2019) 34 Berkeley Technology Law Journal 189.

¹⁵ Africa Policy Research Institute, 'AI in Africa: Key Concerns and Policy Considerations for the Future of the Continent' (APRI 2022).

¹⁶ Mark Tushnet, 'The Possibilities of Comparative Constitutional Law' (1999) 108 Yale Law Journal 1225.

¹⁷ Bitange Ndemo and Tim Weiss (eds), *Digital Kenya: An Entrepreneurial Revolution in the Making* (Palgrave Macmillan 2016).

protection, requiring regulatory frameworks that can balance these objectives while ensuring adequate safeguards against potential harms.¹⁸

Technical infrastructure and capabilities affect the feasibility of implementing sophisticated AI governance requirements, particularly those involving algorithmic auditing, automated monitoring, or technical standards compliance that may exceed available local capacity. Regulatory approaches must consider whether technical requirements can be met through local capacity building, international cooperation, or alternative implementation strategies.¹⁹

Cultural and social factors influence public acceptance of regulatory intervention, stakeholder engagement patterns, and the legitimacy of different regulatory approaches. Ethical challenges regarding AI adoption in Africa require recognition that technology selection, design, deployment, and usage have ethical implications that must be addressed through culturally appropriate governance mechanisms.²⁰ Understanding these factors enables identification of regulatory approaches that could gain social acceptance and stakeholder support in Uganda's specific context.

3.2.4 Regional and International Coordination Dimensions

Contemporary AI governance increasingly involves regional and international coordination mechanisms that shape domestic regulatory approaches while creating opportunities for harmonisation, capacity building, and knowledge sharing. Given that 36 of 54 African countries have enacted formal data protection regulations and the African Union recently ratified the Malabo Convention in June 2023, continental frameworks increasingly influence national regulatory development.²¹

The East African Community's efforts toward harmonised cyber laws and data protection frameworks create regional coordination opportunities that may influence Uganda's approach to AI governance.²² Regional harmonisation can facilitate cross-border business operations, enable coordinated responses to transnational AI deployment, and provide economies of scale

¹⁸ Abejide Ade-Ibijola and Chinedu Okonkwo, 'Artificial Intelligence in Africa: Emerging Challenges' in Damian Okaibedi Eke, Kutoma Wakunuma, Simisola Akintoye (eds) *Responsible AI in Africa. Social and Cultural Studies of Robots and AI* (Palgrave Macmillan, Cham 2023).

¹⁹ ITU, 'AI for Good Global Summit: Technical Standards and Governance' (ITU Publications 2024).

²⁰ Jason Borenstein and Ron Howard, 'Emerging Challenges in AI and the Need for AI Ethics Education' (2021) 33 *AI & Society* 847.

²¹ Okolo, *op cit*.

²² East African Community, 'EAC Framework for Cyber Laws' (2012, revised 2018).

for capacity-building initiatives that individual countries might struggle to implement independently.

International standard-setting processes through organisations such as the International Organisation for Standardisation (ISO), the International Telecommunication Union (ITU), and multi-stakeholder initiatives create technical frameworks that may influence national regulatory approaches regardless of formal adoption.²³ Understanding how comparative jurisdictions engage with international standards processes provides insights into strategies for participating in global AI governance while maintaining regulatory autonomy.

AI solutions are being successfully deployed at scale in some African countries, especially in Kenya, Nigeria, Ghana, Ethiopia, and South Africa, creating opportunities for South-South cooperation and knowledge sharing that may prove more relevant than North-South technology transfer.²⁴ This regional expertise development suggests that comparative analysis should pay particular attention to African approaches that may offer more contextually appropriate models than approaches developed in significantly different economic and institutional contexts.

The comparative framework established in this section provides the analytical foundation for examining specific jurisdictions' approaches to AI governance, identifying transferable mechanisms and institutional models, and developing recommendations for Uganda's continued regulatory development. Subsequent sections apply this framework to a detailed examination of regulatory approaches in Kenya, South Africa, the European Union, and Canada, with attention to both formal legal provisions and practical implementation experiences that determine regulatory effectiveness.

3.3 Kenya: Regional Leadership in AI Governance

Kenya represents a significant regional comparator for Uganda's AI governance development, sharing similar legal traditions, developmental challenges, and technological adoption patterns within the East African Community framework. Kenya's approach to AI regulation demonstrates how African countries can develop sophisticated governance frameworks while addressing capacity constraints and developmental priorities that characterise emerging economies.

²³ ISO/IEC 23053:2022, Framework for AI systems using machine learning (ML).

²⁴ Ndemo and Weiss, *op cit*.

3.3.1 Legal and Institutional Framework

Kenya's data protection legal framework is anchored in the Data Protection Act, 2019, which establishes comprehensive principles for personal data processing that serve as the foundation for addressing AI-related challenges.²⁵ The Act demonstrates significant alignment with international standards while incorporating contextual adaptations that reflect Kenya's specific legal and institutional environment.²⁶ Kenya's approach provides valuable insights for Uganda regarding how regional countries can develop sophisticated data protection frameworks that address contemporary technological challenges.

The institutional framework established under Kenya's Data Protection Act creates the Office of the Data Protection Commissioner with broad powers for enforcement, guidance provision, and policy development that encompass AI-related data processing activities.²⁷ This institutional model demonstrates how African countries can establish effective regulatory authorities despite resource constraints through focused mandates and strategic capacity-building initiatives.

Kenya's digital transformation strategy explicitly recognises AI as a key technology for achieving developmental objectives while acknowledging the need for appropriate governance frameworks.²⁸ The strategy demonstrates integration of AI considerations into broader national development planning, providing a model for how countries can balance innovation promotion with risk management through coordinated policy development.

The legal framework addresses cross-border data transfers through adequacy determinations and safeguard mechanisms that prove particularly relevant for AI applications involving international technology platforms and cloud computing services.²⁹ Kenya's approach to international data protection provides insights into how regional countries can maintain sovereignty over personal data while enabling beneficial international technology cooperation.

²⁵ Data Protection Act, 2019 (Kenya).

²⁶ Grace Mutung'u, 'Checking the Power of Technology Business in Public Roles through Strategic Litigation: Case Examples from Kenya' (2023) 30 *Javnost - The Public* 236.

²⁷ Data Protection Act, 2019 (Kenya), ss 5-8.

²⁸ Government of Kenya, 'Digital Economy Blueprint' (Ministry of ICT, Innovation and Youth Affairs 2019).

²⁹ Data Protection Act, 2019 (Kenya), s 48.

3.3.2 AI Governance Mechanisms

Kenya's approach to automated decision-making regulation demonstrates practical implementation of data protection principles in AI contexts without requiring comprehensive AI-specific legislation.³⁰ The Data Protection Commissioner has issued guidance clarifying how existing legal principles apply to algorithmic processing, providing a model for regulatory adaptation that could inform Uganda's approach to addressing AI governance within existing frameworks.

Transparency requirements under Kenya's framework mandate clear information provision regarding automated decision-making processes that significantly affect individuals, including explanations of decision-making logic and consequences.³¹ This approach demonstrates how transparency can be implemented without requiring complex technical explanations that may be incomprehensible to affected individuals.

The regulatory framework addresses algorithmic accountability through data protection impact assessment requirements for high-risk processing activities, including AI systems that involve automated decision-making or large-scale personal data processing.³² Kenya's DPIA implementation provides practical insights into how impact assessment processes can be adapted to address AI-specific risks while remaining accessible to organisations with limited technical resources.

Kenya's approach to consent in AI contexts recognises the challenges of obtaining meaningful consent for complex algorithmic processing while maintaining requirements for informed and freely given consent where technically and practically feasible.³³ This balanced approach provides insights into how consent mechanisms can be adapted to AI applications without undermining fundamental data protection principles.

3.3.3 Sectoral Applications and Implementation

Financial services represent Kenya's most advanced area of AI deployment, with mobile money platforms, digital lending services, and fintech applications demonstrating sophisticated

³⁰ Office of the Data Protection Commissioner (Kenya), 'Guidance on Automated Decision Making' (ODPC 2021).

³¹ *ibid.*

³² Data Protection Act, 2019 (Kenya), s 31.

³³ ODPC (Kenya), *op cit.*

algorithmic decision-making that has attracted regulatory attention.³⁴ Kenya's experience with regulating AI in financial services, particularly around M-Pesa and digital credit platforms, provides directly relevant insights for Uganda's emerging fintech sector.

The Central Bank of Kenya has developed specific guidance for AI applications in financial services, addressing algorithmic transparency, bias prevention, and consumer protection that demonstrate sector-specific approaches to AI governance.³⁵ This sectoral approach provides a model for how specialised regulatory authorities can develop AI governance expertise within their domains of competence.

Public sector AI deployment in Kenya includes applications in healthcare, education, and administrative services that demonstrate government adoption of AI technologies while maintaining accountability mechanisms.³⁶ Kenya's experience with public sector AI provides insights into how democratic oversight and public accountability can be maintained when governments deploy automated decision-making systems.

Healthcare AI applications in Kenya focus on diagnostic support, health information management, and epidemiological surveillance that demonstrate beneficial AI deployment while addressing privacy and consent challenges in medical contexts.³⁷ Kenya's healthcare AI experience provides relevant insights for Uganda's own healthcare AI initiatives, particularly regarding regulatory approaches that balance innovation with patient protection.

3.3.4 Lessons for Uganda

Kenya's institutional model demonstrates how African countries can establish effective data protection authorities with AI oversight capabilities despite resource constraints through focused mandates and strategic capacity building.³⁸ The emphasis on practical guidance provision rather than complex rule-making provides a scalable approach that could inform Uganda's institutional development.

Regulatory adaptation strategies employed in Kenya demonstrate how existing data protection frameworks can be extended to address AI applications without requiring comprehensive new

³⁴ Ndemo and Weiss, *op cit*.

³⁵ Central Bank of Kenya, 'Banking Sector Innovation Survey 2022' (CBK 2022).

³⁶ Government of Kenya, *op cit*.

³⁷ Ministry of Health (Kenya), 'Kenya Health Sector Strategic Plan 2018-2023' (2018).

³⁸ Mutung'u, *op cit*.

legislation.³⁹ This adaptive approach may prove particularly relevant for Uganda, which similarly faces pressure to address AI governance quickly while lacking resources for extensive legislative development.

Kenya's emphasis on stakeholder engagement and industry collaboration in AI governance development provides insights into how regulatory authorities can build technical expertise while maintaining industry support for regulatory initiatives.⁴⁰ This collaborative approach may prove essential for Uganda's AI governance development, given the need to balance regulatory oversight with innovation promotion.

Regional coordination opportunities within the East African Community framework have enabled Kenya to influence broader regional approaches to AI governance while benefiting from shared capacity-building initiatives.⁴¹ Kenya's regional leadership demonstrates how individual countries can advance their governance capabilities while contributing to broader regional harmonisation efforts.

3.4 South Africa: Constitutional Rights-Based Approach

South Africa's approach to AI governance reflects a constitutional democracy with established human rights frameworks and sophisticated legal institutions that provide insights into rights-based approaches to technology regulation. South Africa's experience demonstrates how comprehensive constitutional rights protections can be extended to address AI-related challenges while maintaining democratic accountability and institutional oversight.

3.4.1 Legal and Constitutional Framework

South Africa's constitutional framework establishes comprehensive rights protections, including privacy, equality, human dignity, and access to information, that provide the normative foundation for AI governance.⁴² The Constitution's emphasis on transformative

³⁹ ODPC (Kenya), *op cit*.

⁴⁰ *ibid*.

⁴¹ East African Community, *op cit*.

⁴² Constitution of the Republic of South Africa, 1996, ss 14, 9, 10, 32.

constitutionalism and social justice creates particular requirements for ensuring that AI deployment serves developmental objectives while protecting fundamental rights.⁴³

The Protection of Personal Information Act (POPIA) establishes comprehensive data protection principles that apply to AI systems processing personal information, creating obligations for transparency, consent, data minimisation, and accountability that extend to algorithmic decision-making.⁴⁴ POPIA's alignment with international standards while incorporating constitutional rights perspectives provides insights into how rights-based approaches can inform data protection legislation.

Proposed AI regulation in South Africa emphasises constitutional compliance, democratic oversight, and human rights protection as fundamental requirements for AI governance.⁴⁵ The draft frameworks demonstrate how countries with strong constitutional traditions can extend existing rights protections to address emerging technological challenges without requiring fundamental legal system modifications.

The Information Regulator established under POPIA has developed specific guidance addressing AI applications, demonstrating how data protection authorities can build technical expertise while maintaining rights-based approaches to technology governance.⁴⁶ South Africa's institutional experience provides insights into capacity-building strategies for rights-focused regulatory oversight.

3.4.2 Algorithmic Decision-Making Governance

Constitutional due process requirements in South Africa extend to automated decision-making systems that significantly affect individual rights, creating obligations for transparency, accountability, and meaningful human oversight.⁴⁷ This constitutional approach demonstrates how fundamental rights frameworks can be applied to AI governance without requiring AI-specific constitutional amendments.

⁴³ Theunis Roux, 'Transformative Constitutionalism and the Best Interpretation of the South African Constitution: Distinction Without a Difference?' (2009) 20 Stellenbosch Law Review 258.

⁴⁴ Protection of Personal Information Act 4 of 2013 (South Africa).

⁴⁵ Ka Mtuze and Morige, *op cit*.

⁴⁶ Vicent Mbonye, Marlini Moodley and Farai Nyika, 'Examining the applicability of the Protection of Personal Information Act in AI-driven environments' (2024) 26 South African Journal of Information Management 1808.

⁴⁷ Constitution of the Republic of South Africa, 1996, s 33.

Equality and non-discrimination protections under South Africa's Constitution create particular obligations for AI systems to avoid discriminatory outcomes and promote substantive equality in algorithmic decision-making.⁴⁸ The emphasis on substantive rather than formal equality provides insights into how constitutional frameworks can address algorithmic bias and discrimination in ways that promote social justice objectives.

Access to information rights under the Promotion of Access to Information Act extend to algorithmic decision-making systems, creating transparency obligations that may require disclosure of algorithmic logic, training data characteristics, and decision-making factors.⁴⁹ This statutory approach to algorithmic transparency demonstrates how existing transparency frameworks can be adapted to address AI-specific challenges.

The constitutional framework's emphasis on administrative justice creates requirements for procedural fairness in government AI applications, including rights to participate in decision-making processes, receive adequate notice of automated decisions, and challenge administrative determinations.⁵⁰ These constitutional requirements demonstrate how existing administrative law frameworks can address AI governance in public sector contexts.

3.4.3 Institutional Capacity and Enforcement

The Information Regulator's approach to AI oversight demonstrates how data protection authorities can develop technical expertise while maintaining focus on rights protection and constitutional compliance.⁵¹ South Africa's experience with building regulatory capacity for complex technological oversight provides insights into institutional development strategies.

Sectoral regulatory coordination in South Africa involves collaboration between the Information Regulator, financial services regulators, healthcare authorities, and competition authorities to address AI governance comprehensively.⁵² This multi-agency approach demonstrates how regulatory coordination can address the cross-cutting nature of AI governance while maintaining specialised expertise.

⁴⁸ *ibid* s 9.

⁴⁹ Promotion of Access to Information Act 2 of 2000 (South Africa).

⁵⁰ Constitution of the Republic of South Africa, 1996, s 33.

⁵¹ Mbonye and others, *op cit*.

⁵² *ibid*.

Civil society engagement in South Africa's AI governance development involves human rights organisations, academic institutions, and technology advocacy groups that contribute expertise while maintaining focus on constitutional rights protection.⁵³ This participatory approach demonstrates how democratic oversight can be maintained through civil society engagement even in technically complex regulatory areas.

Enforcement mechanisms under POPIA include administrative penalties, corrective measures, and judicial review procedures that provide comprehensive remedies for AI-related rights violations.⁵⁴ South Africa's enforcement framework demonstrates how existing legal remedies can be adapted to address novel AI-related harms while maintaining constitutional protections.

3.4.4 Applicability to Uganda

Constitutional rights integration in AI governance demonstrates how existing rights frameworks can provide normative foundations for technology regulation without requiring extensive legal system modifications.⁵⁵ South Africa's experience suggests that Uganda's constitutional privacy protections could provide similar foundations for AI governance development.

Institutional capacity-building approaches employed in South Africa emphasise incremental development, stakeholder engagement, and rights-focused training that could inform Uganda's institutional development strategy.⁵⁶ The emphasis on building regulatory expertise while maintaining constitutional compliance provides a model for capacity development.

Balancing rights protection with developmental priorities requires careful consideration of how AI governance can promote beneficial innovation while ensuring adequate safeguards against potential harms.⁵⁷ South Africa's experience with development-oriented constitutionalism provides insights into how this balance can be achieved through regulatory design.

Regional leadership in AI governance development enables South Africa to influence continental frameworks while building domestic capacity through international cooperation

⁵³ Ka Mtuze and Morige, *op cit*.

⁵⁴ Protection of Personal Information Act 4 of 2013 (South Africa), s 109.

⁵⁵ Ka Mtuze and Morige, *op cit*.

⁵⁶ Mbonye and others, *op cit*.

⁵⁷ Ka Mtuze and Morige, *op cit*.

and knowledge sharing.⁵⁸ This leadership approach demonstrates how individual countries can advance their capabilities while contributing to broader African AI governance development.

3.5 European Union: Comprehensive AI Regulation Model

The European Union's AI Act represents the world's most comprehensive regulatory framework for artificial intelligence, establishing detailed requirements for AI system development, deployment, and oversight across all economic sectors. While the EU's institutional capacity and regulatory approach differ significantly from Uganda's context, the AI Act provides insights into systematic approaches to AI governance that may offer scalable elements for adaptation to different regulatory environments.

3.5.1 AI Act and Risk-Based Regulatory Framework

The AI Act employs a risk-based approach that categorises AI systems according to their potential impact on fundamental rights and safety, establishing differentiated regulatory requirements based on assessed risk levels.⁵⁹ This risk-based methodology demonstrates how comprehensive AI regulation can balance innovation facilitation with protection proportionate to identified risks.

Prohibited AI practices under the Act include systems that deploy subliminal techniques, exploit vulnerabilities, engage in real-time biometric identification in public spaces, or use social scoring systems that harm individual dignity.⁶⁰ These prohibitions establish normative boundaries for acceptable AI applications that reflect fundamental rights protections and human dignity principles.

High-risk AI systems face comprehensive requirements, including conformity assessment, risk management systems, data governance measures, transparency obligations, human oversight provisions, and accuracy and robustness standards.⁶¹ These requirements demonstrate systematic approaches to ensuring AI system safety and rights protection through technical and organisational measures.

⁵⁸ *ibid.*

⁵⁹ AI Act, art 5-7.

⁶⁰ *ibid* art 5.

⁶¹ *ibid* art 8-15.

The regulatory framework addresses AI systems used in critical infrastructure, education, employment, law enforcement, migration management, and healthcare as high-risk applications requiring enhanced oversight.⁶² This sectoral approach demonstrates how AI governance can address domain-specific risks while maintaining coherent regulatory principles.

3.5.2 GDPR Integration and Algorithmic Processing

The AI Act's integration with the General Data Protection Regulation demonstrates how AI governance can build upon existing data protection frameworks while addressing technology-specific challenges.⁶³ This integration approach provides insights into how countries with established data protection laws can extend existing frameworks to address AI applications.

Data protection impact assessments under GDPR apply to AI systems processing personal data, creating obligations for systematic risk evaluation and mitigation that complement AI Act requirements.⁶⁴ The integration of DPIA processes with AI governance demonstrates how existing privacy protection mechanisms can be adapted to address algorithmic risks.

Automated decision-making provisions under GDPR establish rights to human intervention, explanation, and challenge that apply to AI systems making decisions with legal or similarly significant effects.⁶⁵ These individual rights provisions demonstrate how personal autonomy can be protected in AI contexts through procedural safeguards.

Cross-border enforcement mechanisms under GDPR extend to AI applications, enabling coordinated regulatory action across member states and establishing precedents for international cooperation in AI governance.⁶⁶ This enforcement coordination provides insights into how regional frameworks can address the transnational nature of AI deployment.

⁶² *ibid* Annex III.

⁶³ AI Act, recital 7.

⁶⁴ General Data Protection Regulation (EU) 2016/679, art 35.

⁶⁵ *ibid* art 22.

⁶⁶ *ibid* art 56-76.

3.5.3 Technical Standards and Compliance Mechanisms

Harmonised technical standards under the AI Act establish detailed requirements for AI system design, testing, validation, and documentation that provide technical specifications for regulatory compliance.⁶⁷ These standards demonstrate how technical requirements can be developed through multi-stakeholder processes involving regulators, industry, and technical experts.

Conformity assessment procedures require AI system providers to demonstrate compliance with applicable requirements through self-assessment, third-party evaluation, or notified body involvement, depending on risk classification.⁶⁸ These assessment mechanisms demonstrate how regulatory compliance can be verified through systematic evaluation processes.

CE marking requirements for AI systems indicate conformity with applicable regulations and enable market access throughout the European Union.⁶⁹ This marking system demonstrates how regulatory compliance can be indicated through standardised certification mechanisms that facilitate international trade.

Post-market monitoring obligations require AI system providers to continuously assess performance, identify emerging risks, and implement corrective measures when problems are identified.⁷⁰ These ongoing obligations demonstrate how AI governance can address the evolving nature of AI systems through dynamic oversight mechanisms.

3.5.4 Relevance for Uganda's Context

Risk-based regulatory approaches offer scalable elements that could inform Uganda's AI governance development, particularly the principle of proportionate regulation based on assessed impact rather than uniform requirements for all AI applications.⁷¹ This proportionality principle could enable Uganda to focus limited regulatory resources on the highest-risk applications.

Technical standards development processes demonstrate how countries can participate in international standardisation while maintaining regulatory sovereignty over domestic AI

⁶⁷ AI Act, art 40-41.

⁶⁸ *ibid* art 43-44.

⁶⁹ *ibid* art 49.

⁷⁰ *ibid* art 72.

⁷¹ Yang, *op cit*.

governance requirements.⁷² Uganda's participation in international standards processes could provide access to technical expertise while influencing global AI governance development.

International trade implications of AI regulation create both opportunities and challenges for countries seeking to access global AI markets while maintaining domestic governance objectives.⁷³ The EU's approach demonstrates how regulatory frameworks can influence global AI development through market access requirements.

Capacity building for comprehensive AI governance requires significant institutional investment and technical expertise development that may exceed Uganda's current regulatory capacity.⁷⁴ The EU's experience suggests that comprehensive AI regulation requires substantial institutional infrastructure that may not be immediately feasible for developing countries.

3.6 Canada: Sectoral and Principles-Based Approach

Canada's approach to AI governance demonstrates how federal jurisdictions can develop flexible regulatory frameworks that balance innovation promotion with rights protection through principles-based regulation, multi-stakeholder engagement, and sectoral adaptation. Canada's experience provides insights into regulatory approaches that accommodate diverse AI applications while maintaining democratic oversight and individual rights protection in contexts with limited regulatory capacity.

3.6.1 Federal Privacy Framework and AI Guidelines

Canada's privacy framework is anchored in the Personal Information Protection and Electronic Documents Act (PIPEDA), which establishes principles-based obligations for private sector personal information handling that apply to AI systems processing personal data.⁷⁵ PIPEDA's flexible approach demonstrates how principles-based regulation can adapt to technological evolution without requiring frequent legislative amendments.

⁷² ITU, *op cit*.

⁷³ European Commission, 'Impact Assessment Accompanying the Proposal for a Regulation on Artificial Intelligence' SWD(2021) 84 final.

⁷⁴ OECD, *op cit*.

⁷⁵ Personal Information Protection and Electronic Documents Act, SC 2000, c 5 (Canada).

The Privacy Commissioner of Canada has developed comprehensive guidance addressing AI applications, including algorithmic transparency, consent in AI contexts, and automated decision-making accountability.⁷⁶ This guidance-based approach demonstrates how regulatory authorities can provide practical implementation direction while maintaining legal flexibility to address emerging technological challenges.

Algorithmic Impact Assessment requirements for federal government AI systems establish systematic processes for evaluating potential impacts on rights, fairness, and effectiveness before deploying automated decision-making tools.⁷⁷ Canada's AIA framework provides a practical model for how governments can ensure accountability in public sector AI deployment while maintaining operational efficiency.

The proposed Artificial Intelligence and Data Act represents Canada's effort to establish comprehensive AI governance while maintaining the country's principles-based regulatory tradition.⁷⁸ The proposed framework demonstrates how countries can develop AI-specific legislation that complements existing privacy laws while addressing technology-specific challenges.

3.6.2 Proposed Artificial Intelligence and Data Act

The proposed legislation establishes risk assessment and mitigation requirements for AI systems based on potential impact rather than prescriptive technical requirements, demonstrating principles-based approaches to AI governance.⁷⁹ This risk-based methodology provides flexibility for diverse AI applications while ensuring appropriate safeguards for high-impact systems.

Transparency and explainability obligations under the proposed Act require AI system operators to provide accessible explanations of automated decision-making processes that significantly affect individuals.⁸⁰ Canada's approach to algorithmic transparency demonstrates how explanation requirements can be implemented without requiring detailed technical disclosures that could compromise system security or competitiveness.

⁷⁶ Office of the Privacy Commissioner of Canada, 'Privacy and artificial intelligence (AI)' (OPC 2025).

⁷⁷ Treasury Board of Canada Secretariat, 'Algorithmic Impact Assessment' (Government of Canada 2023).

⁷⁸ Bill C-27, An Act to enact the Consumer Privacy Protection Act, the Personal Information and Data Protection Tribunal Act and the Artificial Intelligence and Data Act (Canada).

⁷⁹ *ibid*, Artificial Intelligence and Data Act, s 7.

⁸⁰ *ibid* s 9.

Individual rights provisions in the proposed legislation include rights to know about automated decision-making, request human review of automated decisions, and seek correction of algorithmic outcomes.⁸¹ These rights demonstrate how individual autonomy can be protected in AI contexts through procedural safeguards that complement technical transparency measures.

Enforcement mechanisms under the proposed Act include administrative monetary penalties, compliance orders, and judicial review procedures that provide graduated responses to AI-related violations.⁸² Canada's enforcement approach demonstrates how regulatory compliance can be encouraged through proportionate penalties that consider organisational capacity and violation severity.

3.6.3 Multi-Stakeholder Governance Model

Federal-provincial coordination in AI regulation involves collaboration between federal privacy authorities, provincial regulatory bodies, and sectoral regulators to address the cross-cutting nature of AI governance.⁸³ Canada's federal structure provides insights into how regulatory coordination can be achieved across different levels of government with varying jurisdictional authorities.

Industry self-regulation initiatives in Canada include voluntary codes of conduct, industry standards development, and private sector certification schemes that complement government oversight.⁸⁴ This multi-stakeholder approach demonstrates how regulatory objectives can be achieved through combinations of legal requirements and industry-led initiatives.

Academic and civil society engagement in AI governance development involves university research institutions, non-governmental organisations, and public interest groups that contribute expertise while maintaining focus on rights protection and democratic accountability.⁸⁵ Canada's participatory approach demonstrates how technical expertise can be combined with democratic oversight through inclusive governance processes.

⁸¹ *ibid* s 12.

⁸² *ibid* s 21.

⁸³ OPC, *op cit*.

⁸⁴ Information and Communications Technology Council (Canada), 'AI Standards and Governance Framework' (ICTC 2023).

⁸⁵ Canadian Institute for Advanced Research, 'AI & Society Program Report' (CIFAR 2024).

International cooperation in AI governance includes participation in multilateral frameworks, bilateral cooperation agreements, and international standard-setting processes that influence domestic regulatory development.⁸⁶ Canada's international engagement provides insights into how countries can participate in global AI governance while maintaining domestic regulatory sovereignty.

3.6.4 Insights for Uganda

Flexible regulatory approaches employed in Canada demonstrate how countries can address diverse AI applications through principles-based frameworks that provide guidance without prescriptive technical requirements.⁸⁷ This flexibility may prove particularly valuable for Uganda, which faces pressure to address AI governance quickly while lacking resources for detailed technical regulation.

Stakeholder engagement models in Canada emphasise inclusive consultation processes that bring together government, industry, academia, and civil society to develop balanced approaches to AI governance.⁸⁸ These participatory methods could inform Uganda's approach to building consensus around AI governance while ensuring diverse perspectives are considered.

Capacity building strategies in Canada focus on incremental development, knowledge sharing, and international cooperation that could inform Uganda's institutional development approach.⁸⁹ The emphasis on building expertise through collaborative processes rather than comprehensive institutional development may offer scalable approaches for resource-constrained contexts.

Risk-based regulation principles demonstrate how countries can focus limited regulatory resources on the highest-impact AI applications while allowing beneficial innovation to proceed with minimal regulatory burden.⁹⁰ This prioritisation approach could enable Uganda to develop effective AI governance within existing institutional constraints.

⁸⁶ Government of Canada, *op cit.*

⁸⁷ Treasury Board of Canada Secretariat, *op cit.*

⁸⁸ Canadian Institute for Advanced Research, *op cit.*

⁸⁹ OPC, *op cit.*

⁹⁰ Treasury Board of Canada Secretariat, *op cit.*

3.7 Cross-Cutting Comparative Analysis

The examination of AI governance approaches across Kenya, South Africa, the European Union, and Canada reveals diverse regulatory strategies that reflect different legal traditions, institutional capacities, and developmental priorities. Understanding these variations provides insights into fundamental choices that Uganda faces in developing its own approach to AI governance while identifying transferable mechanisms that could inform domestic regulatory development.

3.7.1 Regulatory Architecture Models

Comprehensive versus sectoral regulatory approaches represent a fundamental choice between establishing unified AI governance frameworks and allowing sector-specific regulation to address AI applications within existing regulatory domains.⁹¹ The European Union's AI Act demonstrates comprehensive approaches that establish technology-specific requirements across all sectors, while Canada's proposed framework emphasises principles-based regulation that can be adapted to sectoral contexts.⁹²

Risk-based regulation emerges as a common approach across jurisdictions, though implementation varies significantly in terms of risk categorisation criteria, assessment methodologies, and regulatory responses to identified risks.⁹³ The EU's detailed risk categorisation system contrasts with Canada's more flexible risk assessment approach, suggesting different strategies for balancing comprehensive coverage with implementation feasibility.

Integration with existing legal frameworks varies from extensive coordination between AI governance and data protection laws, as demonstrated in the EU context, to more autonomous AI regulation that operates independently of other legal frameworks.⁹⁴ Uganda's choice regarding integration strategies will significantly influence implementation complexity and regulatory coordination requirements.

Proportionality principles appear consistently across jurisdictions, reflecting recognition that AI governance must balance protection objectives with innovation facilitation through

⁹¹ Yang, *op cit.*

⁹² AI Act, recital 1; Bill C-27, *op cit.*

⁹³ OECD, *op cit.*

⁹⁴ AI Act, recital 7; Bill C-27, *op cit.*

regulatory requirements that are proportionate to identified risks rather than uniform across all applications.⁹⁵ This proportionality approach suggests that Uganda could focus limited regulatory resources on the highest-risk applications while enabling beneficial innovation to proceed with reduced regulatory burden.

3.7.2 Individual Rights and Algorithmic Accountability

Right to explanation requirements vary significantly across jurisdictions in terms of scope, detail, and implementation mechanisms, reflecting different approaches to balancing individual autonomy with technical feasibility and competitive considerations.⁹⁶ Kenya's practical guidance approach contrasts with the EU's detailed legal requirements, suggesting different strategies for achieving algorithmic transparency objectives.

Automated decision-making safeguards consistently include provisions for human oversight, though implementation approaches range from mandatory human intervention to human review upon request.⁹⁷ These variations suggest that Uganda could adopt safeguard mechanisms appropriate to its institutional capacity while ensuring meaningful human oversight of significant automated decisions.

Collective rights and community protection mechanisms receive limited attention in individual rights frameworks, though South Africa's constitutional approach suggests possibilities for addressing community impacts of AI deployment beyond individual privacy protection.⁹⁸ Uganda's consideration of collective rights dimensions could reflect cultural and social values that emphasise community welfare alongside individual autonomy.

Challenge and remedy mechanisms vary from administrative review processes to judicial oversight and alternative dispute resolution, reflecting different institutional approaches to ensuring AI accountability.⁹⁹ Uganda's choice of accountability mechanisms will depend on institutional capacity and legal system characteristics while ensuring effective remedies for AI-related harms.

⁹⁵ Yang, op cit.

⁹⁶ Kaminski, op cit.

⁹⁷ GDPR, art 22; ODPC (Kenya), op cit; Treasury Board of Canada Secretariat, op cit.

⁹⁸ Ka Mtuze and Morige, op cit.

⁹⁹ Yang, op cit.

3.7.3 Institutional Arrangements and Enforcement

Regulatory authority models range from specialised AI regulators to extended mandates for existing data protection authorities, with significant variations in technical expertise requirements and institutional capacity needs.¹⁰⁰ Kenya's approach of extending data protection authority mandates may offer more realistic implementation prospects for Uganda than establishing entirely new institutional frameworks.

Multi-stakeholder governance arrangements consistently emphasise collaboration between government, industry, academia, and civil society, though specific mechanisms vary significantly across jurisdictions.¹⁰¹ Canada's participatory approach provides insights into how inclusive governance can be achieved while maintaining regulatory authority and democratic accountability.

International cooperation mechanisms include bilateral agreements, multilateral frameworks, and regional coordination initiatives that enable knowledge sharing, capacity building, and coordinated responses to transnational AI deployment.¹⁰² Uganda's participation in regional and international cooperation could provide access to expertise and resources while building domestic capacity.

Technical expertise development represents a common challenge across jurisdictions, with solutions ranging from external consultation arrangements to internal capacity building and international cooperation.¹⁰³ Uganda's approach to building technical expertise will significantly influence its ability to implement effective AI governance within existing institutional constraints.

3.7.4 Technical Standards and Implementation

Harmonised technical standards development involves varying degrees of international coordination, from adoption of global standards to development of jurisdiction-specific requirements that reflect local priorities and capabilities.¹⁰⁴ Uganda's participation in

¹⁰⁰ *ibid.*

¹⁰¹ Canadian Institute for Advanced Research, *op cit.*

¹⁰² Asiegbu and Okolo, *op cit.*

¹⁰³ CIPESA, *op cit.*

¹⁰⁴ ITU, *op cit.*

international standard-setting processes could provide access to technical expertise while ensuring standards reflect developmental priorities.

Certification schemes and conformity assessment procedures range from mandatory third-party certification to self-assessment approaches, with significant implications for implementation costs and regulatory burden.¹⁰⁵ Uganda's choice of assessment mechanisms must balance oversight objectives with implementation feasibility for domestic organisations and international technology providers.

Privacy-preserving technologies integration varies significantly across jurisdictions, from explicit legal recognition to implicit encouragement through performance-based requirements.¹⁰⁶ Uganda's approach to privacy-preserving technologies could enable beneficial AI deployment while maintaining data protection objectives through technical rather than purely regulatory means.

Implementation timelines and phased approaches consistently recognise the need for gradual regulatory development that allows institutional capacity building while avoiding disruption of beneficial AI innovation.¹⁰⁷ Uganda's implementation strategy could benefit from phased approaches that prioritise the highest-risk applications while building regulatory capacity over time.

3.8 Synthesis of Lessons for Uganda

The comparative analysis of AI governance approaches across Kenya, South Africa, the European Union, and Canada reveals several key insights that could inform Uganda's regulatory development while acknowledging the need for contextual adaptation to reflect Uganda's specific legal, institutional, and developmental circumstances. Understanding these lessons requires careful consideration of which elements are transferable and how they might be adapted to Uganda's emerging AI ecosystem.

¹⁰⁵ AI Act, art 43-44; Treasury Board of Canada Secretariat, *op cit*.

¹⁰⁶ OECD, *op cit*.

¹⁰⁷ Yang, *op cit*.

3.8.1 Adaptable Regulatory Mechanisms

Risk-based approaches to AI governance emerge as the most promising framework for Uganda's context, offering the flexibility to focus limited regulatory resources on the highest-impact applications while enabling beneficial innovation to proceed with reduced regulatory burden.¹⁰⁸ Kenya's implementation of risk-based regulation through existing data protection frameworks demonstrates how this approach can be operationalised without requiring comprehensive new legislation or extensive institutional development.¹⁰⁹

The principles-based regulatory tradition demonstrated in Canada's approach offers particular relevance for Uganda, providing regulatory frameworks that can adapt to technological evolution without requiring frequent legislative amendments.¹¹⁰ This flexibility proves especially valuable in AI contexts where technological capabilities and applications continue to evolve rapidly, potentially outpacing prescriptive regulatory requirements.

Sectoral adaptation strategies employed across comparative jurisdictions suggest that Uganda could develop AI governance through targeted interventions in key sectors such as financial services, healthcare, and public administration rather than attempting comprehensive economy-wide regulation simultaneously.¹¹¹ This phased approach enables regulatory learning and capacity building while addressing the most urgent governance needs in sectors where AI deployment is most advanced.

Integration with existing legal frameworks rather than creating parallel AI regulation appears more feasible for Uganda's institutional context, following Kenya's model of extending data protection authority mandates rather than establishing entirely new regulatory institutions.¹¹² This integration approach reduces implementation complexity while leveraging existing institutional knowledge and stakeholder relationships.

3.8.2 Contextual Adaptation Requirements

Economic development priorities require that Uganda's AI governance approach balance protection objectives with innovation facilitation, recognising that overly restrictive regulation

¹⁰⁸ OECD, *op cit.*

¹⁰⁹ ODPC (Kenya), *op cit.*

¹¹⁰ Treasury Board of Canada Secretariat, *op cit.*

¹¹¹ Yang, *op cit.*

¹¹² Mutung'u, *op cit.*

could impede beneficial AI adoption that supports developmental goals.¹¹³ South Africa's experience with rights-based approaches demonstrates how protection objectives can be pursued while maintaining focus on economic transformation and social development.

Technical capacity constraints suggest that Uganda should prioritise guidance-based regulation over complex enforcement mechanisms, following Canada's emphasis on principles-based frameworks and Kenya's focus on practical implementation guidance.¹¹⁴ This approach enables regulatory compliance without requiring extensive technical expertise from either regulatory authorities or regulated entities.

Cultural and social factors affecting AI governance acceptance require consideration of community values, collective rights, and traditional approaches to technology adoption that may differ from individualistic frameworks emphasised in Global North approaches.¹¹⁵ Uganda's approach could benefit from incorporating collective and community protection mechanisms that reflect cultural values while ensuring individual rights protection.

International cooperation opportunities, particularly within the East African Community framework, could provide access to technical expertise, capacity-building resources, and coordinated approaches to cross-border AI governance challenges.¹¹⁶ Regional coordination may prove more beneficial than bilateral cooperation with distant jurisdictions that lack understanding of local contexts and developmental priorities.

3.8.3 Regional Coordination Opportunities

East African Community harmonisation prospects offer significant advantages for Uganda's AI governance development, enabling coordinated regulatory approaches that facilitate cross-border business operations while sharing implementation costs and technical expertise.¹¹⁷ Kenya's regional leadership in AI governance provides opportunities for collaborative development rather than independent regulatory creation.

Continental frameworks emerging through the African Union provide normative guidance and capacity-building opportunities that could support Uganda's regulatory development while

¹¹³ Ka Mtuze and Morige, *op cit*.

¹¹⁴ OPC, *op cit*; ODPC (Kenya), *op cit*.

¹¹⁵ Ade-Ibijola and Okonkwo, *op cit*.

¹¹⁶ East African Community, *op cit*.

¹¹⁷ *ibid*.

ensuring alignment with broader African approaches to AI governance.¹¹⁸ Participation in continental initiatives could provide access to expertise and resources while contributing to broader African AI governance development.

International standard adoption processes offer opportunities for Uganda to participate in global AI governance development while ensuring that international standards reflect developmental priorities and contextual considerations relevant to African countries.¹¹⁹ Active participation in standard-setting processes could influence global AI governance while building domestic technical expertise.

Technical cooperation initiatives involving South-South knowledge sharing may prove more relevant than traditional North-South technology transfer, particularly regarding approaches that address similar developmental challenges and institutional constraints.¹²⁰ Collaboration with other African countries implementing AI governance could provide more contextually appropriate insights than approaches developed in significantly different economic and institutional contexts.

3.9 Conclusion

The comparative analysis reveals that successful AI governance requires a careful balance between protection objectives and innovation facilitation, achieved through regulatory approaches that reflect specific legal traditions, institutional capacities, and developmental priorities. Uganda's approach to AI governance can benefit significantly from international experience while requiring substantial adaptation to local contexts and circumstances. The most promising approaches emphasise risk-based regulation, principles-based frameworks, sectoral adaptation, and integration with existing legal institutions rather than a comprehensive new regulatory architecture.

Regional coordination within the East African Community and broader African frameworks offers particular advantages for Uganda's AI governance development, providing opportunities for shared capacity building, coordinated regulatory approaches, and collaborative responses to common challenges. Kenya's experience demonstrates how African countries can develop

¹¹⁸ Asiegbu and Okolo, *op cit.*

¹¹⁹ ITU, *op cit.*

¹²⁰ Ndemo and Weiss, *op cit.*

sophisticated AI governance frameworks within existing institutional constraints, while South Africa's rights-based approach provides insights into constitutional integration of AI governance principles. The European Union and Canada offer valuable lessons regarding systematic approaches to AI regulation and multi-stakeholder governance, though their institutional models may exceed Uganda's current implementation capacity.

The analysis suggests that Uganda should prioritise flexible, adaptive regulatory approaches that can evolve with technological development while focusing initial efforts on the highest-risk AI applications in key sectors such as financial services, healthcare, and public administration. Success will depend on building regulatory capacity through international cooperation, stakeholder engagement, and incremental implementation that balances urgent governance needs with a realistic assessment of institutional constraints and developmental priorities.

CHAPTER FOUR

IMPACT OF ARTIFICIAL INTELLIGENCE ON DATA PROTECTION RIGHTS IN UGANDA

4.1 Introduction

The deployment of artificial intelligence technologies across Uganda's economic sectors has created novel challenges for the protection of individual data rights under existing legal frameworks. This chapter examines how AI systems impact the exercise and enforcement of data protection rights established under the Data Protection and Privacy Act Cap 97 and related legal instruments, focusing on practical implementation challenges and legal gaps that affect rights protection in AI contexts.¹ The analysis employs doctrinal legal methodology to assess whether current legal provisions provide adequate protection for individuals whose personal data is processed through AI systems.

The chapter's analytical scope encompasses constitutional privacy foundations, statutory data protection rights, and sectoral legal frameworks that govern AI deployment in financial services, healthcare, and public administration.² Particular attention is devoted to examining how traditional legal concepts such as consent, transparency, access, and rectification apply to AI systems that involve automated decision-making, algorithmic profiling, and complex data processing operations that may not have been contemplated when existing legal frameworks were developed.³

The examination employs rights impact assessment methodology to evaluate whether AI deployment preserves, enhances, or undermines individual data protection rights in practice.⁴ This approach focuses on identifying specific legal compliance challenges, enforcement gaps, and remedy limitations that affect rights protection in AI contexts while avoiding broader sociological considerations that fall outside the scope of legal analysis. The chapter concludes with the identification of priority areas requiring legislative or regulatory intervention to ensure adequate rights protection in Uganda's evolving AI ecosystem.

¹ Data Protection and Privacy Act Cap 97, ss 15-21.

² Constitution of the Republic of Uganda, art 27; Data Protection and Privacy Act Cap 97.

³ Margot Kaminski, 'The Right to Explanation, Explained' (2019) 34 Berkeley Technology Law Journal 189.

⁴ Centre for AI Safety, '2024 Annual Impact Report' (CAIS 2024).

4.2 Legal Framework for Rights Impact Assessment in AI Contexts

The assessment of AI impact on data protection rights requires a systematic examination of the legal framework that establishes individual rights, organisational obligations, and enforcement mechanisms relevant to AI deployment. Uganda's legal framework for data protection encompasses constitutional provisions, comprehensive legislation, and sectoral regulations that collectively establish the normative foundation for evaluating AI's impact on individual rights.⁵

Article 27 of the Constitution of the Republic of Uganda establishes privacy as a fundamental right by providing that "no person shall be subjected to interference with the privacy of that person's home, correspondence, communication or other property".⁶ This constitutional provision creates the foundational legal framework for privacy protection that extends to personal data processing through AI systems, though the provision's application to automated data processing requires interpretive analysis given its pre-digital origins.⁷

The Data Protection and Privacy Act Cap 97 establishes comprehensive rights for data subjects, including the right to be informed, right of access, right to rectification, right to erasure, right to restrict processing, right to data portability, and right to object to processing.⁸ These statutory rights create specific legal entitlements that individuals can invoke when their personal data is processed through AI systems, though their practical implementation in AI contexts presents novel challenges requiring careful legal analysis.⁹

Sectoral legal frameworks that affect AI deployment include financial services regulations, healthcare information laws, and public administration requirements that may establish additional or specialised obligations for data protection in AI applications.¹⁰ The Central Bank of Kenya's Banking Sector Innovation Survey demonstrates how financial sector regulators are developing specific guidance for AI applications, indicating emerging recognition of sector-specific legal requirements.¹¹ Understanding these sectoral frameworks proves essential

⁵ Constitution of the Republic of Uganda, art 27; Data Protection and Privacy Act Cap 97.

⁶ Constitution of the Republic of Uganda, art 27.

⁷ Unwanted Witness Uganda and Others, 'The Right to Privacy in Uganda' (Privacy International 2016).

⁸ Data Protection and Privacy Act Cap 97, ss 15-21.

⁹ *ibid.*

¹⁰ Bank of Uganda, 'Cyber Risk Management Guidelines' (2024).

¹¹ Central Bank of Kenya, 'Banking Sector Innovation Survey 2022' (CBK 2022).

for a comprehensive assessment of legal obligations affecting AI deployment across different economic areas.

Legal standards for evaluating rights impact in AI contexts must consider both the formal availability of legal protections and their practical enforceability given the technical characteristics of AI systems.¹² The Office of the Privacy Commissioner of Canada's guidance on AI applications demonstrates how data protection authorities are developing interpretive approaches to apply existing legal rights to AI contexts.¹³ This interpretive dimension requires analysis of how traditional legal concepts adapt to AI-specific challenges while maintaining meaningful protection for individual rights.

The legal framework's adequacy for AI governance depends not only on substantive rights provisions but also on procedural mechanisms for rights enforcement, regulatory oversight, and remedy provision that can address the unique characteristics of AI-related rights violations.¹⁴ Evaluation of framework adequacy must therefore examine both rights availability and enforcement effectiveness in AI contexts.

4.3 Financial Services AI and Data Protection Rights

The financial services sector represents Uganda's most advanced area of AI deployment, with institutions implementing algorithmic systems for credit scoring, fraud detection, and risk assessment that fundamentally alter how personal data is collected, processed, and used for financial decision-making.¹⁵ The legal implications of financial AI deployment require careful examination of how existing data protection rights apply to algorithmic financial services and where legal gaps may undermine effective rights protection.

4.3.1 Legal Obligations for AI-Driven Credit Scoring and Lending Decisions

Credit scoring systems using AI technologies must comply with data protection principles established under the Data Protection and Privacy Act Cap 97, including lawfulness, fairness,

¹² Kaminski, op cit.

¹³ Office of the Privacy Commissioner of Canada, 'Guidance on the Application of PIPEDA to Artificial Intelligence' (OPC 2024).

¹⁴ Centre for AI Safety, op cit.

¹⁵ PYMNTS, 'Machine Learning Helps Expand Credit Access in Emerging Market' PYMNTS (29 January 2023).

transparency, purpose limitation, data minimisation, accuracy, storage limitation, and accountability.¹⁶ Financial institutions deploying AI credit scoring systems face particular challenges in demonstrating compliance with these principles, given the complex nature of algorithmic decision-making and the use of non-traditional data sources for credit assessment.¹⁷

The principle of fairness requires that personal data processing not result in unjustified discrimination or harm to individuals, creating legal obligations for financial institutions to ensure that AI credit scoring systems do not produce biased or discriminatory outcomes.¹⁸ Research on AI credit scoring demonstrates that machine learning algorithms can perpetuate or amplify existing biases present in training data, creating potential violations of fairness requirements under data protection law.¹⁹

Purpose limitation obligations require that personal data be collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes.²⁰ AI credit scoring systems often analyse data collected for various purposes to generate insights about creditworthiness, creating potential tensions with purpose limitation requirements when original data collection did not specifically contemplate credit assessment uses.²¹

Data minimisation requirements mandate that personal data processing be adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed.²² AI credit scoring systems may benefit from comprehensive data analysis that includes information beyond traditional financial indicators, creating challenges for demonstrating compliance with minimisation requirements while achieving algorithmic effectiveness.²³

4.3.2 Consent and Transparency Requirements in Financial AI Applications

Consent requirements under the Data Protection and Privacy Act Cap 97 mandate that data processing be based on freely given, specific, informed and unambiguous indication of the data

¹⁶ Data Protection and Privacy Act Cap 97, ss 5-12.

¹⁷ Viacheslav Petrenko, 'AI-Based Credit Scoring: Transforming Financial Risk Assessment' LITSLINK (28 April 2025).

¹⁸ Data Protection and Privacy Act Cap 97, s 5.

¹⁹ Petrenko, *op cit*.

²⁰ Data Protection and Privacy Act Cap 97, s 6.

²¹ Paul Whelpton, 'AI: The Future of Credit Scoring and Financial Inclusion' JUMO (7 October 2021).

²² Data Protection and Privacy Act Cap 97, s 7.

²³ Petrenko, *op cit*.

subject's wish.²⁴ Financial AI applications encounter particular challenges in obtaining meaningful consent because algorithmic processing operations may be technically complex and difficult to explain in accessible terms.²⁵

The requirement for "informed" consent necessitates that individuals understand the nature and implications of proposed data processing, including how their personal data will be used in AI systems to make decisions affecting their access to financial services.²⁶ Studies of explainable AI in financial services demonstrate that algorithmic transparency requirements can be technically implemented but require sophisticated approaches to translate complex processing into accessible explanations.²⁷

Transparency obligations under the Act require that data controllers provide individuals with information about processing purposes, legal basis, recipients, retention periods, and the existence of automated decision-making.²⁸ For AI credit scoring systems, these transparency requirements extend to providing information about algorithmic logic, the significance of automated decisions, and available challenge mechanisms.²⁹

The practical implementation of transparency requirements in financial AI contexts must balance individual explanation rights with the protection of proprietary algorithms and the prevention of system manipulation.³⁰ Financial regulators in developed jurisdictions have recognised this balance through requirements for explainable AI that provide meaningful transparency without compromising system security or competitiveness.³¹

4.3.3 Access and Rectification Rights in Algorithmic Financial Services

The right of access enables individuals to obtain confirmation of data processing, access to personal data, and information about processing activities, including algorithmic decision-making that affects them.³² In AI credit scoring contexts, access rights may encompass input

²⁴ Data Protection and Privacy Act Cap 97, s 1.

²⁵ Kaminski, *op cit*.

²⁶ Data Protection and Privacy Act Cap 97, s 14.

²⁷ Petter Eilif de Lange, 'Explainable AI for Credit Assessment in Banks' (2022) 15 *Journal of Risk and Financial Management* 556.

²⁸ Data Protection and Privacy Act Cap 97, s 14.

²⁹ de Lange, *op cit*.

³⁰ *ibid*.

³¹ *ibid*.

³² Data Protection and Privacy Act Cap 97, s 15.

data used for algorithmic decisions, scoring outputs applied to individuals, and information about decision-making factors that influenced specific outcomes.³³

Implementation challenges arise because AI systems may not store personal data in formats easily accessible to individuals, particularly when machine learning models encode patterns derived from training data rather than storing identifiable information.³⁴ However, when AI systems generate specific outputs related to identified individuals, such as credit scores or risk assessments, these outputs likely constitute personal data subject to access rights.³⁵

Rectification rights enable individuals to obtain the correction of inaccurate personal data and the completion of incomplete data.³⁶ For AI credit scoring systems, rectification encompasses both the correction of input data and the updating of algorithmic outputs based on corrected information.³⁷ Technical implementation requires mechanisms that ensure corrections propagate through algorithmic processing chains to update relevant scores and decisions.

The Act's requirement that rectification not "adversely affect the rights and freedoms of others" may limit access to AI system components that could reveal competitive information or enable system manipulation.³⁸ Balancing individual access rights with legitimate business interests requires careful consideration of which system elements are necessary for meaningful access versus those exceeding reasonable expectations.

4.3.4 Legal Compliance Challenges and Regulatory Gaps

Financial institutions deploying AI systems face significant legal uncertainty regarding compliance requirements, enforcement expectations, and potential liability for algorithmic decision-making that affects individual rights.³⁹ The absence of specific regulatory guidance for AI applications in financial services creates compliance challenges that may inhibit beneficial innovation while providing inadequate protection for individual rights.⁴⁰

³³ *ibid.*

³⁴ Stuart Russell and Peter Norvig, *Artificial Intelligence: A Modern Approach* (4th edn, Pearson 2020).

³⁵ Data Protection and Privacy Act Cap 97, s 15.

³⁶ *ibid* s 16.

³⁷ *ibid.*

³⁸ *ibid* s 15(4).

³⁹ Collaboration on International ICT Policy for East and Southern Africa (CIPESA), 'Policy Alternatives for an Artificial Intelligence Ecosystem in Uganda' (2025).

⁴⁰ *ibid.*

Current legal frameworks lack specific provisions addressing algorithmic bias, fairness testing, or audit requirements for AI systems used in financial services.⁴¹ This regulatory gap means that financial institutions have limited guidance regarding their obligations to prevent discriminatory outcomes or ensure fairness in algorithmic decision-making.⁴²

Enforcement mechanisms under existing data protection law may prove inadequate for addressing AI-specific violations, particularly those involving complex algorithmic processing that produces discriminatory outcomes or violates fairness principles.⁴³ The Personal Data Protection Office lacks specific guidance for investigating AI-related complaints or assessing compliance with data protection principles in algorithmic contexts.⁴⁴

Remedy mechanisms for individuals harmed by AI-driven financial decisions remain underdeveloped, creating challenges for obtaining effective redress when algorithmic systems produce incorrect, biased, or harmful outcomes.⁴⁵ The lack of specific remedy procedures for AI-related harms may undermine the practical effectiveness of legal rights in financial AI contexts.

4.4 Healthcare AI and Medical Data Protection Rights

Healthcare AI applications in Uganda involve the processing of highly sensitive personal data through diagnostic systems, treatment recommendation algorithms, and health information management platforms that create distinctive challenges for data protection rights implementation.⁴⁶ The legal framework governing healthcare AI must address medical information sensitivity, patient autonomy, and healthcare provider obligations while enabling beneficial AI deployment for improved health outcomes.

⁴¹ *ibid.*

⁴² *ibid.*

⁴³ Data Protection and Privacy Act Cap 97, ss 37-43.

⁴⁴ CIPESA, *op cit.*

⁴⁵ Data Protection and Privacy Act Cap 97, s 40.

⁴⁶ Jane Anyango, 'Uganda Launches AI Health Lab at Makerere University' *Makerere University News* (31 May 2024).

4.4.1 Legal Frameworks Governing Health Information Processing in AI Systems

Healthcare data processing in Uganda is governed by multiple legal frameworks, including the Data Protection and Privacy Act Cap 97, healthcare-specific regulations, and professional practice standards that collectively establish obligations for protecting patient information in AI applications.⁴⁷ The complexity of this regulatory environment creates challenges for ensuring comprehensive protection of patient rights in healthcare AI contexts.

The Data Protection and Privacy Act Cap 97 classifies health information as "sensitive personal data" subject to enhanced protection requirements, including explicit consent, specific lawful bases, and additional safeguards.⁴⁸ Healthcare AI systems processing patient information must demonstrate compliance with these enhanced requirements while addressing the technical complexity of algorithmic processing in medical contexts.⁴⁹

Healthcare-specific regulations may establish additional obligations for patient information protection that apply to AI systems used in medical contexts.⁵⁰ The Ministry of Health's Kenya Health Sector Strategic Plan demonstrates how health authorities are developing frameworks for health information management that encompass AI applications.⁵¹ Understanding these sector-specific requirements proves essential for a comprehensive assessment of legal obligations in healthcare AI deployment.

Professional practice standards for healthcare providers may create additional obligations for patient information protection and informed consent that apply when AI systems are used in clinical practice.⁵² These professional obligations complement statutory data protection requirements and may establish higher standards for patient rights protection in healthcare AI applications.

4.4.2 Consent Mechanisms for Medical AI Applications and Diagnostic Tools

Consent requirements for healthcare AI applications must address the enhanced protection standards applicable to sensitive health information while considering the medical context in

⁴⁷ Data Protection and Privacy Act Cap 97; Ministry of Health (Uganda), 'The Uganda Health Information and Digital Health Strategic Plan 2020/21-2024/25' (Government of Uganda 2020).

⁴⁸ Data Protection and Privacy Act Cap 97, s 1.

⁴⁹ *ibid.*

⁵⁰ Ministry of Health (Uganda), *op cit.*

⁵¹ Ministry of Health (Kenya), 'Kenya Health Sector Strategic Plan 2018-2023' (2018).

⁵² Medical and Dental Practitioners Act Cap 300.

which AI systems are deployed.⁵³ The requirement for "explicit consent" to process sensitive personal data creates heightened obligations for healthcare providers using AI systems.⁵⁴

Medical consent frameworks must balance patient autonomy with clinical practicality, particularly when AI systems provide diagnostic support or treatment recommendations that healthcare providers rely upon in clinical decision-making.⁵⁵ Uganda's AI Health Lab's development of diagnostic tools for malaria, tuberculosis, and cervical cancer demonstrates the types of medical AI applications that require careful consent framework design.⁵⁶

Emergency medical situations may complicate consent requirements when AI systems are used for urgent diagnostic or treatment decisions where obtaining explicit consent may not be feasible.⁵⁷ The Data Protection and Privacy Act Cap 97 provides exceptions for processing necessary to protect vital interests, but the application of these exceptions to AI-assisted emergency care requires careful legal analysis.⁵⁸

Ongoing consent management becomes particularly complex when AI systems learn from patient data over time or when diagnostic AI tools are updated based on additional training data that may include patient information.⁵⁹ Healthcare providers must consider whether consent covers ongoing AI system development or requires renewed consent for system updates and improvements.

4.4.3 Patient Rights and Healthcare AI Accountability

Patient rights under data protection law extend to healthcare AI applications, creating obligations for transparency, access, rectification, and objection that must be implemented in medical AI contexts.⁶⁰ The technical complexity of medical AI systems creates particular challenges for implementing these rights while maintaining clinical effectiveness and patient safety.

⁵³ Data Protection and Privacy Act Cap 97, s 13(1)(a).

⁵⁴ *ibid.*

⁵⁵ Anyango, *op cit.*

⁵⁶ *ibid.*

⁵⁷ Data Protection and Privacy Act Cap 97, s 13(1)(d).

⁵⁸ *ibid.*

⁵⁹ Russell and Norvig, *op cit.*

⁶⁰ Data Protection and Privacy Act Cap 97, ss 15-21.

Transparency requirements in healthcare AI contexts must balance patient explanation rights with clinical decision-making needs and the technical complexity of diagnostic or treatment algorithms.⁶¹ Research on AI diagnostic systems demonstrates that algorithmic transparency can be achieved through various technical approaches, though implementation requires careful consideration of clinical workflows and patient communication needs.⁶²

Access rights in healthcare AI contexts may encompass patient access to diagnostic AI outputs, treatment recommendations generated by algorithmic systems, and information about how AI systems contributed to clinical decisions affecting patient care.⁶³ Implementation must consider medical record management systems and healthcare provider obligations for patient information access.

Objection rights enable patients to oppose AI-assisted processing of their health information, though implementation must consider clinical implications when healthcare providers rely on AI systems for diagnostic or treatment support.⁶⁴ Balancing patient autonomy with clinical care needs requires careful consideration of how objection rights can be exercised without compromising patient safety or clinical effectiveness.

4.4.4 Legal Gaps in Healthcare AI Governance and Rights Protection

Current legal frameworks lack specific provisions addressing the unique challenges of healthcare AI, including algorithmic medical decision-making, AI diagnostic accuracy requirements, and patient safety obligations when AI systems are used in clinical contexts.⁶⁵ This regulatory gap creates uncertainty for healthcare providers regarding their legal obligations and potential liability for AI-assisted medical decisions.

Medical liability frameworks have not been updated to address AI-assisted healthcare delivery, creating uncertainty regarding responsibility for algorithmic diagnostic errors, treatment recommendation failures, or patient harm resulting from AI system malfunction.⁶⁶ The absence

⁶¹ Kaminski, op cit.

⁶² Henry Nzekwe, 'An AI Lab in Uganda Is Using Smartphones To Diagnose Malaria And Tuberculosis In Two Minutes' WeeTracker (12 February 2019).

⁶³ Data Protection and Privacy Act Cap 97, s 15.

⁶⁴ *ibid* s 19.

⁶⁵ Kalule Grancia Mugalula, 'Regulation of artificial intelligence in Uganda's healthcare: exploring an appropriate regulatory approach and framework to deliver universal health coverage' (2025) 24 *International Journal of Equity in Health* 158.

⁶⁶ *ibid*.

of clear liability frameworks may inhibit beneficial healthcare AI adoption while providing inadequate protection for patient rights.

Clinical validation requirements for healthcare AI systems remain underdeveloped, creating challenges for ensuring that AI diagnostic tools meet appropriate safety and effectiveness standards before deployment in clinical settings.⁶⁷ The lack of specific validation requirements may compromise patient safety while undermining confidence in AI-assisted healthcare delivery.

Patient remedy mechanisms for AI-related healthcare harms require the development of specialised procedures that can address the technical complexity of medical AI systems while providing effective redress for patients harmed by algorithmic diagnostic errors or treatment recommendations.⁶⁸ Current remedy frameworks may prove inadequate for addressing healthcare AI-specific harms.

4.5 Public Sector AI and Administrative Rights

Government deployment of AI technologies for administrative decision-making, service delivery, and policy implementation creates distinctive legal challenges that intersect constitutional rights, administrative law requirements, and data protection obligations.⁶⁹ Public sector AI applications must comply with enhanced accountability standards that reflect democratic governance principles and constitutional rights protection.

4.5.1 Constitutional and Administrative Law Requirements for Government AI

Constitutional requirements for administrative justice under Article 42 of the Constitution establish procedural rights that apply to government AI systems making decisions affecting individual rights or interests.⁷⁰ These constitutional protections create enhanced obligations for transparency, participation, and reasoned decision-making when AI systems are used in government contexts.

⁶⁷ *ibid.*

⁶⁸ Data Protection and Privacy Act Cap 97, s 40.

⁶⁹ Teddy Nalubega and Dominique E. Uwizeyimana, 'Artificial Intelligence Technologies Usage for Improved Service Delivery in Uganda' (2024) 12 Africa's Public Service Delivery & Performance Review a770.

⁷⁰ Constitution of the Republic of Uganda, art 42.

Administrative law principles requiring procedural fairness, reasoned decisions, and proportionate responses apply to government AI deployment, creating obligations for human oversight, algorithmic transparency, and appeal mechanisms.⁷¹ The Uganda government's deployment of AI technologies across various agencies for efficiency and service enhancement must comply with these constitutional and administrative law requirements.⁷²

The principle of legality requires that government actions be authorised by law and exercised within legal bounds, creating obligations for government AI systems to operate within statutory authority and respect legal limitations on administrative power.⁷³ AI deployment in government contexts must therefore demonstrate clear legal authorisation and compliance with applicable statutory requirements.

Due process rights under constitutional and administrative law require that government decisions affecting individual rights be made through fair procedures with appropriate opportunities for participation and challenge.⁷⁴ Government AI systems making significant decisions about individual rights, benefits, or obligations must incorporate procedural safeguards that ensure due process requirements are satisfied.

4.5.2 Due Process Rights in Automated Administrative Decision-Making

Due process requirements in automated administrative decision-making contexts include rights to notice, participation, impartial decision-making, and reasoned decisions that apply when government AI systems make determinations affecting individual rights.⁷⁵ These procedural rights create specific obligations for government AI implementation that exceed private sector requirements.

Notice requirements mandate that individuals receive adequate information about automated decision-making processes that affect them, including the use of AI systems, decision-making criteria, and available challenge mechanisms.⁷⁶ Government AI deployment must therefore incorporate notification procedures that inform affected individuals about algorithmic processing and their procedural rights.

⁷¹ *ibid.*

⁷² Nalubega and Uwizeyimana, *op cit.*

⁷³ Constitution of the Republic of Uganda, art 28.

⁷⁴ *ibid* art 28.

⁷⁵ *ibid* art 42.

⁷⁶ *ibid.*

Participation rights may require opportunities for individuals to provide input into automated decision-making processes, challenge algorithmic determinations, or request human review of AI-generated decisions.⁷⁷ Implementation of participation rights in government AI contexts requires procedural mechanisms that enable meaningful individual engagement while maintaining administrative efficiency.

Reasoned decision requirements mandate that government decisions be based on relevant considerations and accompanied by adequate explanations that enable individuals to understand the decision-making rationale.⁷⁸ Government AI systems must therefore incorporate explanation mechanisms that provide accessible justifications for algorithmic decisions affecting individual rights or interests.

4.5.3 Access to Information Rights and Government AI Transparency

Access to information rights under the Access to Information Act create transparency obligations that apply to government AI systems, potentially requiring disclosure of algorithmic decision-making processes, system performance data, and impact assessments.⁷⁹ These transparency obligations exceed private sector requirements and reflect democratic accountability principles.

Government AI systems may be subject to freedom of information requests seeking disclosure of algorithmic logic, training data characteristics, performance metrics, and decision-making factors used in automated administrative processes.⁸⁰ Implementation of access rights requires balancing transparency objectives with protection of system security, competitive information, and operational effectiveness.

Proactive disclosure obligations may require government agencies to publish information about AI system deployment, performance, and impact without waiting for specific access requests.⁸¹ These obligations create transparency expectations that exceed reactive disclosure and require ongoing publication of AI governance information.

⁷⁷ *ibid.*

⁷⁸ *ibid.*

⁷⁹ Access to Information Act Cap 95.

⁸⁰ *ibid.*

⁸¹ *ibid* s 8.

The scope of access rights in government AI contexts may encompass technical documentation, performance evaluations, bias testing results, and impact assessments that enable public oversight of algorithmic administrative systems.⁸² Determining appropriate disclosure scope requires balancing transparency objectives with practical implementation constraints and security considerations.

4.5.4 Legal Accountability Mechanisms for Public Sector AI Deployment

Administrative accountability mechanisms for government AI include internal review procedures, independent oversight bodies, and judicial review processes that provide checks on algorithmic administrative decision-making.⁸³ These accountability mechanisms must address the technical complexity of AI systems while maintaining democratic oversight and individual rights protection.

Internal review procedures within government agencies deploying AI systems must include mechanisms for monitoring algorithmic performance, identifying bias or errors, and implementing corrective measures when problems are identified.⁸⁴ These internal accountability measures complement external oversight and provide first-level protection against AI-related administrative failures.

Independent oversight bodies, including data protection authorities and administrative review tribunals, may have jurisdiction to investigate government AI deployment and address complaints about algorithmic administrative decision-making.⁸⁵ The effectiveness of oversight depends on these bodies developing technical expertise to understand AI systems and assess compliance with legal requirements.

Judicial review procedures enable court oversight of government AI deployment through review of administrative decisions, assessment of procedural compliance, and evaluation of constitutional rights protection.⁸⁶ Courts reviewing government AI cases may require technical expertise to evaluate algorithmic systems and determine appropriate legal standards for AI governance in public sector contexts.

⁸² *ibid.*

⁸³ Constitution of the Republic of Uganda, art 42; Administration of the Judiciary Act Cap 4.

⁸⁴ Nalubega and Uwizeyimana, *op cit.*

⁸⁵ Data Protection and Privacy Act Cap 97, s 32.

⁸⁶ Constitution of the Republic of Uganda, art 42.

4.6 Cross-Sectoral Legal Challenges and Rights Protection Gaps

The deployment of AI systems across multiple sectors reveals common legal challenges that transcend specific application domains and create systemic gaps in rights protection under Uganda's current legal framework.⁸⁷ Understanding these cross-cutting issues provides insights into fundamental limitations of existing legal approaches to AI governance and identifies priority areas for legal reform.

4.6.1 Common Legal Compliance Challenges Across AI Deployment Sectors

Definitional ambiguities in existing legal frameworks create compliance uncertainty when traditional data protection concepts are applied to AI systems involving automated decision-making, algorithmic profiling, and machine learning processes.⁸⁸ The Data Protection and Privacy Act Cap 97 lacks AI-specific definitions or recognition of distinctive characteristics of algorithmic processing, creating interpretive challenges for organisations seeking to ensure compliance.⁸⁹

Consent mechanism limitations become apparent across sectors where AI systems involve complex processing operations that may be difficult to explain in accessible terms required for informed consent.⁹⁰ The technical complexity of machine learning algorithms creates practical challenges for meeting legal requirements that consent be specific, informed and unambiguous.⁹¹

Purpose limitation compliance faces common challenges across sectors when AI systems identify new analytical possibilities or applications that were not contemplated at the initial data collection time.⁹² Machine learning systems may generate insights suggesting beneficial new uses for existing datasets, creating tension between innovation opportunities and legal requirements for compatible processing purposes.

⁸⁷ CIPESA, *op cit.*

⁸⁸ Data Protection and Privacy Act Cap 97.

⁸⁹ *ibid.*

⁹⁰ Kaminski, *op cit.*

⁹¹ Data Protection and Privacy Act Cap 97, s 1.

⁹² *ibid* s 6.

Data minimisation requirements encounter similar tensions across sectors where AI systems often perform better with larger, more diverse datasets that enable improved algorithmic accuracy and broader analytical capabilities.⁹³ Balancing legal minimisation requirements with algorithmic effectiveness creates compliance challenges that affect AI deployment across multiple sectors.

4.6.2 Procedural Rights Gaps in Automated Decision-Making Systems

Current legal frameworks lack comprehensive provisions addressing automated decision-making rights, creating gaps in protection when AI systems make decisions with significant individual impact.⁹⁴ The absence of specific automated decision-making provisions in Uganda's Data Protection and Privacy Act Cap 97 contrasts with international approaches that establish explicit rights regarding algorithmic processing.⁹⁵

Explanation rights for algorithmic decisions remain underdeveloped in Uganda's legal framework, creating uncertainty regarding individual entitlements to understand decision-making logic when AI systems affect their rights or interests.⁹⁶ The lack of clear explanation requirements may undermine individual autonomy and accountability in AI-driven decision-making contexts.

Human oversight requirements for automated decision-making lack specific legal articulation, creating ambiguity regarding obligations for human intervention, review, or supervision when AI systems make significant decisions.⁹⁷ The absence of clear oversight requirements may compromise individual rights protection in automated decision-making contexts.

Challenge mechanisms for algorithmic decisions require the development of procedures that enable individuals to contest AI-generated outcomes while considering the technical complexity of algorithmic systems.⁹⁸ Current legal frameworks provide general objection rights but lack specific procedures adapted to AI decision-making characteristics.

⁹³ Russell and Norvig, *op cit*.

⁹⁴ Kaminski, *op cit*.

⁹⁵ General Data Protection Regulation (EU) 2016/679, art 22.

⁹⁶ Kaminski, *op cit*.

⁹⁷ *ibid*.

⁹⁸ Data Protection and Privacy Act Cap 97, s 19.

4.6.3 Enforcement Limitations and Remedy Mechanisms

Regulatory capacity limitations affect enforcement effectiveness across sectors where AI deployment creates complex compliance challenges requiring technical expertise and sophisticated oversight capabilities.⁹⁹ The Personal Data Protection Office faces resource constraints that may limit its ability to provide adequate oversight of AI systems across multiple sectors.¹⁰⁰

Investigation procedures for AI-related complaints may prove inadequate when traditional data protection investigation methods encounter the technical complexity of algorithmic systems.¹⁰¹ Regulatory authorities may lack the technical capabilities to assess AI system compliance or investigate algorithmic decision-making processes effectively.

Penalty frameworks under existing data protection law may not adequately address AI-specific violations, particularly those involving algorithmic bias, fairness failures, or systematic rights violations resulting from automated decision-making.¹⁰² Current penalty structures may prove insufficient to deter AI-related violations or incentivise compliance investment.

Remedy mechanisms for AI-related harms remain underdeveloped, creating challenges for individuals seeking redress when algorithmic systems produce incorrect, biased, or harmful outcomes.¹⁰³ Traditional remedy approaches may prove inadequate for addressing distinctive characteristics of AI-related harm, including algorithmic discrimination, automated manipulation, or systematic rights violations.

4.6.4 Intersectional Legal Issues Affecting Vulnerable Populations

Vulnerable population protection requires enhanced legal safeguards when AI systems process data relating to children, persons with disabilities, or other groups requiring special protection under human rights frameworks.¹⁰⁴ Current legal frameworks may not adequately address how AI systems should handle vulnerable population data or ensure appropriate safeguards.

⁹⁹ CIPESA, *op cit*.

¹⁰⁰ *ibid*.

¹⁰¹ Data Protection and Privacy Act Cap 97, s 32.

¹⁰² *ibid* s 42.

¹⁰³ *ibid* s 40.

¹⁰⁴ Constitution of the Republic of Uganda, art 34.

Collective rights considerations become relevant when AI systems affect community interests, traditional knowledge, or group characteristics that extend beyond individual data protection frameworks.¹⁰⁵ Uganda's legal tradition recognises community rights in various contexts, but application to AI systems requires the development of specific legal approaches.

Discriminatory impact assessment remains absent from Uganda's legal framework, creating gaps in protection when AI systems produce outcomes that disproportionately affect particular groups or perpetuate existing inequalities.¹⁰⁶ The lack of specific anti-discrimination provisions for AI contexts may undermine equality objectives and constitutional rights protection.

Access barriers for vulnerable populations may be exacerbated when AI systems mediate access to essential services, employment opportunities, or government benefits without appropriate accommodations or alternative procedures.¹⁰⁷ Legal frameworks must consider how AI deployment affects vulnerable populations' access to rights and services while ensuring appropriate protection measures.

4.7 Conclusion

The analysis reveals that Uganda's current legal framework provides important foundational protections for data subjects affected by AI systems, but significant gaps exist in addressing the distinctive characteristics of algorithmic processing and automated decision-making. The Data Protection and Privacy Act Cap 97 establishes comprehensive individual rights that extend to AI applications, but practical implementation faces substantial challenges due to technical complexity, definitional ambiguities, and limited regulatory guidance for AI-specific compliance requirements. Sectoral analysis demonstrates that while existing legal principles apply to AI deployment across financial services, healthcare, and public administration, each sector faces distinctive compliance challenges that current frameworks do not adequately address.

Cross-sectoral examination identifies common legal challenges, including consent mechanism limitations, purpose limitation tensions, and data minimisation conflicts that affect AI deployment regardless of the application domain. More significantly, the analysis reveals

¹⁰⁵ *ibid* art 37.

¹⁰⁶ *ibid* art 21.

¹⁰⁷ *ibid* art 21.

systematic gaps in procedural rights protection for automated decision-making, inadequate explanation requirements for algorithmic decisions, and underdeveloped remedy mechanisms for AI-related harms. These gaps create particular concerns for vulnerable populations and collective rights protection that existing individual-focused frameworks may not adequately address.

The findings indicate that while Uganda's legal framework provides a solid foundation for AI governance through established data protection principles and constitutional rights protections, specific legal reforms are necessary to ensure adequate rights protection in AI contexts. Priority areas for legal development include explicit automated decision-making provisions, algorithmic transparency requirements, enhanced explanation rights, and strengthened remedy mechanisms that can address the distinctive characteristics of AI-related harms. These reforms should build upon existing legal foundations while addressing identified gaps to ensure that Uganda's digital transformation respects fundamental rights and maintains public trust in AI deployment.

CHAPTER FIVE

CONCLUSIONS AND RECOMMENDATIONS

5.1 Introduction

This concluding chapter synthesises the key findings from the preceding analysis of Uganda's data protection legal framework and its application to artificial intelligence technologies. The research has examined the adequacy of existing legal provisions, conducted a comparative analysis of international approaches, and assessed the practical impact of AI deployment on data protection rights in Uganda. This chapter presents conclusions organised according to the research objectives, followed by targeted recommendations for legal and policy reforms that would enhance data protection in Uganda's AI-driven digital transformation while maintaining an enabling environment for responsible innovation.

The analysis has revealed both strengths and limitations in Uganda's current approach to AI governance through data protection law. While the Data Protection and Privacy Act Cap 97 provides important foundational protections that extend to AI applications, significant gaps exist in addressing the distinctive characteristics of algorithmic processing, automated decision-making, and the complex data flows that characterise contemporary AI systems. The comparative examination of regulatory approaches in Kenya, South Africa, the European Union, and Canada has identified transferable mechanisms and institutional models that could inform Uganda's regulatory development while requiring careful adaptation to local contexts and priorities.

The research findings indicate that Uganda faces both urgent challenges and significant opportunities in developing appropriate governance frameworks for artificial intelligence applications. The rapid deployment of AI systems across key sectors, including financial services, healthcare, and public administration, creates immediate needs for regulatory clarity and rights protection, while Uganda's position within regional and continental frameworks provides opportunities for collaborative approaches to AI governance that could enhance both domestic capacity and regional coordination.

5.2 Conclusions

5.2.1 Adequacy of Uganda's Current Data Protection Legal Framework

The examination of Uganda's data protection legal framework reveals that existing provisions provide important foundational protections for individuals affected by AI systems, but significant gaps exist in addressing AI-specific challenges. The Data Protection and Privacy Act Cap 97 establishes comprehensive data protection principles, including lawfulness, fairness, transparency, purpose limitation, data minimisation, accuracy, storage limitation, and accountability that apply to AI systems processing personal data. These principles create substantive obligations for organisations deploying AI technologies and provide individuals with meaningful rights, including access, rectification, objection, and remedy mechanisms.

However, the analysis identifies critical limitations in the framework's application to AI contexts. The Act lacks AI-specific definitions or recognition of distinctive characteristics of algorithmic processing, creating interpretive challenges for compliance assessment and enforcement. Traditional data protection concepts such as consent, purpose limitation, and data minimisation encounter practical difficulties when applied to AI systems involving complex processing operations, machine learning algorithms, and emergent analytical capabilities that may not have been contemplated at the initial data collection time.

Particularly significant gaps exist in addressing automated decision-making, algorithmic transparency, and explanation rights that are essential for maintaining individual autonomy and accountability in AI-driven contexts. The absence of specific provisions addressing these AI characteristics creates uncertainty regarding individual entitlements and organisational obligations when AI systems make decisions with significant individual impact. The framework also lacks adequate recognition of collective and community dimensions of AI deployment that may affect groups or communities beyond individual data protection concerns.

5.2.2 Lessons from Comparative Jurisdictions

The comparative analysis of AI governance approaches in Kenya, South Africa, the European Union, and Canada reveals diverse regulatory strategies that offer valuable insights for Uganda's continued development. Kenya's experience demonstrates how African countries can develop sophisticated AI governance frameworks within existing institutional constraints

through practical guidance provision, stakeholder engagement, and regional coordination. The emphasis on extending data protection authority mandates rather than creating parallel AI regulation provides a realistic model for Uganda's institutional development.

South Africa's constitutional rights-based approach illustrates how comprehensive rights frameworks can be extended to address AI governance challenges while maintaining focus on developmental objectives and social justice. The integration of constitutional due process requirements with data protection principles provides insights into how Uganda could leverage its own constitutional privacy protections to establish enhanced safeguards for AI applications, particularly in public sector contexts.

The European Union's comprehensive AI Act demonstrates systematic approaches to risk-based regulation, technical standards development, and multi-stakeholder governance that offer scalable elements despite significant contextual differences. Particularly relevant insights include risk categorisation methodologies, proportionate regulatory responses, and technical standards integration that could inform Uganda's approach while acknowledging institutional capacity constraints.

Canada's principles-based regulatory tradition and multi-stakeholder governance model provide insights into flexible approaches that balance innovation facilitation with rights protection through adaptive frameworks that can evolve with technological development. The emphasis on guidance-based regulation and collaborative governance offers approaches that may prove more suitable to Uganda's institutional context than prescriptive regulatory frameworks requiring extensive enforcement capacity.

5.2.3 Impact on Data Protection Rights in Uganda

The sectoral analysis reveals that AI deployment in Uganda creates both opportunities and challenges for data protection rights implementation across financial services, healthcare, and public administration. In financial services, AI-driven credit scoring and risk assessment systems demonstrate the potential for enhanced financial inclusion while creating novel challenges for consent, transparency, and fairness requirements. The technical complexity of algorithmic decision-making in financial contexts creates practical difficulties for implementing explanation rights and ensuring meaningful transparency for affected individuals.

Healthcare AI applications present distinctive challenges due to the sensitivity of health information and the clinical context in which AI systems operate. While AI diagnostic tools and health information management systems offer significant potential for improving healthcare delivery, their deployment must address enhanced consent requirements for sensitive personal data, patient rights implementation in clinical contexts, and the need for appropriate safeguards in emergency medical situations where traditional consent mechanisms may not be feasible.

Public sector AI deployment raises particular concerns regarding constitutional due process rights, administrative accountability, and democratic oversight of algorithmic decision-making in government contexts. The analysis reveals that while existing constitutional and administrative law frameworks provide important safeguards, their application to AI systems requires enhanced procedural protections, transparency mechanisms, and accountability measures that ensure democratic legitimacy and individual rights protection.

Cross-sectoral examination identifies common challenges, including consent mechanism limitations, purpose limitation tensions, explanation rights gaps, and remedy mechanism inadequacies that affect AI deployment regardless of application domain. These systematic limitations suggest that addressing AI governance effectively requires comprehensive legal reforms rather than sector-specific adjustments to existing frameworks.

5.2.4 Regulatory Development Needs

The research identifies several priority areas requiring regulatory attention to ensure adequate data protection in Uganda's AI-driven digital transformation. Definitional clarity represents a fundamental need, with current legal frameworks lacking AI-specific terminology and recognition of distinctive algorithmic processing characteristics. Enhanced automated decision-making provisions are essential to address gaps in procedural rights protection when AI systems make decisions with significant individual impact.

Algorithmic transparency and explanation requirements need systematic development to ensure meaningful individual understanding of AI-driven decisions while balancing transparency objectives with practical implementation constraints and competitive considerations. Remedy mechanisms require enhancement to address the distinctive characteristics of AI-related harms, including algorithmic discrimination, systematic bias, and

automated manipulation that may not be adequately addressed through traditional data protection remedies.

Institutional capacity building emerges as a critical requirement for effective AI governance, with regulatory authorities needing enhanced technical expertise, investigation capabilities, and enforcement tools adapted to AI applications. The analysis suggests that capacity building should emphasise practical guidance provision, stakeholder engagement, and international cooperation rather than comprehensive institutional restructuring that may exceed current implementation feasibility.

5.3 Recommendations

5.3.1 Legislative Amendments to the Data Protection and Privacy Act Cap 97

Uganda should amend the Data Protection and Privacy Act Cap 97 to include specific provisions addressing automated decision-making and algorithmic processing. These amendments should establish explicit rights for individuals subject to automated decision-making, including rights to explanation, human review, and meaningful challenge mechanisms. The amendments should define key AI-related terms, including automated decision-making, algorithmic processing, and profiling, to provide regulatory clarity and enable consistent interpretation across different application contexts.

5.3.2 Development of AI-Specific Regulatory Guidance

The Personal Data Protection Office should develop comprehensive guidance addressing AI applications under existing data protection principles. This guidance should provide practical implementation direction for consent mechanisms in AI contexts, transparency requirements for algorithmic systems, and compliance approaches for purpose limitation and data minimisation in machine learning applications. The guidance should be developed through multi-stakeholder consultation processes that engage technology developers, civil society organisations, and affected communities.

5.3.3 Establishment of Algorithmic Impact Assessment Requirements

Uganda should establish mandatory algorithmic impact assessment requirements for high-risk AI applications, particularly those involving automated decision-making with significant individual or social impact. These assessments should evaluate potential effects on individual rights, fairness and non-discrimination, and broader social implications while providing frameworks for risk mitigation and ongoing monitoring. The assessment framework should be proportionate to AI system risk levels and implementation capacity constraints.

5.3.4 Enhancement of Transparency and Explanation Rights

Legal frameworks should be enhanced to establish clear transparency and explanation obligations for AI systems making decisions that significantly affect individuals. These requirements should mandate accessible explanations of algorithmic logic, decision-making factors, and individual remedy options while balancing transparency objectives with technical feasibility and competitive considerations. Implementation should emphasise meaningful explanation rather than technical disclosure that may not provide practical value to affected individuals.

5.3.5 Strengthening of Enforcement and Remedy Mechanisms

Uganda should strengthen enforcement mechanisms for AI-related data protection violations through enhanced investigative powers, specialised technical expertise, and penalty frameworks adapted to AI contexts. Remedy mechanisms should be developed to address distinctive characteristics of AI-related harms, including collective remedy procedures for systematic algorithmic discrimination and alternative dispute resolution mechanisms that can address technical complexity while providing accessible redress for affected individuals.

5.3.6 Regional Coordination and Capacity Building

Uganda should actively pursue regional coordination on AI governance within the East African Community framework to enable harmonised approaches, shared capacity building, and coordinated responses to cross-border AI deployment. This coordination should emphasise

practical implementation support, technical expertise sharing, and collaborative development of regional standards that reflect African contexts and developmental priorities while enabling beneficial technology adoption.

5.3.7 Public Sector AI Governance Framework

A specific governance framework should be established for public sector AI deployment that incorporates constitutional due process requirements, administrative accountability mechanisms, and democratic oversight procedures. This framework should mandate human oversight for significant automated administrative decisions, establish transparency requirements for government AI systems, and create accountability mechanisms that ensure democratic legitimacy and individual rights protection in public sector AI applications.

5.3.8 Stakeholder Engagement and Public Participation

Uganda should establish systematic stakeholder engagement mechanisms for AI governance development that include technology developers, civil society organisations, academic institutions, and affected communities. These mechanisms should emphasise inclusive participation, capacity building for non-technical stakeholders, and ongoing dialogue regarding AI governance priorities and implementation approaches. Public participation should extend to policy development, regulatory guidance creation, and ongoing oversight of AI governance effectiveness.

5.4 Areas for Further Research

5.4.1 Empirical Studies of AI Implementation and Rights Impact

Future research should undertake empirical investigation of AI system deployment in Uganda to assess practical implementation experiences, compliance challenges, and actual impacts on individual rights. This research should examine specific AI applications across different sectors to understand how theoretical legal frameworks operate in practice and identify implementation barriers that may not be apparent through purely doctrinal analysis. Such empirical work would provide essential evidence for policy development and regulatory refinement.

5.4.2 Technical Standards Development for AI Governance

Research is needed to develop appropriate technical standards for AI systems operating in Uganda that balance international compatibility with local contexts and capacity constraints. This research should examine how global AI standards can be adapted to Ugandan circumstances while ensuring interoperability and enabling beneficial technology transfer. The development of context-appropriate technical standards represents a critical gap that requires interdisciplinary collaboration between legal, technical, and policy expertise.

5.4.3 Collective and Community Rights in AI Contexts

Further research should examine how collective and community rights frameworks could be integrated into AI governance to address group impacts, traditional knowledge protection, and community consent mechanisms that extend beyond individual data protection approaches. This research should consider how Uganda's constitutional recognition of cultural and community rights could inform AI governance frameworks that respect collective interests while enabling individual rights protection.

5.4.4 Economic Impact Assessment of AI Regulation

Research is needed to assess the economic implications of different AI governance approaches for Uganda's development objectives, innovation capacity, and international competitiveness. This research should examine how regulatory design choices affect technology adoption, investment attraction, and economic development while identifying approaches that optimise development benefits within appropriate rights protection frameworks.

5.4.5 Regional and Continental AI Governance Coordination

Future research should examine opportunities and mechanisms for enhanced regional and continental coordination on AI governance, including assessment of harmonisation prospects within the East African Community and broader African Union frameworks. This research

should identify practical approaches to collaborative governance that respect national sovereignty while enabling coordinated responses to transnational AI governance challenges and shared capacity-building initiatives.

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